

Bhargava Ram T

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Professional Profile:

- 4.1 years of experience in IT industry with strong exposure in Salesforce CPQ developer
- Worked on configuration of product rules, price rules and discount schedules
- Automated the Business Process in salesforce using Workflow, Process Builder and Flows like Screen flows and Auto launched flows.
- Configured the page layouts as per the business requirement and worked on Profiles, Roles, Permission Sets, Record types etc.
- Implemented the Security and sharing rules on objects, fields and record level for different users at different levels of organization.
- Worked on implementation of business logic and transaction control using Apex triggers and classes. Worked on bulk handling of multiple records using Bulk triggers.
- Worked on lightning Aura components.
- Worked on Test cases preparation and manual testing of the functionalities.
- Worked on deployment process using change set and deploy the components in production.
- Worked on all the CRUD operation and data management using data loader.
- Worked on Data Migration activities like moving the data from one org to another org using data loader.

Experience Details:

- Currently working as an Associate Professional application delivery at Dxc Technologies (Oct 2018 - Till Now)

Technical Skills:

Salesforce: Triggers, Batch Apex, Apex Class, Apex test classes, Data Loader and workbench Utility
Tools: Jira, Data Loader.

Education Details:

- Graduated in B.Com Computers from SKU Anantapur.

Project Details:

1.	Project	:	SANDVIK
	Client	:	Sandvik AB
	Duration	:	May 2020 to till date
	Technology	:	SalesForce
	Role	:	CPQ developer
	Company	:	Dxc Technologies India Pvt Ltd

Description:

Sandvik is a Swedish multinational engineering company specializing in metal cutting, mining and construction, stainless and special steel alloys, and industrial heating. It is involved in manufacture the Equipment's and will sell or rent the Equipment's across globally.

Responsibilities:

Technical:

- Understanding the business process and requirement.
- Worked on the Salesforce configuration part and customization part.
- Worked on creating Profiles and users.
- Worked on data CRUD operations using data loader.
- Involved in creating the custom fields and formulas.
- Design and developed the Triggers to automate the business process.
- Worked on Reports and Dashboard as per the business requirement.
- Worked on flows like screen flows and Auto launched flows in salesforce.
- Deploying the components using change set
- Test case preparation and testing the functionalities by manual.
- Worked on the Data Migration activity to deploy the CPQ data from one org to another org using data loader.
- Worked on the Lightning Components using aura components.

Management:

- Providing the Knowledge Transfer to new joiners in the team.
- Co-ordinate work with onshore resources.

Project Details:

2.	Project	:	Telia Company
	Client	:	TeliaSonera
	Duration	:	Dec 2018 to May 2020
	Technology	:	SalesForce
	Role	:	CPQ administrator
	Company	:	Dxc Technologies India Pvt Ltd

Description:

Telia Company AB (formerly TeliaSonera) is a Swedish dominant telephone company and mobile network operator present in Sweden, Finland, Norway, Denmark, Lithuania, Latvia and Estonia .Telia Company providing the mobile network operator, Internet service Provider and Fixed-line communications.

Responsibilities:

Technical:

- Understanding the business process and requirement.
- Worked on the Salesforce configuration part and customization part.
- Worked on creating Profiles and users.
- Worked on data CRUD operations using data loader.
- Involved in creating the custom fields and formulas.
- Design and developed the Triggers to automate the business process.
- Worked on Reports and Dashboard as per the business requirement.
- Deploying the components using change set
- Test case preparation and testing the functionalities by manual.
- Creating the documents and providing the complete information for the deployed tickets.
- Created Functional and Technical documents

Management:

- Providing the Knowledge Transfer to new joiners in the team.
- Co-ordinate work with onshore resources.

CERTIFICATIONS

- Salesforce Certified CPQ Specialist

PERSONAL SKILLS

- High adaptability to changing requirements
- Team player with good communication skills
- Ability to quickly learn new processes and tools.

I hereby declare that the above information is correct to the best of knowledge

(Bhargava Ram)