Manasa Kadaveru

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SALESFORCE CERTIFIED Service Cloud Consultant





Professional Summary:

- Salesforce Certified Developer with about 2 years of experience in Salesforce.com CRM.
- Strong experience in Scrum Agile Methodology and Software Development Life Cycle.
- Roles performed include Requirement Analysis and Implementation.
- Implementation experience of **Service Cloud** with end-to-end product development on Force.com platform.
- Hands-on experience in Lightning Design system, Lightning App Builder, Lightning components, and AuraFramework.
- Experience working with Force.com IDE, Data loader, Import wizard and salesforce.com sandbox environments.
- Expertise on Salesforce Security Model (Profiles & Roles, OWD, Sharing Rules, Permission Sets and Apex Sharing).
- Expertise in Force.com technology: APEX (Classes, Controllers & Triggers), SOQL/SOSL, Test Classes.
- Hands-on experience on configurations like custom objects & fields, page layouts, custom Tabs, validation rules, Workflows, Process Builder, Flows, Custom Settings, Custom Metadata Types, Duplicate rules and Matching rules.
- Experience in deploying the source code and configurations across the salesforce environments using **Change Sets, Workbench, Git.**
- With the help of VS Code IDE and Git Commands pushed code to Bitbucket
- Committed Code using Click Deploy as well.
- Good Communication and Interpersonal skills.
- Team player.

Skills:

CRM: Salesforce CRMWeb Technologies: HTML, JavaScript, CSSLanguages: ApexDatabase Languages: SOQL, SOSLFramework: AuraTools: Data Loader, Click Deploy, Git.

Certifications:

Salesforce Certified Service Cloud Consultant
Salesforce Certified Platform Developer 1
Salesforce Certified Administrator

Professional Experience:

Accenture (Feb 2019 - Present)

Client: GE Healthcare

Jun 2020 to Till Date

GE Healthcare is an American multinational conglomerate incorporated in New York. It manufactures medical diagnostic equipment including CT image machines. Further, it develops Health technology for medical imaging and information technologies, medical diagnostics, patient monitoring systems, disease research, drug discovery, and biopharmaceutical manufacturing.

Role: Software Engineer

Responsibilities:

- Working on Scrum Agile model with Requirement Analysis, development.
- Working on Reports, Report Types to consolidate data for Remote and Field Engineers.
- Working on Test Classes and improving Code Coverage
- Extensively worked on Lightning components, Apex.

- Basics of LWC and Integrations.
- Working on Service Cloud.

Client: Pearson April 2020 – May 2020

Pearson Education - publishing service to schools and corporations, as well for students directly. Pearson educational and assessment tools, content, products, and services are designed to help learners at every stage open doors to new experiences. Because wherever learning flourishes, so do people.

Role: Software Engineer

Responsibilities:

- Extensively worked on Flows and Territories.
- · Basics of Batch classes and Integrations
- Worked on Test Classes to improving Code Coverage.
- Hand on Experience on Data loader and Import Wizard.
- Worked on Sales Cloud.

Client: Coca - Cola June 2019 to March 2020

The Coca-Cola Company is an American multinational beverage corporation. The Coca-Cola Company has interests in the manufacturing, retailing, and marketing of nonalcoholic beverage concentrates and syrups. I have worked on implementing use cases using lightning and apex.

Role: Software Engineer

Responsibilities:

- Worked on Agile model with Requirement Analysis, development.
- Extensively worked on Lightning components, Apex.
- Worked on Test Classes and improving Code Coverage
- Worked on Process Builders, Batch Apex.
- Worked on Configuration like Validation rules, Workflow rules, Duplicate rules and Matching rules.
- Deployment and commits using Git.
- · Worked on Service Cloud.

Education:

B. Tech (Computer Science Engineering), Vaageswari College of Engineering, JNTU University, Hyderabad, 2018 **70.6% 12**th, Padma Sri Junior College, Sircilla, 2014 **88.1% 10**th, ZPGHS, Sircilla, 2012