



# ANIL DODLA

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## Summary

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Around 12 years of experience in IT Industry.

Designing, Implementation and troubleshooting of Microsoft System Center Configuration Manager 2007/2012/CB

Provide end to end infrastructure support for SCCM 2012

Ivanti & DarkSight for 3rd party application patching

Having Knowledge in Microsoft Intune

Strong knowledge in SCOM to monitor the servers

Generate monthly performance for all application servers

Having knowledge in installing & Configuring SQL Server

Knowledge in SQL query to prepare custom reports

File Server management

Knowledge in Active Directory

Knowledge in AD CS

Knowledge in SEP management

Software Vulnerability Management using MDE

Working knowledge of Windows Operating system

Strong planning, organizational, analytical, and communication skills

Ability to work independently and in a team to manage multiple simultaneous tasks

## Experience

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Ericsson India Global services | Bangalore,  
India

**SCCM Administrator**

11/2017 - Current

- Configuring and managing SCCM roles
- Creating Packages & Applications
- Monitor the advertisement status to ensure successful completion of deployment
- Troubleshoot issues if any related to failed deployment of software and provide a fix for the same
- Configuring Software & Hardware Inventory and generating the report as per customer requirements
- Create and publish custom reports using Report Builder
- Patch management for Windows 10 workstations & all Windows Servers Operating Systems
- Generating patch compliance report
- Deploying Feature updates for Windows 10 machines
- Deploying Office 365 updates
- 3rd party patch management using DarkSight
- Deploying PowerShell scripts using SCCM
- Windows 10 Image development
- Image capturing using capture media
- Operating System Deployment using PXE boot & Boot media
- Creation of Task Sequence for OSD
- Creation of boot media & Stand alone media for deploying the OS with & without using ConfigMgr infrastructure
- Creating driver packages for new models and injecting in TS
- Creating & managing Boundary groups
- Upgrading SCCM version to the latest current branch as per SCCM Product Life Cycle

- Improve and maintain client health for the overall SCCM environment.
- Support SCCM Maintenance tasks as discovered in Microsoft RAP Health and Risk report
- SCCM Daily Checks and Weekly Checks
- Create Enrollment profile for Windows, Android, iOS & MAC OS in Intune
- Configure the enrollment restrictions in Intune
- Configure Apple MDM Push Certificates
- Create and assign compliance policies
- Create and assign Configuration profiles for all platforms as per the requirement
- Creating applications for Android, iOS & MAC os
- Responsible for configuring & Managing App Protection Policy and Configuration Policy
- Create and deploy onboarding profiles for Microsoft Defender for Endpoint.
- Software Vulnerability management using MDE.
- Responsible for System Center Operations Manager (SCOM) application & Infrastructure
- Configured the Standard Microsoft Management Packs for Active Directory, Exchange, SharePoint, SCCM, IIS, SQL, Windows servers, etc..
- Configured 3rd party Management Packs for Citrix, Enterprise Vault, Symantec Antivirus
- Configuring custom alerts for service monitoring & Event ids
- Change alert threshold values as per the requirement
- Generate the Server performance reports like CPU, Memory, Disk, etc..
- Schedule the Application wise performance reports to respective teams
- Write SQL queries and developed SCCM and SCOM reports
- Identify the most repetitive alerts and notify respective owners to take necessary action
- Modify the alert severity as per the requirement
- Guide users to generate the CSR to raise the certificate request in PKI portal
- Issuing private certificates from ADCS
- Managing the certificate templates in ADCS
- Managing Symantec Endpoint Protection servers and ensure all clients are updated with latest definitions
- Whitelist device ids in SEP
- verify & block hashes in SEP
- Whitelist IPs in SEP firewall

HCL Technologies | Chennai  
**SCCM Administrator**  
 05/2016 - 11/2017

- Installing and configuring CAS, Primary and Secondary sites
- Installing & configuring SQL server
- Configuring and managing SCCM roles
- Creating and configuring Boundaries
- Migrating packages and collections from SCCM 2007 infra to SCCM 2012 infra
- Creating package presaged files and distributing them to DPs offline
- Migrating the SCCM 2007 clients to SCCM 2012
- Monitoring Site to Site communications and troubleshooting
- Configuring the boundaries using AD Sites, Subnets & IP Address range
- Creating Collections and modifying them according to the business requirement

- package & application creation and advertise to users & devices
- Microsoft Patches deployment using SCCM
- Monitor the patch compliance status and ensure to meet agreed SLA
- SCCM Client installations and troubleshooting
- Installation and Configuration of SCUP 2011
- Deploying Third Party packages through SCCM SUP
- Enabled SQL Reporting Services in Configuration Manager
- Design, customize and produce reports out of the SCCM database as per requirement
- Configuring the site maintenance tasks
- Monitoring the health state of all SCCM Servers & services

Cognizant Technology Solutions | Pune  
**SCCM Administrator**  
 11/2014 - 05/2016

- Installing SCCM agents on client computers
- Troubleshooting SCCM agent related issues
- Create and deploy Packages & Applications
- Troubleshooting Package & Application deployment related issues
- Produce the Application deployment status reports
- Reviewing boundaries and add missing boundaries to respective boundary groups
- Reviewing content status for packages\ applications and ensure all packages are properly distributed to all DPs
- MS patch management using SCCM
- Fetch the patch compliance report
- Support to deploy the Image using SCCM & MDT
- Deploy the files on training systems using WOL
- Configure the maintenance window on collections as per the business requirement

Wipro Infotech | Chennai  
**Technical Support Engineer**  
 12/2011 - 11/2014

- Installing and Configuring MDT 2012
- Creation of windows 7 images for different desktop and laptop models based on the client request
- Deploying the using MDT
- Create the media to deploy using external USB in remote locations
- Upgraded Win XP into Windows 7 for approximately 3500 Units Using Windows easy Transfer tool
- Managing Windows Servers
- Creation of new servers using Hyper-V
- Installing & Configuring SQL Server
- Creating logins in SQL and assign roles
- Secure backups of servers using System Center Data Protection Manager

## Skills

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|---|-----------------------------------|
| • Microsoft Endpoint Configuration Manager                | • ADCS                            |
| • WSUS  | • Symantec Endpoint Protection    |
| • Invanti & DarkSight for 3rd party applications patching | • Microsoft Defender for Endpoint |
| • Microsoft Intune  | • File Server                     |
| • Active Directory  | • SQL Server                      |
| • Microsoft Exchange                                      | • Symantec Endpoint Protection    |

## Education

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Andhra University | Visakhapatnam, AP  
**Master of Computer Applications** in M.C.A  
 2010

