

Professional Summary:

- Having 2 years of Experience in Salesforce CRM as a Developer that includes Configuration, Customization, Deployment.
- Experience in implementation using Apex Language, Classes, Controllers, Triggers, Visualforce Pages, Components, Tabs, Custom Objects.
- Having strong in-depth knowledge on Creating Custom Objects, Profiles, Permission Sets, Roles, OWD's, Page layouts, Record Types, Custom links customization as per the Client requirements
- Experience in Workflow & Process builder, Security Controls.
- Creating Record Types and Page Layouts for Records
- Creating Reports, Custom Report Types and Dashboards.
- Knowledge on Asynchronous Apex (Batch Apex, Schedule Apex).
- Good Knowledge on SOQL And SOSL.
- Experience on Custom settings, Custom metadata types, Custom labels.
- Have knowledge on Software Development Life Cycle (SDLC).
- Good knowledge on Apex Data Loader and Import Wizards.
- Knowledge on Lightning aura components.
- Deployment using Change Sets.
- Strong desire to work in various platforms according to requirements and eagerness to learn.

Technical Summary:

- **Technology:** Sales Force, Apex, Visual Force, CRM functionality, Schedule Apex, Batch Apex, SOSL, SOQL, Custom Label and Setting, Packaging, Test Classes.
- **Key Skills:** Sales force Administration & Development.
- **Languages:** Apex, Visual Force, JavaScript, HTML.
- **Tools:** Apex Data Loader.

Work Experience:

- Currently Working as a **Software Engineer** in **Wipro Technologies** from Sep-2018 to Till Date.

Education:

- B. Tech from Dr. K.V. Subba Reddy Institute of Technologies, Kurnool Passed in 2018.

Project Experience:**Client:** SCOR**Project Name:** SCOR Insurance.**Role:** Sales force Developer/Admin.

Description: SCOR is an independent global reinsurance company, aiming to develop its Life and P&C business lines, to provide its clients with value-added solutions and to pursue an underwriting policy based on profitability, through effective risk management and a cautious investment policy. In this way, SCOR offers its clients an optimal level of security (AA- rating from S&P and Fitch and Aa3 rating from Moody's) and creates value for its shareholders. The Group's strategy is based on a development model driven by three entities: The P&C entity, the Life entity and the Asset Management division.

Roles & Responsibilities:

- Understanding the requirements from client for enhancements.
- Daily issues are discussed with Onsite coordinator and respective Users.
- Responsible for Creation of objects and fields, Record Types, Page layouts.
- Configured user roles, permissions and profiles as per business requirement.
- Creating Workflows and Validation rules.
- Creating Triggers, Apex Classes.
- Creating Analytic snapshots for monthly data capture.
- Creating Batch Classes, Scheduled Classes.
- Approval Process setup and Configuration.
- Data Mapping and Data Loading into SFDC using Data Loader.
- Creating Report Types, Reports & Dashboards.

Client: ABBOTT INDIA LIMITED

Project Name: Abbott 1Point Ticketing System.

Role: Sales force Developer/Admin.

Description: Case Management supports the investigation and resolution of cases. It allows employees or customers or partners to record, track and solve the issues or problems. It includes the ability to create cases either from an e-mail (email- to-case). Cases can be managed in queries; assignment rules and escalation rules can be defined.

Once created, a case is taken through various statuses as part of the investigation and reaches closure through resolution actions.

Roles & Responsibilities:

- Created Web-to-Lead registration page to the customers.
- Creating Roles, Profiles.
- Creating Quote, Order.
- Writing Triggers and Test Classes to meet business requirement.
- Creating Workflows, Approval Process, Validations Rules, Page Layouts.
- Creation of Templates and using them in Workflow Alerts.
- Writing Queries like SOQL, SOSL, DML as necessary.
- Creating Standard Controllers, Custom Controllers and Extensions.
- Loading data to Force.com using Data Loader and Import Wizard.
- Handling calls with Client and On-Site Coordinator Strong knowledge on Agile Methodology.

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