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**Dinesh**

**Role:** Salesforce Developer

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**Objective:**

Having 5 years of experience IT and 4 years of Salesforce experience in technical skill set and providing CRM data consulting and configuration with exposure in the implementation of CRM functionalities using Salesforce.com and willing to improve my skills and growth along with organization objective.

**Summary:**

* Proficiency in administrative task like creating custom labels, custom setting, approvals, workflows, validation rules, profiles, roles, users, Data Loader, Sales Cloud etc.
* Worked with clients to gather requirements, create solution design documents, and deliver projects both in agile method.
* **Configuration:** Workflow, Approval Process, Validation Rule, Record Types, Page Layouts, Profile, Roles, Apex Data Loader, etc.
* **Customization:** Apex Triggers, Test Classes and Batch Apex etc.
* **Lightning:** I have Six months of Salesforce Lightning in **LWC.**
* I have experienced in created the process flow documents and technical documents as well in business requirements.
* I have a hands on experience on Service now tool to track the efforts and new development enhancements.

**Salesforce Skills**: Apex Triggers, SOQL, Visual Force Pages, Workflow & Approvals, Lightning (LWC)

**Sales force Tools:**  Apex Data Loader.

**Languages :** Apex

**Data Base:** SOQL.

**Work Experience:**

* Working as Salesforce Developer at Persistent Systems Since May 2022 to Still date.
* Working as Salesforce Developer at Mind tree (Business arts India Pvt ltd) since June 2017 to May 2022.

**Education Summary:**

* M.Tech Gnanamani College of Technology from Anna University in Cheenai.

**Certifications:**

# Sales force Platform Developer1 certification.

**Projects:**

**Project Name:** Paccar Trucks

**Role:** Salesforce Developer

**Description:**

 PACCAR is engaged in the design, manufacture and customer support of light- medium- and heavy-duty trucks.

The Main goal of the project is to generate Revenue from services.

**Responsibilities:**

* Developed Visual force page using the extension controller according to the clients’ requirement.
* Developed Apex Classes & Triggers to implement the business logic as per the requirements.
* Responsibilities including Implemented Security and sharing rules of object, field, and record level for different users at different levels of organization.
* Worked on designing Custom Objects, Custom Tabs, and custom fields, Page Layouts, Reports and Dashboards components as per the client and application requirements.
* Created the Validation Rules, workflows for automated Field Updating, Email Alerts and Task creation.
* Experience working with Force.com IDE, Data Loader, Import Wizard and salesforce.com Sandbox Environments.
* Created Profiles, Roles & Permission Sets for all the users in the organization.

**Project Name:** Atlassian

**Role:** Salesforce Developer

**Description:**

Atlassian is a software provider for developers, project managers, and development teams.Atlassian

Collaboration software helps teams organize, discuss and complete shared work. Teams at more than 112,00customers, across large and small organizations - including eBay, Coca-Cola, Visa and BMW - use Atlassian's project tracking.

**Responsibilities:**

* Worked on Customization and configuration of the application.
* Involved in various stages of salesforce.com implementations like requirement gathering, configuration, enhancements, testing, and deployment process.
* Extensive experience in creating SFDC out of box functionalities like Apps, objects, fields, tabs, profiles, role hierarchies, public groups and queues based on business requirements.
* Experience in implementing security and sharing settings rules for users based on their profile and implemented object-level security, field-level security, record-level security and tab visibility-based users ‘profile.
* Experienceinimplementingautobusinessprocessthroughvalidationrules, workflow rules, process builder, flows, and assignment rules.
* Worked on Reports and Dashboards.

# Declaration:

I hereby declare that the information given in this document is true to the best of my knowledge and belief.

(Dinesh)