

Shalini Priyadarshi

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SUMMARY

14+ years professional experience leading or contributing to large projects in IT operations, quality and application development. 5+ years hands-on Scrum Master experience in advanced, large-scale agile settings diligently applying Scrum principles, practices and theory. Outstanding organizational, communication, interpersonal, relationship building skills conducive to collaboration; able to work well in a cross-functional, matrix management environment. Proven track record of building motivated, collaborative and productive teams, including remote team members. Ability to establish credibility and rapport with senior executives and technical and non-technical team members. I can work under tight deadlines while being flexible and responding to changing business and technical conditions. Fun, highly upbeat personality; standout colleague that works well in a fast-paced and driven environment with expectations to deliver high-impact value to the company. I have always been associated and contributed in diversity and inclusion initiatives, especially 'returning mother's program' of every organization I worked with!

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| <ul style="list-style-type: none">• SAFe Agile Software methodologies practitioner• Business Analysis & Program Management• Complex Program/Project Management• Pre-Sales and Solution Architecture• Vendor Relations & Contract Management• Cloud• Service Improvements | <ul style="list-style-type: none">• 9 years Technology Leadership (Supervisor, Manager)• 6 years Consulting Client Manager (Delivery Manager, Program Manager)• 5 years outsourcing leadership (on/offshore)• 5 years Vendor/Contract Management• 7 years Devops Engineer• 5 years PMO IT / Business liaison |
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Professional Experience

Manager: Deloitte | (Nov 2020-Present)

Breakthrough: I took over the responsibilities within a week and led program management activities to drive attainment of client commitments and financial targets. Ensured successful delivery of ADM projects. Created technology-based pool concept for the project and it showed up as combined saving of 10% in two months. Directed the team to deliver multiple value additions to increase the savings in the project and efficient process improvements in project management.

Role: Delivery Manager

- Leading the complete software product development life cycle of the application of my portfolio, leveraging the Agile methodology, partnering closely with product owners and lead a cross-functional team comprising business analysts, software engineers, functional and non-functional testers, operations engineers and project management.
- Responsible of escalating issues, risks, and decisions to the Channel and Engagement Leaders and other stakeholders as necessary to mitigate risks
- Collaborate with stakeholders and have the executive presence to influence direction, sell ideas, roadmaps, and approaches.

Associate Manager: Accenture | (June 2015-Nov 2020)

Breakthrough:

- Successfully delivered two multimillion fixed price project (combination on and offshore) on time with 30% margin.

- Worked on more than 50+ deals of magnitude 2-20 million(s) USD for opportunities with companies like Microsoft, Amazon, Google, HP, Intel, GE, Deutsche, Facebook, LinkedIn, SAP, Fitbit, Sonoma, Telia, Ericsson, Nova, Vodacom etc.

Role: Program Manager

- Worked on project delivery, pre-sales, and business development pertaining Azure cloud solutions and User Experience engagements/opportunities.
- Managed project delivery for multiple clients, including budgeting, initial team building, project planning, technical direction, and reporting.
- Responsible to customer for status reporting, issue tracking, requirements gathering
- Worked for business development at new and existing clients pertaining to new opportunities and growing existing engagements, including providing SOW (Statement of Work), rate negotiation and margin calculation

Service Operations Lead: Microsoft | (April 2012-June 2015)

Breakthrough: The applications in my portfolio (CHIP & ICE) had 99% availability during my span of work and I successfully led their migration to azure. **Role: Devops Engineer**

Technologies: SQL Server, SSIS, Business Intelligence Development (BID) Visual studio, SharePoint designer, SharePoint server, IIS, SCOM, Keynote, Azure, PowerShell, windows server, High Availability solutions & other Microsoft technologies.

- Worked for MSIT's (Microsoft IT) MPSIT's (Microsoft Product & Services IT) Services Engineering team for 'Partner Incentives' portfolio
- Ownership of partner facing applications 'Channel Incentives Program' aka '**CHIP**' & 'Incentive Calculation Engine' aka '**ICE**'. Later I worked on the pilot project Partner Incentives '**Future State**' from Dec 2013

Expert Services Engineer: Talisma | (Nov 2010-Feb 2012)

Worked out of client office Citi Bank, Chennai

Technologies: SQL Server, Microsoft Visual source safe, XML, SQL/PLSQL

- Single point of contact for client with respect to 'Talisma CRM'
- SME, Best-practices consultant, Technical analyst.
- Proactive & reactive maintenance, troubleshooting of Talisma CRM & database
- Disaster recovery drill lead

Technical Associate: Tech Mahindra | (Jan 2007-Nov 2010)

Worked on 3 different projects from **British Telecom, UK.** related to development, testing & maintenance

Technologies: Oracle 9i, SQL Server, LoadRunner, Mercury Quality Centre, Clarify, Microsoft Visual source safe, Web sphere MQ, Subversion, core Java, XML, SQL/PLSQL, Stored Procedures

- **Project 1:** CCM-STREE Mapper, Team Size: 15 (May 2008 - Nov 2009)
- **Project 2:** Stubs Development, Team Size: 6 (July 2007 - May 2008)
- **Project 3:** EMP Performance Transition, Team Size: 5 (Feb 2007 - July 2007)

Academics

- B.Tech in years 2002-2006 from ICFAI, India (CGPA: 7.7/10)
- Graduated in **Leadership program with TISS** (Tata Institute of Social Sciences), called 'Iron Lady' (2019-2020)