

Sonali Raykundaliya

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Total Experience: -

Software professional with more than 3 years of experience in Manual Testing and having 6 months of experience in Salesforce (CRM) testing. Significant abilities in carrying out analysis, Interpersonal Skill, Problem solving & organizational abilities.

Experience Summary: -

- Working as 'Quality Control' with 'Integrative System India Pvt. Ltd. (Pune, Maharashtra)' from March'2020 to till now.
- Working as 'Associate – Client Support' with 'Reality Premedia Services Pvt. Ltd. (Pune, Maharashtra)' from Aug' 2018 to March 2020.
- Worked as Software Test Engineer with 'RedSoft Solutions Pvt. Ltd. (Surat, Gujarat)' from April' 2016 till May' 2018.
- Well acquainted with all phases of SDLC and STLC.
- Experience in working on both Agile (SCRUM) as well as Waterfall project methodologies.
- Involvement in Test Design, Test Execution, Defect Reporting and Test Status Reporting.
- Having good knowledge on Salesforce (CRM) testing.
- Having good knowledge on custom field, custom object, custom tab, page layout, record type, validation rule, workflow rule, report, dashboard and sharing rule.
- Worked with business users to validate application meets their needs.
- Organized Test Plan during initial phase of project and created Release note.
- Developed various test case scenarios to detect the possible defects in the software and assessed its quality to make it bug-free.
- Good experience being both a team player as well as individual contributor.

Technical Skills: -

Languages	: HTML
Manual Testing	: Sanity, Usability, Functional, Integration, Regression, Retesting & UAT
Database	: MySQL
OS	: Windows
Domain	: Insurance domain, CRM domain
Other	: Agile, Waterfall, Salesforce (CRM)
Bug Tracking Tools	: JIRA, OLIS, One Project (Internal Tool)

Educational Qualification:

Degree	University	Year	Percentage/CGPI
B.E – IT	Shantilal Shah Engineering Collage (Gujarat Technology University), Bhavnagar, Gujarat	2015	7.89 CGPI
Diploma – IT	Government Polytechnic (Gujarat Technology University), Rajkot, Gujarat	2012	8.39 CGPI
S.S.C	Saraswati Highschool Junagadh, Gujarat	2009	72.16 %

Latest Project Details: -

1) Project Title: Premium Software Inc. (PSI) (Duration: March'20–Till now)

Client: PSI

Description: PSI is a software company focused to create banking software for their elite clients. PSI has 1000 employee primarily technical resources which include project managers, developers, QA resources, business analysts and support staff. As an average they work on 15000 requirements and 150+ releases every year. PSI is looking forward to streamline their project management process by implementing an enterprise app which can automate business process and make their project delivery smooth. Key stakeholders should get regular status reports and escalations alerts should be sent to managers on immediate basis.

Responsibilities:

- Preparing Test Summary and Test cases based on the user stories.
- Sharing the test result with Project Manager.
- Defect logging using JIRA.
- Check the status of every issue across each modules day to day and update the team lead on daily basis through emails and status trackers.
- Interaction with the client.
- Completed regression, positive, negative, integration and functional testing to produce a bug free product.
- Involved in User Acceptance Testing.
- Prepare documentations like Testing Progress, Test coverage and providing status to various stake holders.
- Testing with various Salesforce.com standard objects like Reports and Dashboards, Leads, Accounts, Contacts, and Opportunities along with Campaigns.

2) Project Title: Insurance Management System (Duration: Aug'18–March'20)

Client: Farmers Insurance

Description: It is Web application. The goal of the project is to maintain all activities of Insurance System. Any customer without visiting to the office manually he can view the policy details as: Policy amounts, Policy Premium dates, Bonus details and etc. through web. The main purpose of the project is any customer can pay the premium amount in any branch and they can pay the amount through online.

Responsibilities:

- Review and analyze system specifications.
- Execute test cases and analyze results.
- Defect management using JIRA
- Prepare the status report of testing activities.
- Interaction with the client
- Develop test cases and prioritize testing activities.
- Carry out regression testing every time when changes are made to the code to fix defects.

3) Project Title: Personal Lines Account (PLA) (Duration: April'16–May'18)

Client: Nationwide Building Society

Description: The project is about Functional Regression Testing of the web application. There are twelve testing cycles (Major/Minor releases) which cover the entire testing activity in the accelerated environment. Testing for different billing plans is also a part of the cycle. The testing activity includes both testing web as well as Mainframes applications for different business scenarios and business transactions done as Agent, Underwriter, and Policy service specialist.

Responsibilities:

- Interaction with client
- Writing Test Cases
- Finding bug
- Involved in daily meeting and status call
- Participate in walkthroughs of testing procedure

Personal Details: -

Name : Sonali Ravi Raykundaliya
Date of Birth : 15th JAN 1994
Marital Status : Married
Language Known : English, Hindi, Gujarati (Mother Tongue)
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