Pramod Vyas

Software Test Engineer

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prmdvys@gmail.com

- Experienced professional with over **12** years of total experience, including **5** years of expertise in Software Testing in dynamic domains like **Banking**, **Logistics and Insurance**.
- Strong experience in Manual Testing, Automation Testing, Functional Testing, Database Testing, Web service Testing, API Testing and Agile Scrum Methodology.
- Hands-on experience with Selenium Web Driver and JAVA
- Proficiency in SQL and UNIX.
- Skilled in utilizing the **Tosca Automation** Tool for efficient testing processes.

OBJECTIVE

Looking for a challenging career with an organization that progresses dynamically, offering opportunities to enhance my knowledge, improve my skills in technology, and contribute to the growth of the team and organization.

PROFESSIONAL SYNOPSIS

- Experience in domains like **Banking**, **Insurance and Logistics Domain**.
- Strong knowledge on Functional Testing, Database Testing, Web Service and API Testing.
- Proficient in Test Automation using **Selenium WebDriver** Tool with Java.
- Experience in developing the scripts using TestNG, POM and Maven Tool.
- Experience in working with Data Driven framework and BDD Cucumber framework.
- Executed test scripts on IE, Firefox and Google chrome.
- Experience in **Tosca** Automation tool.
- Experience in **Test Scenario** preparation **Test case design**, **Test case review**, **Test case execution**, **Defect tracking and reporting** to ensure Quality Assurance and to test all the business requirements.
- Coordinating and communicating with BA team for better understanding of **functional requirements for developing quality test cases.**
- Experience in Agile methodology, Actively Participated in Scrum meeting.
- Effective **Defect tracking and reporting** to improve communications and reduce delay.
- Responsible for web based Testing including Functional, Integration, Retesting and Regression testing.
- Understanding and Analysing SRS Document.
- Clear understanding of Software Development Life Cycle (SDLC), Software testing life Cycle (STLC) & Defect Life Cycle.
- Performed API and Web Service Testing using SOAP UI, Postman and Insomnia tool.
- Ability to learn new Domain and new Technology quickly.
- Experience in writing **SQL Queries** against database for **data verification** using **SQL Server**.
- Design **Traceability matrix** for mapping customer requirements.
- Experience in defect management process using tool such as ALM 12 and Version One.
- Effective communicator with all levels of Project management, business, developers.
- Interactions with Management, Technical, Non-Technical, Business stakeholders and on shore resources.
- Presented Demos sessions to stake holders during different releases of UAT.
- Preparation of Daily Status Report (DSR), Weekly Status Report (WSR).
- Possess excellent interpersonal, communication & analytical skills with demonstrated abilities in customer relationship management.

TECHNICAL SKILLS

Manual Testing Skills
 Functional Testing, Web Service, API Testing, Database Testing.

Automation Testing Skills
 Selenium Web Driver, TestNG, Maven, Jenkins, Tosca, BDD Cucumber, GIT.

Web service testing Tool : SOAP UI, Postman, Insomnia

Operating Systems : Windows, UNIX.

Defect management Tool : ALM 12.0, Version One

• Database Tool : SQL Server, Oracle

EDUCATION

Master in Computer Management (MCM) from Pune University in the year 2010.

WORK EXPERIENCE

- Worked as a Consultant with Atos-Syntel, Pune from 10 Nov 2021 to 01 Mar 2024.
- Worked as a Software Test Engineer with SCORG International Pvt Ptd, Pune from 04 Mar2021 to till 09 Nov 2021.
- Worked as a Software Test Engineer with JConect Infortech Pvt. Ltd, Pune from 20 August 2019 to 01 Mar 2021.
- Worked as a QA with EXL Services.Com (I) Pvt. Ltd from Aug 2012 to 02 Aug 2019.

1]Project :

Name : Pricing&Rating
Domain : Logistics
Client : FEDEX
Role : QA Engineer

Testing : Functional Testing, Automation Testing

Description:

FEDEX Rating&Pricing is a pivotal application within the FedEx enterprise, serving as the central hub for rating shipments. It facilitates the migration of legacy rating systems to new technology, such as Ambassador and CRSV Rating. Through its Pricing GUI, customers can establish contractual agreements and set up accounts, enabling them to utilize FedEx as their primary shipping partner. The system provides customers with estimated shipping rates, including discounts and special services, which are applied during shipment creation and ultimately charged to the customer's account.

Responsibilities:

- Analysis of requirements and User Stories, Design and User Interface Specifications documents
- Understand the User Stories doc and clarify the doubts with BA.
- Clarified doubts with Business Analysts (BA) regarding User Stories.
- Participated in test case review meetings.
- Designed Automation Test Scripts in Selenium Automation tool with Java.
- Designed and executed test cases.
- Conducted Functionality Testing, Retesting, and Regression Testing.
- Performed Web Services API testing using SoapUI, Insomnia and Postman.
- Reported and closed defects submitted in Defect Tracking tool.
- Interacted with the development team in the defect-fixing process.
- Engaged in client interaction.

2 |Project:

Name : VAT Implementation

Domain : Banking
Client : HSBC
Role : QA Engineer

Testing : Functional Testing, Automation Testing

Description:

The Gulf Cooperation Council (GCC) introduced a 5% Value Added Tax (VAT) system in 2018, impacting businesses in the United Arab Emirates, Kingdom of Bahrain, Kingdom of Saudi Arabia, Sultanate of Oman, State of Qatar, and State of Kuwait. This tax applies to all eligible business transactions in these countries, affecting businesses established within these nations or trading with partners in these regions.

Responsibilities:

- Analysis of requirements and User Stories, Design and User Interface Specifications documents.
- Understand the User Stories doc and clarify the doubts with BA.
- Participated in the Test case review meetings.
- Designing and Execution of Test cases.
- Performed Functionality Testing, Retesting and Regression Testing.
- Designing Automation Test Script in TOSCA Automation tool.
- Automation Test Scripts in Selenium Automation tool with Java.
- Reporting and Closure of Defects submitted in Defect Tracking tool.
- Interaction with development team in defect fixing process.
- Client Interaction.

3]Project:

Title : ECOS

Domain : Insurance

Client : HIG, USA

Role : Sr Associate QA

Description:

HIG offers flexible cyber coverage for Commercial and Personal package products, as well as mono-line general liability policies for small to mid-sized businesses. The new Data Security endorsement provides four optional coverages, each with varying limits and deductibles, allowing agents to customize coverage to meet their customers' needs. The ECOS application assists Claim Handlers, customers, Agents, and Brokers in initializing policies and claims, and allows Underwriters to manage administration tasks such as document verification, selecting coverages, setting up premiums, automated renewal processes, and End-to-End claim processes.

Responsibilities:

- Checking and verifying claims for Personal Lines (Auto/Homeowners) according to policy coverages.
- Collaborating with Underwriters to ensure compliance with underwriting guidelines.
- Identifying and fixing coding errors in claims, ensuring accuracy in end-to-end claim details.
- Leading teams by conducting training, assigning tasks, reporting progress, and providing support on the floor.
- Serving as a backup Subject Matter Expert (SME) when needed.
- Ensure proper limits and deductibles are applied for each coverage option.
- Test functionalities for Claim Handlers, Customers, Agents, and Underwriters as outlined in the description.
- Review and test functionalities for document verification, coverage selection, premium setup, automated renewals, and end-to-end claim processes.
- Verify data accuracy across different modules (e.g., claims data reflected in policy details).
- Ensure a user-friendly interface for all user types (Claim Handlers, Customers, Agents, Underwriters).
- Test UI responsiveness across different devices (desktops, tablets, mobiles).
- Ensure seamless data flow between ECOS and front-end/back-end financial systems.
- Test application performance under various load conditions to ensure smooth operation.
- Conduct usability tests to identify any user experience issues and suggest improvements.
- Collaborating with clients to resolve identified issues.

PERSONAL DETAILS

Name : Pramod Vyas

Date of Birth : 22 March, 1986

Address : Pune- 411046

Language known : English, Hindi and Marathi.

Date: Pramod Vyas

Pune, India