**RAGHAV SAHORE**

## PROFESSIONAL SUMMARY

- Over **8 years** of strong IT experience and **6+ years** of experience as a **certified Salesforce.com (SFDC) Consultant** with proficiency in Salesforce Development.
- Experience working across various SFDC implementations covering **Sales Cloud, Community Cloud and Service cloud**.
- Experience working across various SFDC implementations covering Sales Cloud, Community Cloud  and Service cloud.
- Excellent ability to adapt to new environments and learn new technologies in a team or as an individual. Good Management qualities coupled with impressive verbal and written communication skills as well as pleasing personality.
- Excellent **communication and problem solving skills**.

## EXPERIENCE

**QA Infotech Software Services Pvt Ltd,** Noida — *Lead Software Engineer*

*Apr 2017 - PRESENT*

Project2 Domain:Non Profit

- Currently Working as a Solution Architect & Senior Lead Developer for this client in order to understand CRM business requirements and translate into Salesforce.com Design. Setup SFDC application and customize it to match the functional needs of the organization.

- Performed timely delivery of technologies and software solutions for its end users.

- Provided designing alternatives and best practices by contribution in design sessions.

- Conducted collection and analysis of functional, technical and non-functional requirements

- Developed customized and business solutions by usage of Lightning Communities, Lightning Framework, Aura Components, Visual force & apex framework.

- Worked Regressively on core Salesforce Components and used them in delivering solutions to clients.

- Used popular industry tools for deployments, code tracking and code review purposes.

## PERSONAL INFO

**Address:** A-28, Sector 70, Noida, U.P., 201301

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raghavsahore89@gmail.com

## SKILLS

Aura, Apex, Visualforce,

Bitbucket, Bamboo, JIRA, Github, Jenkins,

Source tree, Visual Code,  ANT, HTML,  CSS, JavaScript.

## TOOLS USED

JIRA, Github, Bamboo, Jenkins, Source tree, Visual Code, Mavensmate, Sublime text, Workbench, SOAP UI, Postman, ANT, IBM DB2, dataloader.io,  Force.com IDE.

## CERTIFICATIONS

Salesforce Certified Service Cloud Consultant.

Salesforce Certified Sales Cloud Consultant.

Salesforce Certified Administrator ADM 201.

Salesforce Certified Platform App Builder.

Salesforce Certified Platform Developer I.

Salesforce Certified Platform Developer II.

Certified in a Foundation Program under the aegis of the Infosys Campus Connect Program at Lovely Professional University.

- Important implementations focus on AWS Integration with Salesforce, Customization of Lightning Communities, Extensive use of Dynamic Components to maintain flexibility and reusability of core components, Followed Single Pattern for Apex to perform Salesforce best practices.

*FEB 2017 – APR 2017*

Project1 Domain:Education

- Working as a Lead Developer & Solution Consultant for clients to understand CRM business requirements and translate into Salesforce.com Design. Setup SFDC application and customize it to match the functional needs of the organization
- Performed timely delivery of technologies and software solutions for end users and customers
- Provided designing alternatives and best practices by contribution in design sessions
- Conducted collection and analysis of functional, technical and non-functional requirements
- Prepared architecture structure and designing documentation for software systems and applications
- Assisting in execution of process, security and technical needs by configuration of salesforce systems
- Developed customized and business solutions for multiple clients using Salesforce skills which includes configuration and customization both.

**HCL Technologies Ltd.,** Noida — *Associate Consultant*

APR 2015 -FEB 2017

- Worked as Salesforce developer for organization. Designed and developed business solutions using VisualForce/Apex Framework.
- Performed Deployments using salesforce recommended tools.
- Responsible for building the new requirement on the force.com platform along with Code maintenance after salesforce releases.
- Provided training to team members or new hires in different technical areas and tools

## EDUCATION

BTech - IT, Lovely Professional University

2007-11 - 68%

Senior Secondary, Alpine International School.

2007 - 68%

Matriculation, Atam Public Sr. Sec School.

2005 - 77%

## LANGUAGES

English, Hindi, Punjabi

- Worked on Configuration as well which included Apex Data Loader, Custom Objects, Sharing Rules, OWD, Workflows, Profiles, Roles and Validation Rules and reporting.

### Syntel Limited, Mumbai— *Software Engineer*

SEP 2012 - SEP 2014

- Worked/Handled all the activities like tracking and loading the claims etc.
- Involved in preparing DB2 SQLs.
- Documentation work like preparing Design Documents, SRS, Change documents.
- Involved in unit testing of the Application and Preparing the Test cases.
- Third Party Administrators (TPA) used to send the Claims through the process of billing, booking, reimbursement

### Lovely Professional University, Assistant Technician (part time)

Nov 2009 to Nov 2010

- Worked as Assistant Technician in Computer Labs in Lovely Professional University on a part time basis for 1 year.