<u>RESUME</u>

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Summary:

- ✓ Having 9 years of experience as a Middleware Administrator.
- ✓ Extensively worked on Web Logic 12, JBOSS EAP, OSB, Apache, OHS and JWS as a L2 Support.
- ✓ Good knowledge on Monitoring and Ticketing tools.

Professional Experience:

- ✓ Worked as a Middleware Administrator from 10-June-2015 to 10-August-2022 on **TATA CONSULTANCY SERVICES**, Chennai

Certification:

- ✓ ITIL Foundation Certificate in IT Service Management.
- ✓ Oracle WebLogic Server 12c: Administration I

Software Skills:

Web technologies :   WebLogic Application Server , JBOSS EAP,OHS
OSB ,Apache ,AWS, Shell scripting
Operating System :   Linux and Unix
Monitoring Tools :   JON
Ticketing Tools :   HP Service Manager

ROLES AND RESPONSIBILITIES:

As a Middleware Administrator:

- ✓ Maintain high availability (SLAs) of the middleware applications and own completely to drive any improvements to ensure highly available, resilient middleware platform.
- ✓ Administrating and Monitoring of Production OSB environments.
- ✓ Installation, configuration and administered WebLogic, Jboss, Tomcat & Wildfly in different environments like DEV, UAT & PROD on LINUX OS
- ✓ Hands on experience on Midlleware domains including machines, managed servers, node managers and Clustered Environments
- ✓ Various application like WAR, JAR, EAR and J2EE deployments on managed servers and clustered environments using WLST or console & on JBOSS, Middleware JDBC, JMS, JNDI configurations and administration
- ✓ Migration and up-gradation of Middleware server versions
- ✓ Updating JDK versions, applying patches and installing service packs on WebLogic, JBOSS and Tomcat servers
- ✓ Experience in patching, vulnerability, version upgrade in WebLogic, Jboss, Apache tomcat.
- ✓ Finding memory leaks, adjusting JVM Heap and Garbage collector parameters during performance monitoring & tuning
- ✓ Load-Balancing, High Availability and Failover functionality Implementation on multiple clusters
- ✓ WebLogic Proxy plug-in configuration for Apache

- ✓ SSL and Digital certificates configuration and management
- ✓ Shell or python scripting experience for automating tasks like startup and shut down applications or schedule Cron jobs etc.
- ✓ Node manager Configurations
- ✓ Created multiple Profiles on Middleware Application server
- ✓ Configured Admin Console security on Middleware and creating users with various roles to access the Middleware admin console – users and groups t servers
- ✓ Constant Monitoring of Health and Logs of around 30 environments.
- ✓ Configuring Data sources, Topics, Queues.
- ✓ Monitoring stuck messages and appropriate actions, exporting, moving messages.
- ✓ Deploying OSB projects in the production environments.
- ✓ Performance tuning and thread dump analyzing.
- ✓ Checking connectivity between OSB and SAP applications.
- ✓ User creation, User access and file permissions.
- ✓ Audit reports preparation for the offshore team and off boarding process.
- ✓ Responsible for application deployment on production environments
- ✓ Checking JVM startup status through JVM log file analysis and PID file availability
- ✓ Troubleshooting based on application issue
- ✓ Cluster configuration with JWS and application server
- ✓ Server configuration on JON console
- ✓ Worked on Datasources Creation and Password encryption
- ✓ Alerts and Dashboard configuration on JON Console
- ✓ Worked on angular code deployment from Application server to Jboss Webserver.
- ✓ Worked on Blank page issue and session timeout on jboss application
- ✓ Worked on Connection pool, max-connection, proxy timeout issues.
- ✓ Worked on New JVM Project Build request for the new application in JBOSS including super menu option for auto deploy
- ✓ Worked on Migration of a applications from JBOSS7.2 to Wildfly 8.2
- ✓ Worked on CLI to Collector.sar monitoring conversion for the JBOSS servers
- ✓ When a JVM goes down, collecting the required data like Thread Dumps, Logs for investigating the cause for Instance going down.
- ✓ Monitoring and administering Application services and all the Jobs relating to the Applications.
- ✓ Doing analyses on the occurring problems, troubleshoot them or in some cases suggest the client on how to prevent the recurrent failures.
- ✓ Worked on UNIX troubleshooting which includes disk checks, CPU performance monitoring and permission related issues for app servers or DB Issues.
- ✓ Worked on Creation of Autodeployment of the WAR/EAR File in the application serve.

As part of ITIL concerned:

- ✓ I am well aware of SLA defined for all kinds of incidents, change requests and reporting
- ✓ Quite good knowledge on Incident management, change management and responsible for raising Incident records, change records in the ticketing tool remedy
- ✓ Regularly participating in the CAB meeting and understood the quality of the change records
- ✓ Well aware of criticality and priority of production and non-production tickets.
- ✓ Well aware of response time and resolution time for each activity defined in the SLA.

Declaration

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the Responsibility for the correctness of the above mentioned particulars.

Date: Yours faithfully,
Place: (VEERABHADRAN)