

Amit Singh

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Summary

A result-oriented professional with Salesforce offering 3+ years of successful career with a diverse role by distinguished performance in Salesforce design, development and implementation. Strong technical skills and knowledge of a Salesforce standard methodologies with proven success in end-to-end implementation and ensuring the effectiveness of various responsibilities to meet specifications. Experience in working with customers, project managers and technical teams for securing and executing concurrent delivery. Strong problem solving & technical skills coupled with decision making for enabling effective solutions leading to high customer satisfaction and low operational cost. Problem solver with a passion for learning skills in grasping the big picture, conceptualizing, developing & implementing solutions and partnering closing with business leaders.

Certifications

- Salesforce Certified Administrator(ADM-201)
 - Salesforce Certified Developer (PD-01)
 - Salesforce Certified Community Cloud Consultant
 - Salesforce Certified Sales Cloud Consultant
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Employment History

Senior Software Engineer

Mindtree Ltd. • Pimpri-Chinchwad, Maharashtra

06/2019 - Present

Client – ADF, USA 06/2020 to Present

- Developing Loan management application for Our Customer which includes a community for end users and back office for internal teams.
- Design and develop lightning communities and custom components.
- Build custom lightning components and consume google api for better user experience.
- Developed javascript functions and apex methods to handle client and server calls.
- Worked closely with stakeholders to understand the requirements and develop best solutions.
- worked on test classes to maintain code coverage.

Client – KNAUF, Germany 07/2019 to 05/2020

- Developing Order Management solution including Salesforce communities for end customer to order material and Standard Salesforce for internal teams to create and manage orders.
- Developed and deployed lightning custom community including multiple lightning components.
- Worked on Triggers, Apex Classes and custom code including test classes with 90% code coverage.
- Consumed google API for Maps and address suggestion on custom lightning components.
- Good exposure on Salesforce Lightning Design System for UI/UX development.
- Worked closely with client at client location during UAT and Deployment phase to ensure quality.
- provide post production hyper-care to client in fixing production defects in provided time-frame.
- Working on Salesforce **Customization and Configuration**.
- Worked as functional consultant in getting requirements from client and converting them into technical user stories for development.

Assistant Application developer

Fujitsu Consulting India • Pimpri-Chinchwad, Maharashtra
10/2016 - 04/2019

Client - Perpetual Investment, Australia 07/2017 to 04/2019

- Involved in Salesforce.com **Application Setup** activities and customized the apps to match the functional needs of the organization.
- Good understanding of **SOQL** and **SOSL** for Querying and Searching Data for Force.com platform respectively.
- Good exposure on **Salesforce Lightning** Design System for UI/UX development.
- Implementation experience on Salesforce.com using **Apex Language** (Classes, Controllers & Triggers), Visual Force Pages, Components, Tabs, Custom Objects, S-Controls, Reports, and Dashboards.
- Maintained code for **Apex Classes, Triggers, Visualforce pages** and controllers for smooth business operations.
- Interacted with various business team members to gather the requirements and documented the requirements.
- Developed various **Custom Objects, Tabs, Components** and **Visual Force Pages**.
- Developed and deployed **workflows** wherever necessary.
- Created **Profiles** and implemented **Object and field level security** to hide critical information on the profile users.
- Used the **sandbox** for testing and migrated the code to the deployment instance after testing.
- Maintained 90% of code coverage using Apex Test Classes for better deployment.

Client - Southern Waters, UK 10/2016 to 06/2017

- Developed **Custom objects** and **Custom tabs** for various modules of applications.
- Experienced in defining **Custom formulas** and creating **Validation rules** to suit the needs of the data model and ensure data quality.
- Created **Page layouts**, organized **fields** and other components on **record details** and edit pages.
- Extensive experience in designing **Custom objects, Custom fields, Roles and Hierarchy based Page layouts, Approval Processes, User Profiles, Record types, Custom tabs**.
- Created custom **Dashboards** and **Reports** to show the performance of the team and also time is taken to assign Leads.
- Experience in designing entities like creating the **Relationships/ junction** objects like **Master-Child, Lookups, Entity-Relationship data model, Workflowrules** and **Immediate actions**.
- Interacted with the Salesforce.com premium tech support team on a regular basis.
- Maintain multiple **user roles, security, profiles, workflow** rules, etc. Support train new end users on the salesforce.com application.
- Been a part of **Unit testing** and guided Developers

Professional Skills

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|------------------------|-----------------------------|-------------------------|
| • Salesforce Lightning | • Apex Classes Triggers | • SOSL and SOQL |
| • Visualforce Pages | • Salesforce Administration | • OOPS Concepts |
| • Incident Management | • Salesforce Communities | • Salesforce Automation |
| • JavaScript | • Web Development | • Aura framework |
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Languages

- English: Fluent
 - Hindi: Native
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Education

Diploma

Center for development of Advanced computing • Pune, Maharashtra

Graduated 07/2016

- Development in Advance computing diploma of months.
- Developing projects on programming languages like C, CPP, JAVA, C#, SQL.
- Awarded A Grade for project work.

Bachelor's Degree

Greater Noida Institute of Technology • Greater Noida, Uttar Pradesh

Graduated 07/2015

- Bachelor of technology degree in Information Technology.
- Secured First division.