

# Manohara R

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An Innovative and proactive IT professional with nearly 15 years of hands-on business and information technology experience as Individual contributor & leading different teams while implementing automation technologies like RPA & Artificial Intelligent and delivery.

## **WORK EXPERIENCE**

Role	Company	Year
Delivery Manager & RPA Architect	E&Y India	2019 – Till date
Deputy General Manager	Vodafone India Pvt Ltd	2017- 2019
Team Lead & Service Delivery Manager	Conduent (Formerly Xerox)	2008-2017
Senior Developer	Tomax India Pvt Ltd	2008
Consultant	Cortera	2006 -2008

## **TECHNICAL EXPERIENCE**

Technologies Experience	Tools Experience
Robotic Process Automation (RPA)	Automation Anywhere IQBOT Blueprism, Uipath Redwood Autobot
Artificial Intelligence (AI)	IBM Watson (Chatbot, Translator) Sniper (HR recruitment auto sourcing & screening)
Cognitive tools	I-Engage (Email automation) Chatlingual (Chat translation) IQbot
BI Tools	Monarch Digital Fuel Qlikview
Cloud computing	AWS
Functional tools (Recon)	T-recs Blackline

## **CLIENT EXPERIENCE SUMMARY**

Clients	Designation/Role
E&Y (SAP, IBM)	Manager & RPA architect
Vodafone CIOT	DGM
Vodafone India Pvt Ltd	Senior Manager
ACS Finance & operations LOB	Team Lead & Manager
Benjamin Moore	Lead Developer
FERGUSON	Consultant
COMDATA	Consultant

## **EXPERTISE**



## **CAREER HIGHLIGHTS**

- *Managing the team of 25+ as a technical manager in end to end RPA Life cycle with assessment, effort estimation & project plan with technical governance in re-engineering the process.*
- *Mentoring team members on best design and coding practices by Creating the RPA Solution Framework for Blueprism & AA to follow common standards across various teams from start to end with standard templates of PDD, SDD, Code review.*
- *As a part of Innovation team look at the latest technologies in the market and evaluate them as per business need & perform POC, Pilot.*
- *Being part of RPA Solution team as RPA Architect we provide the high-level solution post the assessment of the process for RPA feasibility and reviewing the SDDs before going to development.*
- *Worked with Infrastructure to have the RPA/AI infrastructure available by coordinating with Info security, Data privacy team.*
- *Worked with Enterprises Integration team to establish the connectivity with systems like SAP & Taleo.*
- *Overall Technical governance of Incident Change and Problem Management for RPA from solution.*
- *Generating and reporting SLA and monthly KPI metrics with automation.*
- *Defines roles and responsibilities for teams, responsible for career development, goal setting and roadmap planning and appraisals.*
- *Worked as an Onsite techno-functional manager in setting up & train the team in India and Manila*
- *Stakeholder Management – Customer Connect. Feedback analysis and streamlining delivery based on the analysis.*
- *Driving performance and service improvement initiatives.*
- *Leading & monitoring performance of team members to ensure efficiency and meeting of targets.*

## **CERTIFICATIONS**

*AA – Developer, Solution Architect  
UiPath – Developer, Solution Architect*

## **TECHNICAL COURSES**

*Pursuing the Data science & Machine learning course from IITB  
Attended the Six sigma training program held by Internal Xerox / Conduent team*

## **EDUCATION:**

*B.E from VTU 2005*