# Narasimha

Salesforce Developer/Admin narasimha547@gmail.com +91 9573188288

## **Professional Summary**

- Having total 6+ years of IT experience, of which total 3 years of experience IT Experience in Designing, Developing and Web Applications using Salesforce Force.com. Extensively worked on Lightning, Sales, Service, Vlocity OM cloud and various Force.com application
- ➤ Worked on different tools like **VSCode**, **Eclipse**
- Worked on version controlling tools Like GIT, IDX, Changeset.

## Experienced in the following

- ➤ Implemented MTN in Vlocity and handled Order Management Module
- ➤ Defining Object Schema, Creating custom objects, fields, Tabs.
- ➤ Worked with **Record types**, **Page layouts**, User Interface settings, Home page components to customize the User interface.
- ➤ Good in **Profiles**, **Permission Sets**, **OWD** & **Sharing settings**.
- > Good Knowledge on Formulas, Roll-Up summaries, Validations.
- > Developed **LWC** for better and more interactive interfaces to end users, which help in sales enhancements.
- > Worked with Lightning Design System, Lightning App Builder, Lightning Component Framework, Lightning customizations, Lightning CSS framework.
- > Developed custom solutions and interfaces leveraging the CRM Salesforce platform.
- Created Workflow rules, Approval process on various objects to automate actions Email Alert, Field Update, Creating a task, outbound messaging and time-dependent actions
- > Written SOQL, SOSL queries in Apex triggers and controllers, used Salesforce workbench to generate queries.

## Career Experience

➤ Working with **Veniso Solutions Private Ltd** from JULY 2016 to till date.

#### **Education Qualification**

> B.Tech (CSE). From **INT University**, Anantapur in 2011

#### Technical Skills

| Salesforce CRM          | Lightning, Apex Class, Apex Trigger, Workflow, Profiles, Permission<br>Sets, Approval Process, Vlocity OM |
|-------------------------|---|
| Web Services            | REST  |
| Development Environment | VS Code, Eclipse  |
| Operating system        | Windows, Ubuntu   |
| Others                  | HTML, CSS, Javascript, JSON, Linux, PHP, Mysql, Git Etc   |

## **Projects**

Project #1

Name : MTN

Client : MTN Group

Duration : Salesforce Admin/Developer

Environment : salesforce.com, Apex, LWC, SOQL & SOSL, Data loader, VS Code IDE, HTML, CSS

Responsibilities

> Worked as Individual Contributor and developed various functionalities by providing OOTB and

- > Custom Solutions by using Salesforce and Vlocity extensively.
- > Implemented various Solutions by using Integration procedures, Data Raptors, OmniScript, ApexClass, Vlocity Order Management with decomposition and Orchestration.
- > Developed Various Flex Cards and OmniScript for user guided journeys..
- > Developed Reusable Components and followed the best practices in development.
- > Tested business applications and ensured performance was as designed, collaborated with team members, and resolved hundreds of issues.
- > Developed use cases, test scripts for functional testing of the application to analyze and mitigate issues identified during testing.
- > Been part of the application release process and successfully delivered the knowledge transfer.

#### Project #2

Name : Banner HR Recruitment process

Client : Banner Health

Duration : Salesforce Admin/Developer

Environment : salesforce.com, Apex, VisualForce, SOQL&SOSL, Data loader, VS Code IDE, controllers

Responsibilities :

- > Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
- ➤ Worked with Visual Force Pages, Custom Controllers, Extension Controllers, Apex Coding, Apex Classes, Apex Triggers.
- > End to End Worked on Pre-Employ Soap Integration.
- > Developed various Custom Objects, Tabs, validation rules and VisualForce Pages.
- > Created page layouts, search layouts to organize fields, custom links, related lists and other components on record detail pages and edit pages. Using CSS implementing the pages as Clint recruitment. Developed pages with an attractive outlook.
- > Created workflow rules and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic.
- > Created Email templates, approval processes, approval page layouts and defined approval actions on them to automate the processes.
- > Developed Apex Classes and Apex Triggers for various functional needs in the application.
- > Used SOQL within Governor Limits for data manipulation needs of the application using Force.com Explorer.
- > Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
- > Created profiles and implemented Object and field level security to hide critical information on the profile users.
- > Used Force.com Eclipse IDE for creating, modifying, testing, and deploying Force.com Application

Project #3

Name : Health Cloud Notification

Client : Banner Health

Duration : Salesforce Developer

Environment : salesforce.com, Apex, VisualForce, SOQL&SOSL, Data loader, VS Code IDE, controllers

Responsibilities

- > Performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of Salesforce.com (SFDC)
- > Created technical design documents and functional design documents as per business requirement.
- > Involved in developing visual force pages and Apex classes as per the requirement.
- > Creating relationships between the objects using Lookup and Master Detail relationship
- > Created Active lookup filter to different objects.
- > Experienced in designing, developing and data modeling of the application and ensured that they are within the Salesforce governor limits.
- > Created Apex Classes, Test Class and Workflows.
- > Created Page Layouts to organize fields, custom links on record pages.
- > Implemented various advanced fields like Pick list Fields, Custom Formula Fields and defined Field Dependencies for custom pick list fields.
- > Designed, and deployed Apex Classes, Controller Classes and Apex Triggers for Various functional needs in the application