# **Resume**



# Ajay Devidas Bhusari | Salesforce Developer

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Address: Chandrapur, MH-442906 | Salesforce PD1 Certified

# **Objectives:**

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trusts me with responsibilities and challenges.

## **Professional Experience:**

Company: Bit Hub Technology, Pune Sept 2020- Present(2022)

#### **About Client:**

Client is business serving many customers across the globe, is using Salesforce platform to maintain its huge insurance business. They use various standard features of Salesforce like lead management, case management and ensure quick solutions to customer as well as business growth. By using featuring like web-to-lead, web-to-case they are providing an interactive platform for customers. Also we have used many custom objects, automation and custom code used in Apex & lightning component **LWC**.

#### **Roles and Responsibilities:**

- Involved in gathering and analysis of business requirements and then effectively took part in sprint planning to achieve the requirement.
- Analysed the business process of client and then involved in creating the application and data model required for the requirement.
- Creates custom application, objects, tabs, fields with the custom functionality to efficiently meet the business requirement.
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Customized page layouts for Opportunity, Contacts, and Accounts depending upon user profiles and created permission sets where necessary.
- Worked on Assigning creating Roles Hierarchy, Profiles and Security setup within the organization.
- Developed custom Workflows and Assignment Rules for case escalation.
- Implemented Field Level security for sensitive data holder fields.
- Implemented Salesforce automation using web-to-case forms, email-to-case, assignment rules, automation and queues, auto response rules, escalation rules, chatter groups, person accounts, casesand solutions.
- Created and used Email templates in HTML.
- Involved in Working with Standard Salesforce features like Objects, Workflows, Record Types, Page layouts, Workflow Rules, Case Assignment Rules, and Escalation rules, Validation rules, Profiles, Roles, Reports and Dashboards etc.

### **Professional Summary:**

- Having overall (3.1 years) of experience and in Salesforce CRM platform exp. is 2.1 years.
- Strong exposure to LWC programming.
- Worked on enhancement of the existing application from classic Salesforce platform to Lightning.
- Experience on **Lightning Web Component** which uses core Web Components standards. Developed Lightning Web Component with custom HTML elements, built using HTML and modern JavaScript.
- Developed various Apex classes, Controller classes and Apex Triggers for various functional needs in the application of **LWC** with best practices.
- Good experience in aura framework, Lightning Components and Salesforce Lightning Design System (SLDS).
- Experience in **Development**, **Administration**, **Configuration**, **Implementation** and Support of Salesforce CRM based on **Apex language** and leveraging Force.com Platform.
- Created various Lightning Apps combining Lightning Design System, **Lightning App Builder** and **Lightning Component features.**
- Proficient knowledge of **Governor limits**. Experience in optimization of existing code in accordance to the governor limits.
- Experience in understanding business requirement to design the required entities like custom objects, creating the **relationships and junction objects**.
- Experience in creating various Reports (summary reports, matric reports, pie charts, dashboards and graphics) and Report Folders.
- Experience in using **Data Loader** for **insert**, **update** and **bulk import** or **export** of data from Salesforce.com Objects.
- Experience in using declarative features like validation rules, workflows, approval process, dynamic approval process, sharing rules automation for satisfying complex business process automations.

### **Technical Skills:**

SFDC Technologies	Lightning web Application( LWC,AURA) Apex Classes/Controllers, Apex Triggers, Data Loader, Reports & Dashboards,Batch Classes, Automation Tools, Force.com IDE,
Languages	APEX, Javascript(JS), HTML
Tools Technologies	Force.com Data Loader, MS Office.

**Educational Qualification:** Bachelor of Engineering (SGBAU Amravati University) 2013-2017

**Certificate:** Platform Developer 1 (Credential Id: 2544223)

Personal Details: Name: Ajay Devidas Bhusari

**DOB**: 12 June 1995

Language: English, Hindi, Marathi

#### **Declaration:**

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Date :	Ajay Bhusari