

Name : KiranKumari

Mobile: +91 9063921165

E-mail:kirankumari.sfdc17111997@gmail.com

### SummaryDetails :

- Having 4.5 Years of experience in Salesforce.com configuration and customization.
- Experience in design, development, testing and documentation of Salesforce.com application.
- Sincere, enthusiastic, hardworking with good communication, interpersonal skills and appetite to learn new skills.
- Implemented security and sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
- Experience in SFDC Configurations/Customizations of User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules, Triggers, Ajax tool kit.
- Extensive experience on creating Apex Classes, Apex Triggers and Visualforce Pages and Test Classes.
- Extensive experience over creating workflows, Approval processes, Process Builder.
- Written Batch jobs and Responsible for implemented Scheduled jobs to implement functionalities on weekly basis and monthly basis.
- Used SOQL with consideration to governor limits for data manipulation
- Experience in Data Migration using Import Wizard and tools like Apex Data Loader.
- Knowledge on Lightning Experience.
- Experience in Lightning Aura framework & LWC.
- Experience on deployment by using Changeset, Copado, Bit Bucket.
- Experience on Version Controls like GitHub.
- 

### Educational Qualification

- Completed B.Tech (ECE) from JNTUH (2018).

### Professional Experience

- ↪ Working as Senior Engineer Cloud services and Software at Larsen and Toubro Infotech , Hyderabad from 13 June 2022 to 17 August 2023
- Working as a Software Engineer at MindTrail Technologies PVT.LTD, Pune from 21 January 2019 to 13 April 2022

## Technical Skills

Salesforce Technologies	:	Salesforce CRM, Salesforce, Apex Language, Apex Classes
		Apex Triggers, SOQL, SOSL, Visualforce, Workflow & Approvals,
		Reports & Dashboards
Salesforce Tools	:	Apex Data Loader.
Languages/Technologies	:	APEX, Visualforce.

## Work Experience:

### Project #1

Project Name	:	Carrier
Environment	:	Sales Force.com
Role	:	Salesforce Developer/Administrator
Duration	:	June 2022– August 2023

### Responsibilities:

- Developed various Custom Objects, Tabs, validation rules on the objects and tabs, Components and Visual Force Pages.
- Defined OWD to restrict access to users on records. Responsible for Creation of objects, Tabs and fields.
- Created PageLayouts, searchlayouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
- Implemented picklists, dependent picklists, and Validation Rules to the custom objects.

- Defined Lookup and Master-Detail Relationships on the objects.
- Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
- As a part of Administrator Creation of Users, Profiles, Roles and involved in Security Settings.
- Written Triggers, BatchApex, and Schedule Apex as per user requirement
- o Developed Lightning web components as per requirement Developed Aura components as per the requirement
- 

## Project #2

Project Name : Soft Projex

Environment : Sales Force.com

Role : Salesforce Developer/Administrator

Duration : November 2021 – April 2022

### Description:

- This application offers various features like creating new accounts, managing existing accounts and personal loan applications. Personal Loan processing has various modules for Customer Information, Loan Application verification, Loan Authorization, Loan Approval and Change history.

#### Responsibilities:

- Part of the team that analyzed the business requirements and Involving in the development of all assigned modules.
- Working on various Salesforce.com customizations - Standard objects and creation of customized business objects, Fields, Tabs, Page Layouts, Screens and Views.
- Defining lookup and master-detail relationships on the objects and Using Field level security along with Page layouts to manage access to certain fields
- Worked with Lightning Aura Framework
- Worked on Lightning on its Components Developing Record Pages VF Pages, Apex e.t.c, for the Migration From Classic to Lightning
- Working with SFDC objects like Accounts, Contacts, Leads, Campaigns, Reports, and Dashboards.
- Developing Apex Classes & Triggers, Visualforce for various functional needs in the application.
- Creating user Roles and Profiles and given them Security controls and sharing rules.
- Creating Validation rule, Workflows, Email alerts and Schedule apex.
- Implementing Case Management Automation to track and solve Customer's Issues.
- Using SOQL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
- Configuring Customer portal in SFDC.
- Responsible for all Salesforce.com CRM related issues, Customizations.
- Deployment assistance.

#### Project #3

Project Name : F-Planner  
Environment : Sales Force.com  
  
Role : Salesforce Developer  
Duration : January 2021 – October 2021

#### Description:

This is a Salesforce.com CRM Wealth Management implementation. In this

project we have developed the below mentioned Modules.

- Profile
- Needs
- Financial Planner

Using Profile Module, we will gather Customer information's like Personal, Partner, dependents, Employment details, Income, Expenditure, Investments, Loan Accounts, Life cover. Based on the information gathered, the system will generate the needs using the Tracer's business rules. Needs are the recommendations generated by the system based on business rules, Financial planners will allow an adviser to easily carry out financial planning for a customer. The planners assist the adviser in making recommendations to a customer that match their financial needs and their risk profile.

Responsibilities:

- Developed various Custom Objects, Tabs, validation rules on the objects and tabs.
- Also created various profiles and configured the permissions based on the organizational hierarchy
- Involved in OWD settings and Sharing Rules
- Created various Relationships like Lookup and Master-Detail Relationships.
- Skilled in Apex Test methods to maintain code coverage.
- Involved in writing the custom validation rules, formulas etc. as per requirements.
- As a part of development involved in Ajax tool kit.
- Implemented Security & Sharing rules at object, field, and record level for different users at different levels of organization.
- Worked on the Creation of Visual Force Pages along with different controllers like Custom Controller, Extensions, Standard Controllers.
- Written Batch jobs and implemented Scheduled jobs as per requirements.
- Involved in coding Using Apex classes, controllers and Triggers.
- Created Automations by using Process Builder, Approval Processes
- Worked on Workflow Rules and time triggered Tasks, Email alerts, Field update.
- Written SOQL Queries as per the requirement.
- Used Data Loader to process bulk records.

#### Project #4

Project Name : Action Bazar

Environment : Sales Force.com

Role : Salesforce Administrator

Duration : February 2019 – December 2020

#### Description:

Action Bazaar is a global marketplace bringing together private individuals and small companies to buy or sell items. It achieves its objective by providing with a huge collection of items to buyers, enable buyers to easily search for an item, find and buy items they want anytime and anywhere. The system provides to the sellers with a huge customer base of potential buyers, enables the sellers to easily target and personalizes their marketing to appropriate potential buyers, and to determine the market price of their items.

#### Responsibilities:

- Developed various Custom Objects, Tabs, validation rules on the objects and tabs,
- Components and Visual Force Pages.
- Defined OWD to restrict access to users on records.
- Responsible for Creation of objects, Tabs and fields.
- Created PageLayouts, searchlayouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
- Implemented picklists, dependent picklists, and Validation Rules to the custom objects.
- Defined Lookup and Master-Detail Relationships on the objects.
- Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
- As a part of Administrator Creation of Users, Profiles, Roles and involved in Security Settings.
- Written Triggers, Batch Apex, and Schedule Apex as per user requirement.
- Created Workflow Rules and time triggered Tasks, Email alerts, Field updates to implement business logic.
- Involved in migration of bulk records by using Data Loader.

