 Daniel Sayd

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Summary

Experienced and Hands on Developer working 7+ years in Salesforce Ecosystem, including Sales Cloud, Service Cloud and Experienced Cloud and working with off-shore team and communicating with Stakeholders, skilled and working in Agile Environment.

**technology Expertise**

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| Environment Languages | APEX, LWC, JAVA, HTML, XML, Lightning Components, CSS REST, SOAP, JAVA SCRIPT |
| Databases |  SQL Server, MySQL, MS SQL |
| SFDC Technology | Apex Classes, Controllers and Extensions, VisualForce Page, Triggers, SOQL, SOSL |
| Tools/Technologies | Vlocity, Mulesoft, Copado, Visual Studio, Jenkins, Github IntellijIDEA, EclipseIDE, Azure Devops |
| Methodologies | Agile, Waterfall |

 **CerTIFICATION**

**Salesforce Admin – credential id:2557911
Salesforce Platform Developer 1 – credential id:2583785
Salesforce CPQ-certificate id: AflVCP3XvKCE50eO79CRI4DtTW**

 **Professional Experience.**

Deloitte **/** Carvana, New York, NY 02/2018-Current

Senior Salesforce Lightning Developer

* Designed and Deployed various custom-build Page Layouts, Custom tabs and custom apps suit to the needs of the application, also created various profiles to enable the Service Cloud specific to them.
* Created various validation rules workflow specific to limit groups by filtering out through their profiles while working on Service Cloud
* Maintenance of installed Managed Packages in Lightning using Apex. Experienced in using Data Migration tool Called Mulesoft
* Participated in requirements gathering from clients, estimating the number of hours required for the development work.
* Created Round Robin Algorithm using Order Management in managed package using Apex Classes.
* Developed Visual Force Pages, Visual Force Custom Controller Components, Advanced Search Functionality, Custom Objects, Analytic Snapshots, Tabs, Tags and Components
* Created page layouts, search layouts to organize fields, custom links, related lists, custom profiles and assigned to users based on their roles in organization.
* Visual Force Pages using Standard Controllers, Custom Controllers, Extension Controllers & Web Services API, Creating new User Interface using JavaScript, APEX HTML and CSS in Visual Force Pages.
* Experienced in Designing, Developing and Data Modeling of the application and ensured that they are within the Salesforce Governor Limits.
* Created Page Layouts to organize Fields, Custom Links, Related Lists & other Components on Record Pages.
* Designed dynamic client-side Java-Script codes to simulate process for the web application, page navigation and form validation.
* Expertise in the Deployment of Salesforce using tools like Force.com Migration tool, Change Set and Eclipse Force.com IDE
Permissions, Generating Security Tokens, Validation Rules and upgrade installation.
* Worked with LWC Component to fetch the records from the Salesforce application object via different methods in the JS Controller.
* Worked with SOQL, SOSL queries with Governor Limitations to store and download data from Salesforce.com platform database.
* Participated for DevOps Team to implement for delivering code changes more frequently and reliably during CI/CD pipeline.
Worked with various SFDC objects Lead, Account, Contact, Opportunity, Cases, Solutions Standard objects & Custom Objects.
* Customized Salesforce.com User Profiles by setting Standard and Custom object layouts, Custom app, Field-level Security, Permission Sets for client services and marketing.
* Implementation of Apex Triggers, Apex Class for automation of the business process on Account, Contact, Opportunity and Custom Objects.
* Performed administrative tasks such as managing Accounts, Contacts, Cases, setting Workflows and Approval Process for approving new accounts and another business process.

Accenture/Exxon Mobile, Jersey City, NJ 02/2015- 02/2018

Salesforce Admin/Salesforce Developer

* Developed Custom Objects, Custom Reports and configured the analytic Snapshots to dump the data on regular basis for the sales performance and lead generation statistics.
* Gathered user requirements and involved in application design discussions and documentation.
* Defined lookup and master-detail relationship on the objects and created junction objects to establish connectivity among objects.
* Interacted with the Salesforce.com premium tech support team on a regular basis.
* Worked with various SFDC objects like Accounts, Contacts, Leads, Campaigns, Reports and Dashboards
* Used Data Loader for insert, update and bulk import or export of data from Salesforce.com Objects. Used it to read, extract, and load data from comma separated values CSV files involved in Unit Testing for the customizations and developments done during the project.
* Created Visual Force pages to provide customer status to different geographical location filters.
* Test and Trial with Sandbox and Development environment features.
* Used Tabular, Summary and Matrix reports to create Standard reports and Custom reports.
* Implemented Salesforce chatter for internal users to share the deal information and status updated on various activities.
* Familiar with Git, Docker, Jenkins and Cloud Craze B2B working in Agile Software Development Life Cycle and Scrum.
* Created various Reports summary reports, tabular reports, matrix reports and Report folders to assist Service managers to better utilize Sales force and configured various Reports and for different user profiles based on the need in the organization.
* Interacted with team members to gather the requirements.
* Worked in implementing to Salesforce from Legacy system to integrating SFDC using Mulesoft.
* Created user roles and profiles, security controls and shared settings.
* Worked with Data Loader to transfer data over to CSV files
* Installed and deployed OrgView, a Force.com AppExchange tool that allows users to create visual org charts and update them in Sales Force CRM using drag and drop functionality.
* Designed various Web Pages in Visual Force for capturing various customer enquiries and implemented logic for migrating cases to different queues based on the type of customer enquiry.
* Provided post implementation support to assist end users in creating reports, dashboards and certain Administration tasks including creating and maintaining user profiles and privileges.
* Created various Reports such as Pie chart dashboards to assist managers to better utilize Salesforce as a sales tool.
* Integrated and implemented all data from Atlas which is legacy system of Exxon to Salesforce using Mulesoft
* Worked with functional consultants and business groups to identify the next big thing and what that costs in time, money and other resources.

 **Education
tashkent Finance college, Ba information technology 2011**