**SALESFORCE ADMIN & DEVELOPER**

**Name :-** B SRUJAN KUMAR

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**Professional Objective:-** I have around 3 years of experience as a Salesforce Developer.

Working with Apex Database, Apex Trigger, CRM, Data Modeling, Lightning with aura & LWC with sales cloud, Service cloud by using Automation Aura programming, Data Management, Data Security, Visualforce and Integration

**Career Objective:-**

* *Having Around 2.5+ Years of experience as a* ***salesforce Administrator & Developer***
* *Exceptional ability to create and maintain Salesforce databases.*
* *In-depth knowledge of Salesforce products and their functionalities.*
* *Proficiency in creating Salesforce profiles, allocating roles, and managing access.*
* *Knowledge of importing sales data and generating Salesforce reports.*
* *Ability to provide Salesforce training and end-user support.*
* *Salesforce Administration, Salesforce APIs, Salesforce Integration*
* *Have worked on Lightning Experience, and* ***Lightning component*** *framework.*
* *Experience in* ***Integration*** *(Web services/callouts –* ***REST Apex****).*
* *Proficiency in SFDC configurations related to Data modeling, Data security (****Profiles****,* ***OWD,*** *etc.), Automation process (****Workflows****, approval process, and* ***Process builder****)*
* *Extensive experience with* ***Apex Triggers*** *and handled recursive triggers.*
* *Experience with* ***Apex Classes*** *(****Controllers*** *and controller* ***extensions****) for custom logic.*
* *Have good experience in writing* ***SOQL and SOSL*** *queries.*
* *Strong knowledge of* ***DML Operations, Batch Apex, Schedule Apex,*** *and* ***Future Method.***
* *Experience in writing* ***Test Classes*** *for generating Code Coverage.*
* *Designed various WebPages in* ***Visual Force*** *for functional needs within Salesforce.*
* *Having experience with Custom labels,* ***Custom settings,*** *and custom metadata.*
* *Implemented* ***Security and Sharing rules*** *for the object, field, and record levels for various* ***Profiles & Users*** *in Salesforce.*
* *Creating* ***Validation rules, Workflow rules, and Approval*** *processes that help in business automation.*
* *Have work experience in Data migration activity using* ***Apex Data Loader and Import Wizard.***
* *Excellent team player, self-motivated, quick learner, and having trouble-shooting capabilities.*

**Experience:-**

Working as a **SalesForce Developer**  in **COGNIZANT from** **May 2020** to till now

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| **SKILLS:-** |

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| **Operating Systems** | **Linux, Windows** |
| **Version Control tool** | **GitHub** |
| **DevOps** | **CI/CD Pipeline, Agile Methodology, Application Migration & Deployment** |
| **Programming Languages** | **Apex,Aura** |
| **Web Technologies** | **Visual Force, Java Script, Lightning** |
| **Development** | **Lightning, Aura Component, LWC, Triggers, CRM** |
| **Web Technologies** | **Force.com, Apex Data Loader, Work Bench** |
| **Database System** | **SOQL, SOSL** |
| **Cloud** | **Sales Cloud, Service Cloud** |
| **Salesforce Development Tools** | **Lightning, Debugging, Aura Component, Integration, Triggering. Force.com, Salesforce CRM, CPQ, APEX, Visual Force Pages, workflow, validation rules, etc..** |

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| **EDUCATION:-** |

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| **NAME OF COURSE** | **NAME OF THE COLLEGE** | **YEAR OF PASSING** | **PERCENTAGE** |
| **BTECH** | JNTUH | **2020** | **6.29%** |
| **DIPLOMA** | SBTE Telangana | **2017** | **62.3%** |
| **SSC** | BOARD OF SECONDARY EDUCATION AP | **2014** | **8.7%** |

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| **Project & Responsibilities** |

## Project:

***Client: United Health Group***

## Role: Salesforce Environment, Force.com, Salesforce CRM, Lightning

***PROJECT SUMMARY:***

It is the platform to provide health care solutions. The platform provides solutions for different divisions like marketing, social, Patient service, and Pharma in the healthcare domain. This platform helps to build CRM-based mobile applications that help Pharmaceutical companies to track and maintain the day-to-day activities of medical reps.

**Administrator**

**Roles & Responsibilities**

* *Ensuring optimal performance of Salesforce systems and products.*
* *Upgrading and configuring Salesforce systems for optimized integration.*
* *Managing Salesforce roles, profiles, sharing rules, workflows, and groups.*
* *Importing sales department leads, contacts, and other data.*
* *Maintaining the sales cloud / Service Cloud, as well as building custom reports and dashboards.*
* *Performing database maintenance tasks, including diagnostic tests and duplicate entry cleansing.*
* *Salesforce configuration changes, including (but not limited to): Workflow, Process Builder, fields, page layouts, record types, custom settings, dashboards and reports*
* *Evaluating and installing new Salesforce releases, as well as providing training and support.*
* *Documenting processes, including error reports and changes to field history tables*

## Roles and Responsibilities:-

* *Built Lightning Component Tab for Salesforce1Custom Applications in Lightning Experience.*
* *Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.*
* *Interacted with various business team members to gather the requirements and documented the requirements.*
* *Designed and developed SFA based Application on the Force.com Platform in the Salesforce.com environment with Apex programming language at the backend and Visualforce pages as the user interface.*
* *Developed various Custom Objects, Tabs, Entity-Relationship data models, validation rules, Components, and Visualforce Pages.*
* *Responsible for customizing custom fields, page layouts, Custom Settings, Profile Settings, Record Types, Visualforce pages, SOQL, SOSL, and formula fields for various Standard and Custom Objects.*
* *Created the Batch Apex, Schedule Apex, Triggers, and Workflows for Email Alerts and Field Updates.*
* *Developed Apex Classes, Controller Classes, and Apex Triggers for various functional needs in the application.*
* *Created Custom Settings for Auto Population of data and also for controlling Triggers Based on Users or Profiles.*
* *Used Xampp Server to interact with the database.*
* *Managed database operations like managing the connections with SQL servers.*
* *I Can be Collaborating with the Salesforce Administrator to validate business requirements and any considerations (security, scalability, limits)*
* *I will Develop Apex (classes and triggers )and, Visualforce\*, (based on specific requirements) to extend Salesforce in order to support business requirements*
* *Custom User Interface development, including Visualforce\* pages/Lightning pages and Lightning Web Components*
* *Integrations: Use Salesforce APIs to integrate with other systems used in the organization*
* *Best Practices: Adhere to Salesforce best practices, maintain code documentation, write/maintain test classes for all custom development*
* *Work with 3rd party vendors and/or consultants on large cross-functional projects that may be outsourced due to timing*

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| **DECLARATION:-** |

I hereby declare all the above information is true & correct to my own knowledge

**Date: 14--11-2022**

**(**Srujan**)**