## EMAIL [: punithdn0@gmail.com](mailto::%20punithdn0@gmail.com)

**PUNEETH PHONE: +91-9346317858**

**Professional Summary**: -

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| **PERSONAL DETAILS**  **FATHER NAME: NATARAJA D V** |
| **DOB :** 4th Jan 1994  **GENDER :** MALE  **STATUS** : SINGLE **PASSPORT :**P5001760 **PANCARD** :CVOPP1436N **NATIONALITY** : INDIAN **LANGUAGES KNOWN:** ENGLISH,KANNADA, TELUGU. **PERMANENT ADDRESS:**  Nataraja nilaya, Sapthagiri Extension, Shettihalli main road, Tumkur-572101, Karnataka. |
| cvopp |

* Having around 3 years of experience as Admin and developer in the Salesforce.com.
* Having In-depth understanding of CRM business processes like Campaign management, Lead management, Account management, Case management.
* Proficient in Setup, Customize and Deploy to Salesforce.com, perform hands on customizations using Apex, Visualforce, S-Controls.
* Proficiency in administrative level tasks like creating **Profiles, Roles**, **Data Security**, **Users, Objects, Tabs and Applications, Documents**, **Fields, Relations**.
* Developed **Formula fields, Validation rules** and **Roll-up Summary field**.
* Experience in writing **Workflow Rules**, **Approval Processes** and

#### Process Builder.

* Experienced in **Analysis, Design, Development** and **Testing** of the SFDC Application according to the business requirement.
* Applying **Sharing Rules, Handling Page Layouts, Record types** etc.
* Worked on designing of custom objects, custom fields, **custom reports**, **Dashboards** and **Visualforce Pages, flows** and **Plugins.**
* Expertise in data exporting and importing using **Import and Export wizard, Apex Data Loader.**
* Code optimization with **Governor Limits** of Salesforce.
* Having good experience and knowledge on Lightning components,

Data table, Lightning component controllers, ActionOverride functionalities.

* Have good experience in writing **DML**, **SOQL** and **SOSL** queries.
* Experience in developing **collections**, **Apex classes, Triggers, Asynchronous Operations**.
* Experience in developing **Email-Services, Extensions and Test Classes**.
* Involved in deployments using **change set and Eclipse**.
* Proficiency in Object Oriented languages like **Apex, Java** and web technologies like **HTML, CSS, JSON, XML** and **JavaScript, AJAX**.
* A well-organized, goal-oriented, highly-motivated effective team member with excellent analytical and problem solving skills.
* Excellent analytical, Interpersonal and Communication skills, fast learner, Hardworking and good team player.
* Having good knowledge on Lightning components.
* Implemented some functionalities using Lightning components.
* I have good experience on pushing the changes to GIT Repository before Moving to production.

# Technical Skills: -

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| --- | --- |
| Programming Skills | Core Java, Apex, JavaScript |
| Web Development | HTML, CSS, Visualforce |
| Web Services | REST, SOAP APIs (JSON, XML), HTTP |
| Database Concepts | SQL, SOQL, SOSL, DML |
| GUI and Tools | Force.com IDE, Data Loader, Workbench |
| Operating Systems | Windows (All Versions) |

**Academic Performance**: -

### **B. TECH** in Telecommunication from Sri Siddartha Institute of Technology with 6.9 CGPA. (Sep2011-Jun2016)

* **Intermediate** from Sapthagiri PU College with 61% (Aug2010-Mar2011)
* **S.S.L.C** from Siddaganga High School with 84% (Mar 2008- Jul2009 )

**Work Experience:-**

* Working as Salesforce developer in **TAVANT TECHNOLOGIES INDIA PRIVATE LTD** from March 2018 to till now.
* PayRoll Company : Ikya Software Solutions Pvt Ltd

[www.Ikyasoft.in](http://www.Ikyasoft.in)

Hyderabad, Registered Year 2012

**Project 1:**

**Description: -**

### Title : Tavant Warranty On Demand

Client **:** JCI ,US

### Duration : Aug / 2019 to Till Now

Role **:** Salesforce Developer

Tools/Software’s : Salesforce,Force.com,Apex,Visualforce,

Data loader.

TWOD is used by OEMs, dealers, distributors, service centers and customers and it provides cross-functional integrations with your legacy and ERP systems for data consistency and integrity.

TWoD have major sections please check below. PRODUCT REGISTRATION

* + Manage product information
  + Register products for warranty and keep track of product resale CLAIMS MANAGEMENT
  + Simplified claim entry, with support for pre-authorization, flexible to handle repair and complete unit returns
  + Automated claim approval and rejection, using comprehensive rules and processes
  + Exhaustive claims process, accommodating re-open and failed part return analysis.

WARRANTY SETUP AND ADMINISTRATION

* + - Manage labor rates, pricing rules, and other modifiers
    - Define and manage all warranty plans (including extended warranty), associated applicability terms.

## Roles and Responsibilities:

* + - * Worked with Business Users and Business analysts for requirements gathering, analyzing the requirements.
      * Worked with various salesforce.com objects

#### Account,Contact,Standardobjects&CustomObjects.

* + - * Used **Salesforce.com** platform, **Force.com IDE** for development for Visualforce Pages, Apex classes, Triggers and creating Objects.
      * Written **Apex Classes, Controller, Extension Controllers andApexTriggers** in the application for variousBusiness/functional requirements.
      * Developed Web Service Callouts from Salesforce to External Applications using SOAP and REST API.
      * Written **SOQL, SOSL** query language necessary for the application in Apex Classes and Triggers.
      * Developed **Reports and Dashboards, validation rules, formula fields** for the application.
      * Strong experience in implementing **MVC** with

#### Salesforce.com.

* + - * Developed UI using CSS, HTML tags, **Visualforce components** and used JavaScript for front-end validation.
      * Use various Visualforce components like Action Function, Page Block, Input Field, Action Support, Data Table, Data list, Command Link, Command Button etc.

#### Worked with Visualforce Controllers (Standard, Standard List, Custom, Extension).

* + - * Created **Page Layouts** and assigning different layouts based on Record Types.
      * Created Custom **Reports** and **Dashboards** for the application.
      * Implemented **Web-to-Lead** and converted Lead to Account.
      * Developed **Workflow rules, Field, Email updates** to implement the business logic for Standard and Custom Objects as per the business needs.
      * Prepared data mapping document to map source and target system fields.
      * Migrating large volume of data in multiple batches initially without any **ETL** tools.
      * Experience in Data cleansing by writing apex classes and identifying in MS-excel.
      * Used **Data loader** to bulk load data into Salesforce.com.
      * Configured/Created **Profiles, Roles, and Permission Sets** for the organization and setting up Field-level, Object-level security rules for the application.
      * Written Apex Test Classes for unit testing to ensure at least 75% of code coverage is met.
      * Deployed application from Sandbox to different other Sandbox as well as into Production environments.

## Project 2 :-

### Title : Tavant Warranty On Demand

* Client **:** EXCEL ,US

### Duration : Mar/2018 to July/2019

* Role **:** Salesforce Developer
* Tools/Softwares:Salesforce,Force.com,Apex,Visualfce,

Data loader.

**Roles and Responsibilities:**

* + Developed **Formula fields, Validation rules** and **Roll- up Summary field**.
  + Experience in writing **Workflow Rules**, **Approval Processes** and **Process Builder**.
  + Experienced in **Analysis, Design, Development** and **Testing** of the SFDC Application according to the business requirement.
  + Applying **Sharing Rules, Handling Page Layouts, Record types** etc.
  + Expertise in data exporting and importing using **Import and Export wizard, Apex Data Loader.**
  + Code optimization with **Governor Limits** of Salesforce.
  + Have good experience in writing **DML**, **SOQL** and **SOSL**

queries.

* + Experience in developing **collections**, **Apex classes, Triggers, Asynchronous Operations**.
  + Experience in developing **Email-Services, Extensions and Test Classes**.
  + Involved in deployments using **change set and Eclipse**.