

Gaurav Gauba



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Skills

Defect Triaging and Management
Creating MS Visio Diagrams
User Story Grooming & Backlog Management
Requirement Gap Analysis
Jira, JQL and Confluence Reporting
Team Building, Team Management and Team Motivation

Work Experience

Cognizant Technology Solutions

Functional Lead, EAS Salesforce Consulting

[April 2019 -Till Date]

Roles & Responsibilities

- User Story **Grooming**, Sprint **Demo** Preparation and Presentation, Requirement **Gap analysis**, Creating (800+ in a single release) and Maintaining **Data Dictionaries**.
- **Defect** Management (max 1500+ defects in a release) and **Backlog** Prioritization.
- Act as an **Application SME** and answer **functional clarifications** for the team (Handled queries from 20 Developers and 30 Testers per day during the peak of the release)
- Authoring and refining **MS Visio** Diagrams (Business process flowcharts, As-is vs To-be)
- Participating in few **Project Management** activities such as User Story T-shirt sizing and Effort Estimation, Resource Load Planning, Risk Identification and Reporting
- Team Management, Team Building and Team Motivation - Team achieved **0% defects** for a release during **Operational Qualification (OQ)** phase.
- **JIRA** SME, Creating **automated** Confluence **Dashboards** for daily status reporting.
- **Recommend & Review** Test scenarios & Test scripts for the UAT and Functional Testing
- Assisting Development team in User Story Development analysis and **Defect analysis**.
- Facilitate efficient **stakeholder communication** to meet **delivery deadlines**.

Achievements

- Awarded with High-Flyer Award within the **2nd quarter** of joining Cognizant
- Part of one of the biggest Salesforce implementation in a single release -
 - **250+** User Stories amounting to **1100+** story points, **800+** Data Dictionaries, **1500+** Defects
 - Approx. **1 million** lines of code written.
- Awarded with **3 Cognizant Cheers** awards for excellence in Customer Delivery in 2020.

Accenture Services Pvt Ltd

Software Test Engineer

[November, 2013 – June, 2016]

Roles & Responsibilities

- **Preparing** Test Plans, **Designing** Test Scenarios and **Executing** Test Cases.
- Maintaining and enhancing the **automated** test scripts to save **execution effort** by decreasing the run time and increasing the coverage of those scripts.
- Bug identification, Bug reporting, Reviewing Bugs and tracking them till closure, ensuring that a **low cancellation rate** is maintained throughout.

Achievements

- Awarded the Accenture ACE award in the Numero UNO category for **Contribution to Delivery Excellence** for Q3, 2014 i.e. **within 12 months** of joining Accenture.

Professional Certifications

- Salesforce Administrator
- Salesforce Community Cloud

Education

School/Institute	Year	Class	Board/University
Management Development Institute (MDI) Gurgaon	2017-19	PGPIM	MDI
Graphic Era University Dehradun	2009-13	B.Tech (IT)	Graphic Era University
Modern School Faridabad	2008-09	12th	CBSE
JIVA Public School Faridabad	2006-07	10 th	ICSE