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## SUMMARY

- Having 7.7 years of experience in IT industry with specialization in Salesforce.com CRM Platform. Involved in various stages including, requirement analysis, development, testing, deployment, and maintenance of multi-tier web-based applications.
- Extensive experience in configuration management, change control, release engineering in multiple projects and multiple - branches environment.
- Hands on Experience in creating Custom Objects, Custom fields, Page layouts, Custom Tabs, Reports, and various other components as per the client and application requirements.
- Expertise in implementing field level security and page level security based on the profiles.
- Worked on OWD rules creating sharing rules and providing access to the groups and queues.
- Worked on Page layout creation and page layout assignment based on the profile and assigning different pick list values to the different record types and worked on mini page layouts and public actions.
- Worked on sharing rules including Owner to Owner (Role/Public Group) and criteria-based sharing.
- Hands on working experience in Role Hierarchy, Custom Profiles and public Groups creation and user management.
- Created Formula fields, Validation rules to maintain the quality of the data.
- Creating roles, profiles, email services, page layouts, workflow alerts and actions, and approval workflows.
- Creating custom buttons and custom links in object detail page and related list page layouts.
- Maintained and customized Salesforce.com scopes such as users, roles, profiles, groups, accounts, contacts, record types, sharing rules, custom objects, pick lists and page layout customization to support vital business functions.
- Developed, launched, and managed in-depth dashboards and reports for all team functions on both management and individual levels.
- Managed multiple sandbox environments
- Providing the security access to business users using login IP ranges.
- Overriding the standard buttons (New, Save, Delete) functionality, Custom page layouts with field sets and standard email templates with custom templates.
- Coordinated and transferred knowledge to the offshore team.
- Sound knowledge on Salesforce setup menu, Configuration, custom Application Development, Administration, **Data Migration** and **Deployment** of applications to Force.com platform

- Also used ApexData Loader to perform the DML operations by using **CSV** files.
- Experience in Salesforce development including Apex Classes / Controllers, Visual force, Apex Triggers used Salesforce API.
- Worked with SOQL, SOSL, Visual force, Apex, Force.com
- Created Formula fields, Validation rules to maintain the quality of the data.
- Strong Knowledge in Sales forces Customization, Data Validation, Force.com and Support Development and Administration.
- Plan, manage, and execute deliverables and timelines.
- Guide and Training junior members of team in technical matters.
- Identify complex problems and analyze potential solutions including workarounds
- Experience with Continuous Integration process using **Jenkins** and have used tools like **Git**, **JIRA**, **AzureDevOps**, and very good knowledge of the ANT tool of Salesforce
- Experience in Heroku Deployment, providing access, creating apps and config dynos.
- Experience in Gitlab to creating branches and merge requests with identifying merge conflicts

#### WORK EXPERIENCE:

- ✓ Currently working with Mindtree as Tech Lead, Hyderabad from July 2021 to till date
- ✓ Worked with Value Labs as Systems Analyst(TL), Hyderabad from Sep 2020 to Jun 2021
- ✓ Worked with Accenture as Sr Analyst, Hyderabad from Aug 2015 to Aug 2020

#### TECHNICAL SKILLS

<b>SalesforceTechnologies</b>	Apex Language, Triggers, SOQL, SOSL
<b>SFDC Tools</b>	Data Loader, Force.com IDE, COPADO
<b>Languages</b>	CORE JAVA,SQL
<b>Operating Systems</b>	Windows 7,8
<b>Web</b>	HTML, CSS,JavaScript, Visual force pages

#### PROFESSIONAL EXPERIENCE

##### Project #1

**Title** : Synchrony

**Role** : Admin/DevOps Engineer

##### Responsibilities:

- Administer various tools supporting Release Management including Source Control, Continuous Integration, and Change Management
- Worked with product development teams to create and meet development and deployment deadlines.
- Worked with internal development teams to develop build system changes per the improvement roadmap.
- Create and manage release plan for all development releases and provide instructions to teams on releases days.
- Worked on tools like ANT, Changesets, Gitlab, Gitbash, Jenkins

- Involved in CI/CD with COPADO.
- Worked with the development teams to drive and define branch management.
- Assisting developers with questions and problems related to the version control tool, or general configuration management process.
- Providing software configuration management expertise to all software development projects.
- Providing technical support to development regarding usage of development tools and processes.
- Involved in Release Management for multiple releases and Involved on Sandbox Refresh Activities
- Worked with Salesforce Support Teams on fixing outstanding issues.
- Worked on Code Review and merging the Merge Requests.
- Configured B2B Communities for various End Markets.
- Worked on Einstein Analytics.
- Setup multiple Security Controls for business needs and implemented Sharing Rules, OWD
- Configured security settings for multiple Profiles and Permission Sets for various business needs.

#### **Project: 2**

**Clients** : Healthgrades

**Role** : SFDC Developer/Configuration.

#### **Roles and Responsibilities:**

- Involved daily standup call to gathering Requirements from clients and celebrating with team members in functional and technical and follow-up daily activities
- Perform administration tasks as needed, managing custom fields, integration and data cleanup.
- Maintained and gave permissions to communication templates based on Profiles.
- Developed field & page layout customization for the standard objects like Account, contact, Leads.
- Created Workflow Rules, Page Layouts, Approval Process, Tasks, Email Alerts, Field Updates and Outbound Messages to manage the Workflow & Approvals.
- Implemented field level security, profiles and audit trail setup.
- Deployed the components from one sand box to another sand box using eclipse.
- Created Apps, Objects and set to page layout to each object and assign each page layout to each user based on Roles and Profiles, and set security controls and shared settings
- Managing Workflows and Alerts for multiple scenarios that client needs - in the Opportunity, Accounts, Contacts and Custom Objects

#### **Project: 3**

**Clients** : Starwood Hotels & Resorts

**Role** : SFDC Developer/Configuration

#### **Roles and Responsibilities:**

- Involved daily standup call to gathering Requirements from clients and celebrating with team members in functional and technical and follow-up daily activities
- Preparing functional and technical documents
- Created Apex classes with respect to controllers to meet client's business logic.

- Created Apps, Objects and set to page layout to each object and assign each page layout to each user based on Roles and Profiles, and set security controls and shared settings
- Manage Profiles and Roles inline with client's organizational hierarchy and data-visibility requirements
- Experience in data-management - import, export and using Data Loader
- Managing Workflows and Alerts for multiple scenarios that client needs - in the Opportunity, Accounts, Contacts and Custom Objects
- Implementation of **visual force pages**, **Custom buttons** and usage of **Java Script**, required for the project to develop rich user interfaces

#### **Project: 4**

**Clients** : Cargill

**Role** : SFDC Developer/Admin

#### **Roles and Responsibilities:**

- Involved daily standup call to gathering Requirements from clients and celebrating with team members in functional and technical and follow-up daily activities
- Preparing functional and technical documents
- Developed data model includes user, Profiles, **objects**, **fields**, permission set and **relationships**.
- Worked on **formula fields**, **relationships**, **securities** and **Business flow**.
- Implementation of **visual force pages**, **Custom buttons** and usage of **Java Script**, required for the project to develop rich user interfaces.
- Created and managed **workflow rules**, **data validation Rules**, and **system triggers** for **Events**, **Accounts** and so on. Implemented Reminder functionality for All the Activity.
- Implemented customer communities for the user Self portal registration and customized standard login, logout, reset password and change password pages
- Created the email Custom templates for the user registration welcome mail and change and reset password templates
- Created Apex classes with respect to controllers to meet client's business logic.
- **Using controllers** Developed **Apex Classes**, **Controller Classes** and **Apex Triggers** for various functional needs in the application
- Writing test classes for all controllers including @Future and methods that can be invoked