

CAREER OBJECTIVE

I am looking forward to associate myself with an organization which would provide me an exciting and challenging environment blended with value creation opportunities.

PROFESSIONAL SUMMARY

- IT professional with 2 years of experience as a Salesforce Admin and App builder.
- Currently working at Ericsson India, as a Salesforce Admin from 7th March 2019.
- Worked for HCL(External Employee) as a IT Operation Engineer from 24th April 2018 to 7th December 2018.
- Responsible for communicating with various stakeholders for gathering technical requirement and proposing solution.
- Complete understanding of AGILE framework (SCRUM) including product backlog grooming, story estimation, prioritization etc.

EDUCATIONAL BACKGROUND

- Completed B. Tech in Instrumentation Engineering, from BPUT University, affiliated to AIU, with 7.84 CGPA
- Intermediate (10+2/ XII) from New Public Inter College (UP Board) in 2013, with 87%
- Matriculation (10th/X) from New Public Inter College (UP Board) in 2011, with 80.6%.

TECHNICAL SKILLS

- | | | |
|--------------------|---|---|
| • Languages | : | SQL, JavaScript, CSS, SOQL & SOSL |
| • Databases | : | SQL Server |
| • Markup Language | : | HTML, XML |
| • Frameworks | : | Salesforce Lightning, VisualForce, Lightning Web Components |
| • Operating System | : | Windows |
| • App Exchange | : | Field Service Lightning, Service Max |

TRAINING

- Completed 6 months Salesforce, sql. ITIL training conducted Ericsson global India private limited.
- Completed 2 Months training on Java, CTTC, July 2015.
- Completed 1 Months training on Oracle, GIET, July 2015.
- Completed Training on Field Service Lightning, Salesforce.

PROJECT PROFILE

Project #2

Project Name: Ericsson Site tracker

Technology: Salesforce Lightning Framework, Field Service Lightning

Period: 1st May 2019 – Till Date

Description:

This Sitetracker is the leading project management solution for Salesforce. 100% native to the Salesforce platform, Sitetracker helps deploy high volumes of complex projects across telecommunications, utilities, IoT, retail, and manufacturing.

Project #1

Project Name: MBNL Sitetracker

Technology: Salesforce Lightning Framework, Field Service Lightning

Period: April 1st 2019 – Till Date

Description:

Quickly make maintenance decisions with the most up-to-date data. Track project tasks, in the field and in the office, and enable project teams to work together seamlessly. Perform inspections, surveys, and asset installations via Sitetracker Mobile.

Role & Responsibilities:

- Requirement gathering, analysis and design.
- Communicating with clients and stakeholders for problem resolution and requirement gathering.
- Working on Salesforce Lightning framework customization.
- Working on Lightning Components, Apex classes, configuration and possible customization.
- Demo of per sprint builds to product owner.
- Preparation of Technical Specification Document (Build Spec), Design Specification doc. etc.

PERSONAL DETAILS

Father's Name	:	Late Mr. Radhakanta panda
Mother's Name	:	Mrs. Urmila Panda
Date of Birth	:	06-05-1997
Nationality	:	Indian
Languages Known	:	English, Hindi,
Sex	:	Female

Date :

Location : Bangalore, India

(Sarala Rani Panda)

