Name: Komal Rannaware
Job Title: Senior QA Engineer
Email: komal.rannaware08@gmail.com
Contact: 8208104068

## Summary

- 3.5+ Years of QA Experience with Websites (Desktop & Mobile Responsiveness), Mobile Apps, APIs & ERP Systems (Infor AS400)
- Demonstrate expertise in functional, integration, system, API, localization, mobile, and end-to-end testing to ensure comprehensive and high-quality software testing.
- Utilize strong analytical skills to analyze and transform business requirements into functional and non-functional test flows, resulting in optimized testing procedures.
- Demonstrate proficiency in e-commerce frameworks such as Insite (Optimizely) Commerce and Salesforce Commerce Cloud to ensure successful implementation of testing procedures.
- Utilize skilled analysis to identify required test scenarios for projects by analyzing test requirements based on business requirement documents/functional specs.
- Possess proficiency in mobile app testing for both Android and iOS to ensure comprehensive and efficient testing across platforms.
- Demonstrate proficiency in performance testing using different tools to ensure optimized application performance.
- Maintain a highly motivated, patient, and positive attitude towards life, resulting in a dynamic work approach.
- Possess excellent communication and interpersonal skills to ensure effective collaboration and communication with cross-functional teams.

## Technical Skills

| Domains | E-Commerce (B2C & B2B) |
|---|---|
| Integration | Elastic Search, ERP (Infor AS400), Payment gateway (CenPOS), E-Mail integration, Avalara tax. |
| Defect Tracking tools: | JIRA, Zoho. |
| Tools: | JIRA, Zoho, Insite/Optimizely, Postman, Translation management system, Magento, SalesForce Commerce Cloud |
| Techniques: | Functional Testing, UAT Testing, Verification & validation, Website Testing, Regression Testing, Compatibility Testing, cross browser testing, Localization testing, Performance Testing, Mobile Application Testing, API testing, GUI Testing, SQL. |

## Projects Executed

**SR. QA ENGINEER – HBU MOBILE APP (OPTIMIZELY) APRIL 2023 - PRESENT**

| | |
|---|---|
| The Bostwick-Braun Company is a wholesale hardware distributor based in the USA. Our team is dedicated to ensuring that the customized software application we are developing for them meets their specific requirements, including tailored features and functionalities. We strive to deliver a high-quality solution that exceeds their expectations and helps them achieve their business goals. | |
| Period | 04/2023 - PRESENT |
| Responsibilities | <ul><li>Conducted requirement gathering and analysis to ensure project deliverables meet client needs and specifications.</li><li>Performed comprehensive feature testing and tracked progress using JIRA tool to ensure timely and accurate issue resolution.</li><li>Conducted extensive compatibility checks of mobile applications across a range of Android and iOS devices with various software versions, including older releases.</li><li>Demonstrated expertise in writing and executing thorough test cases and test plans to ensure quality and completeness of software testing activities.</li><li>Conducted thorough testing of mobile application porting to ensure seamless functionality across different mobile handset models and devices.</li></ul> |

| | |
|---|---|
| **SR. QA ENGINEER – BRASSELER (OPTIMIZELY) OCTOBER 2021 – MARCH 2023** | |
| Brasseler USA is a company that prides itself on providing exceptional dental and medical instrumentation with a wide range of innovative instruments that are integrated with multiple third-party applications and have advanced functionalities. We understand that every business has unique requirements, and we work hard to provide software solutions that are tailored to meet those needs. Our commitment to quality ensures that our customers receive only the best software solutions to support their business operations. | |
| Period | 10/2021 – 03/2023 |
| Responsibilities | <ul><li>Conducted Requirement Analysis, including developing test cases, executing tests, reporting test results, tracking defects, and closing them, as well as creating and maintaining the Requirement Traceability Matrix.</li><li>Ensured the End-to-End order processing and order validation with the ERP system and other Smart Kit & Smart Rewards for third-party integration.</li><li>Maintained the process in JIRA for better project management.</li></ul> |

| | |
|---|---|
| | <ul><li>Conducted various testing types, including test execution, retesting, sanity and regression testing, to ensure the software met the required quality standards.</li><li>Verified the site's compatibility on all browsers and devices.</li><li>Conducted Performance testing using JMeter, GT matrix, Wepagetest, and pagespeed tools to ensure the software's performance met the expected benchmarks.</li></ul> |

| QA ENGINEER – PREFACE (MAGENTO) JULY 2020 – AUGUST 2020 | |
|---|---|
| The project involves developing an ecommerce website for a client as per their specific requirements. The preface is based on a books site, and the objective is to ensure that the functionality and user interface (UI) of the website align with the client's expectations. The primary focus is on delivering a quality product that meets the client's needs. | |
| Period | 07/2020 - 08/2020 |
| Responsibilities | <ul><li>Conducted functional testing to ensure the software met the required functional requirements.</li><li>Created test scenarios, test reports, and analyzed test results to identify areas for improvement.</li><li>Tested and verified bugs in the software and updated them in the Defect Tracking tool (Zoho) to ensure timely resolution.</li><li>Conducted Sanity and Regression testing in the Preface Project to ensure the software's stability and maintain its quality standards.</li><li>Gathered knowledge about the Magento Platform to improve testing methodologies and better understand the software's technical aspects.</li></ul> |

| QA ENGINEER - USPT (SALESFORCE) FEBRUARY 2020 – JUNE 2020 | |
|---|---|
| The project focused on customizing the USPT website that sells army clothes and equipment. Our involvement in the project was centered around testing to ensure that all functionalities and user interface (UI) elements were set as per the client's requirements. The objective was to deliver a high-quality product that met the client's expectations. | |
| Period | 02/2020 - 06/2023 |

| Responsibilities | |
|---|---|
| | ● Conducted functional testing to ensure the software met the required functional requirements. |
| | ● Created test scenarios, test reports, and analyzed test results to identify areas for improvement. |
| | ● Worked as a Salesforce functional tester, testing the E-commerce platform on the Salesforce platform. |
| | ● Created test scenarios, test cases, test reports, and tracked defects and logged them using JIRA. |
| | ● Performed End to End Functional and Order Processing testing in the SFCC project to ensure the software's stability and maintain its quality standards. |
| | ● Conducted manual testing of the application by executing test cases and conducting end-to-end testing. |
| | ● Conducted functional, regression, and system testing to ensure the software met the required quality standards. |
| | ● Conducted End to End Regression testing across browsers and devices to ensure the software's compatibility with various platforms. |

## Achievements

● Received a Pat on the Back award for outstanding performance on the USPT project implemented on the Salesforce platform.
● Received two Pat on the Back awards and two Rising Star awards for exceptional performance on the Brasseler project implemented on the Optimizely platform.

## Certifications

● Accelq Certified: Proficient in automated testing and quality assurance methodologies.

## Qualifications

● B.E(COMPUTER SCIENCE & ENGINEERING) FROM PUNE UNIVERSITY.