Amarender Pasham

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# PROFILE SUMMARY

Salesforce consultant with Total of 6.7 years of IT professional experience, 5 years of Salesforce and 1.7 years of Java.

* Having in - depth knowledge of experience in Salesforce.com CRM, Force.com platform, consulting, project management and delivering projects covering requirement analysis, system design, development, testing, deployment.
* Experience in developing Salesforce CRM App Exchange Applications in Classic as well as Lightning.
* Experience in setting up Profiles, Creating Roles, Page Layouts, Org-wide Default (OWD), and Permission sets.
* Well experienced with Visual Force, APEX, and Force.com platform, Triggers, Components and Controllers in Salesforce.
* Experience in Custom Integration of Tasks, Events, Email Services, Security Controls, Custom Application, Reports & dashboards.
* Experience in creating Custom Objects, Relationships/ Junction objects like Master-Child, lookups, Entity Relationship.
* Experienced in creating advanced fields like Pick list, Custom Formula Fields, Field Dependencies, Validation Rules, Workflows and Approval Processes for automated alerts, field updates, and Email generation depending on application requirements.
* Worked with IT professionals and business developers in the development of technical solutions, targeted at complex projects, with an aim to help meet the standards and boost the sales of technical services
* Designed efficient solutions to overcome the salesforce governor limits
* Worked with other developers in creating generic components which can be reused across the application
* High degree of involvement in application troubleshooting, IT consultation, database management, security management and deployment activities
* Management of multiple work assignments and projects in a fast-paced environment.
* Ability to learn quickly in work environment, productive interpersonal skills with the ability to understand.
* Experience with Test-driven Development.

# CERTIFICATIONS

Salesforce Certified Administrator

Salesforce Certified Advanced Administrator

Salesforce Certified Platform Developer I

Salesforce Certified Platform Developer II

Salesforce Certified App Builder

Salesforce Certified Sales Cloud Consultant

# SKILLS

* Salesforce, Lightning Aura Components, LWC Components, Java, Apex, Triggers, Visualforce, SOQL, JavaScript, and Excel.
* Expert in requirements analysis, solution design, troubleshooting, analyzing existing system.
* Experience in Configuration, Customization, Development in full and developer sandbox, Code Migration from Sandbox to Production.
* Experience in Apex Triggers, Apex Classes, Visualforce Pages, Web services, Email Services, Integration with External System, Single Sign On, Communities, Force.com Sites, Lightning Design System, Data Categories, Knowledge Articles, Reports / Dashboards, Report Extraction, Case Management, Lead Management, SOQL, SOSL.
* Experience in Amazon S3 integration with salesforce, Remote Objects, Salesforce Platform cache.
* Familiar with Agile/Scrum Methodology, Peer programming, Force.com IDE.
* Familiar with Chrome Extensions – Advanced REST Client, Salesforce Navigator.
* Data migration tools – Apex Data Loader, Force.com, Import Wizard, Data Export.

# EDUCATION

* **Bachelor of Technology Information Technology**

Awarding Body: Jawaharlal Nehru Technological University, Hyderabad

Year of Passing: 2012

Aggregate Percentage: 72%

* **Pre-University’s Degree Mathematics, Physics, Chemistry**

Awarding Body: Board of Intermediate Education, Andhra Pradesh

Year of Passing: 2008

Aggregate Percentage: 75%

* **Secondary Education SSC**

Awarding Body: Board of Secondary Education, Andhra Pradesh

Year of Passing: 2006

Aggregate Percentage: 76%

# WORK HISTORY

* **Deloitte – Consultant**

05/2018 – Present,

Location – Hyderabad

* **Infosys – Technology Analyst**

03/2014 – 04/2018,

Location – Mysore & Hyderabad

# EXPERIENCE

**Salesforce Developer,** Deloitte., Xerox.

* + Owner of the Salesforce org as Xerox acquired several small and medium companies that deliver IT and digital Services.
	+ Deloitte partnered with the Client to bring all the acquired Companies onto a single unified Salesforce Platform helping build a 360-degree view of business across companies.
	+ Considering multiple Business Units and large number of Cores (Companies), Deloitte followed a Phased approach of launch, where Phase 1 focused on IT Services Business and Phase 2 focused on Digital Services Business along with implementation of overall Territory Management and Productivity Tools.
	+ Perform Data Migration from all the Cores in stipulated time.
	+ Complex and incongruent Territory Management Structure being used across Cores, which required to be aligned in a near similar way
	+ Successfully launched the application in Phase 1 to 29 Cores (Organizations) along with Data Migration from their existing system in a short span of 4 months; leading to user adoption of more than 2000 users.
	+ Designing the Solutions based on the requirements and implementation of User stories in a sprint following Agile methodology to complete the deliverables.
	+ Assessing the risk assessment in case of any backlogs of user stories in a sprint.
	+ Weekly status calls with clients to provide updates on the progress of deliverables.

**Salesforce Developer,** Deloitte., Abbott.

* + Salesforce administrator, Apex developer.
	+ Maintaining branching strategies for source code repository.
	+ Handling DevOps from Development to deployment of Code through Dev Sandbox to Production.
	+ Implemented solutions for Account Management, Opportunity Management.
	+ Developed multiple reports and dashboards to forecast the sales revenue of opportunities that are in pipeline.
	+ Merging of multiple Business units into Single Salesforce instance.
	+ Bringing all data across the systems to Salesforce which led to Data migration activities.
	+ Created and managed all custom fields, validations, workflows, triggers, objects and relationships, permissions, dashboards and reporting, sales processes, campaigns, record types, and applications.

**Salesforce Developer,** Deloitte., Kentucky.

* + Salesforce application for the citizen of Kentucky to help them get their Medicaid benefits, seek job and work opportunities.
	+ Worked on various releases of the project where I was involved in enhancing the functionalities of Staff Connect (Sales Cloud), Citizen Connect (Community Cloud) and Business Connect (Community Cloud). Was part of the development team for Business Connect 2.0.
	+ Handled a crucial module to enable ADA compliance across Salesforce community and also to build a multi-lingual community which displays text in User’s preferred language.
	+ Integration between external systems and Salesforce using mulesoft as middleware tool.

**Salesforce Developer**, Infosys ,L'Oreal.

* + L’Oreal wanted a place where their store/salon members could communicate with each other and internal team, with ability to manage tasks, cases, see personal and global event calendar, fill surveys etc.
	+ Implemented Customer Community with Lightning Components and other configurations.
	+ Involved in gathering and analyzing the Technical requirements.
	+ Solution design and work distribution among developers
	+ Setup Roles and privileges for the Administrator, Reps, and other Users.
	+ Designed sharing and visibility solution for different profiles to ensure data security

**Salesforce Developer**, Infosys , BraunAbility

* + Implemented Customer Community for BraunAbility Dealers to track certifications, warranties, and registration of vehicles.
	+ Worked on SSO configuration, user provisioning and knowledge set up for communities
	+ Involved in gathering and analyzing the Technical requirements.
	+ Solution design and work distribution among developers
	+ Direct communication with client to provide all updates and get feedback
	+ Deployment to UAT and Production environments

**Java Developer**, Infosys ,Pfizer

* + Involved in the complete Software Development Life Cycle including Requirement Analysis, Design,

Implementation, Testing and Maintenance.

* + Designed application modules, base classes and utility classes using core java Spring dependency

injections, annotations and configuration files.

* + Utilize in-depth knowledge of functional and Technical experience in Java/J2EE and other leading-edge

products and technology in conjunction with industry and business skills to deliver solutions to customer.

* + Designed and implemented customized exception handling to handle the exceptions in the application.
	+ Used Hibernate, object/relational-mapping (ORM) solution, technique of mapping data representation

from MVC model to Oracle Relational data model with a SQL-based schema.

* + Involved in developing code for obtaining bean references in spring framework using Dependency

Injection (DI) or Inversion of Control (IOC) using annotations.

* + Used Hibernate core interfaces, mapping associations to implement DAO layer.
	+ Developed various helper classes which needed following core Java multi-threaded programming and

collection classes.

* + Implemented Hibernate Second level of caching to get fast responses.
	+ Involved in bug fixing during the System testing, Integration testing and User acceptance testing.

# PERSONAL DOSSIER

Date of Birth : 14th Apr 1991

Gender: Male

Marital Status: Unmarried

Languages Known : English, Hindi, Telugu