**Devansh** **Tewari**

**Salesforce/Vlocity Consultant**

**Phone** 9620896659

**Date of birth** 1990-07-17

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***With around 6 Years of CRM experience and overall experience of 6.5 years including experience in Salesforce.com development projects and Data Analysis, my skill set includes Configuration, QA testing, Analysis & Development experience in Salesforce.com CRM, Vlocity Platform and Data gathering and Analysis using Tableau Desktop and monitoring and supervision of resources*** ***under me.***

**Experience**

**2014-01 - 2016-12 Software Engineering Analyst at Accenture**

**2017-01 - 2018-03 Senior(Salesforce) Analyst at Handy Monk**

**2018-03 - 2019-03 Technical(Salesforce) Manager at IPPB**

**2019-03 - present Salesforce/Vlocity Consultant at Atos Syntel**

**Certifications**

**Salesforce.com 7X Certified Consultant**

**Vlocity Certified 2X consultant**

**Copado Certified 2X Admin & Developer**

**Flosum Certified Professional**

**Core Java Certified by Aptech**

**Skills**

**-> Salesforce: Solution designing with Effort estimation, development (Configuration, Apex & Visualforce), implementation & code review; consultation; Sales Cloud Implementation; Data.com; Territory Management; Lightning; Administration and Support; AppExchange; Wave Analytics (Business Intelligence)**

**-> Business Analysis: Requirement gathering, management and analysis; conversion of user stories to requirements; story building**

**-> Strong experience in interacting with client, onshore counterparts**

**-> Experience in preparation and review of technical & functional documentation**

**-> Strong communication & leadership, analytical and project management skills**

**-> Involved in mentoring/training of freshers and people moving to SFDC/Salesforce**

**LIGHTNING/Tableau/Vlocity from other technologies**

**-> Involved in requirements gathering & clarification, estimation, designing and design reviews with client**

**-> Supervision and Monitoring**

**-> Followed Devops Model with hands on experience in Jenkins, Copado and Change Sets**

**Professional Experience**

**2014-01 - 2016-12 Software Analyst**

**ACCENTURE**

**Project 1 : National Instruments**

**Role :**

Salesforce Developer/Administrator, Implementation Expert

**Responsibilities :**

• Responsible for developing SFDC Demos & proof of concepts(POC) to test approach

• Design and develop configurations, enhancements and services based on the requirements on Salesforce.com

• Research Salesforce.com capabilities as needed to suit business requirements, and provide gap analysis

• Salesforce Administration like User Management, Security and Sharing Controls, Record Types & Page

Layouts, Reports & Dashboards, Chatter etc.

• Data Migration using Salesforce Workbench and Data Loader

• Deployment using change sets and continuous integration tools like Jenkins

• Implementation of Territory Management, Data.com and custom sharing

• Programmatic Development like apex triggers, apex classes, VF pages & workflows, approval processes,

validation rules, salesforce – outlook integration etc.

• Declarative Development like Standard & Custom objects & fields, formula fields,components, asynchronous processing & batches, SOQL, SOSL, test classes etc. using IDE like Eclipse

**Project 2 : Pitney Bowes Partner Community Implentation and Integration**

**Role :**

Salesforce Developer/Administrator, Data Quality & Migration Management

**Responsibilities :**

• Data export

• Configuration and implementation of Community

• Data migration from one sandbox to other sandbox

• Solution designing and technical effort estimation

• Deployment using change sets

• Programmatic Development like apex triggers, apex classes, VF pages & components, lightning components, asynchronous processing & batches, SOQL, SOSL, test classes, integration using REST & SOAP services etc. using IDE like Eclipse

• Declarative Development like Standard & Custom objects & fields, formula fields, workflows, approval processes, process builders, validation rules etc.

• Requirement gathering, analysis and development from user stories

**Project 3 : AutoDesk**

**Role :**

Salesforce Solution Designer/Developer, Data Migration Management, Business Analysis & User Training, Effort estimation

**Responsibilities :**

• Requirement gathering, analysis and development from user stories

• Programmatic Development like apex triggers, apex classes, VF pages & components, asynchronous processing & batches, SOQL, SOSL, test classes, integration using REST & SOAP services etc. using IDE like

Eclipse

• Declarative Development like Standard & Custom objects & fields, formula fields, workflows, approval processes, process builders, validation rules etc.

• Technical effort estimation of requirementsDeployment using change sets

• Testing Co-ordination, Project Management & Task Allocation, CRP management, end – user training management

• Data Migration using Salesforce Workbench and Data Loader

**Project 4 : Vodafone CMT**

**Role :**

Business Analysis, Senior Salesforce Tester

**Responsibilities :**

• Configuration

• Smoke Testing

• Black Box Testing

• UAT

• Regression Testing

• Functional Testing

• Defect Logging

• Execution of scripts through manual testing

• Creation of Test Scripts

• Creation of Test Scenarios

**2017-01 - 2018-03 Senior(Business) Analyst**

**HANDY MONK**

**Project 1 : Cuna Mutual**

**Role :**

Business Analyst/ Tableau Admin/ Salesforce Integration and Implementation

**Responsibilities :**

• Salesforce Administration like User Management, Security and Sharing Controls,Record Types & Page Layouts, Reports & Dashboards, Chatter etc.

• Requirement Gathering and Root Cause Analysis from Salesforce

• Developed Tableau Workbooks from multiple Data Sources using Data Blending

• Build Dashboards for measures with forecast and reference lines

• Building, Publishing customized interactive reports and dashboards using Tableau

• Creation of Database Objects like Tables, Views, Procedures and Joins using SQL

• Solution designing and technical effort estimation

**2018-03 - present Technical(Assistant) Manager**

**IPPB (Govt. Of India)**

**Role :**

Technical manager (Salesforce/Vlocity)

**Responsibilities :**

• Monitoring

• Supervision

• Resource Management

• Data Analysis

**2019-03 - present** **Salesforce/Vlocity Consultant**

 **Atos Syntel**

 **Project 1 : T-Mobile (Netherlands)**

 **Role :**

 Salesforce/Vlocity Consultant

 **Responsibilities :**

* Developed Lightning based applications as per requirement
* Programmatic developments like Apex triggers, Apex classes, VF pages and components, Aura framework, Lightning design system.
* Worked on Vlocity Data Card, Vlocity Data Raptor, Vlocity Omniscript, Vlocity Integration procedure
* Deployment using Copado and usage of TFS

**Software**

**MS Excel**

**MS Word**

**MS Powerpoint Eclipse IDE Tableau Desktop**

**Programming Languages**

**HTML5**

**CSS3**

**JavaScript SOQL SOSL JSON**

**XML**

**APEX**

**Education**

**2009-09 - 2013-08 C.M.R Institute Of Technology, Bangalore**

66% aggregate

**Achievements**

• Received Accenture award of ‘Budding Star’, Nov 2014

• Received multiple appreciations from clients, supervisors and senior managers

• Received Accenture ‘Apex – Extra Miler’ award, May 2016

• Winner of T-Mobile hackathon Netherlands 2019