

# MAHESH TATE

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Accomplished Cloud Engineer, who has in-depth knowledge of AWS cloud computing platform in managing, maintaining, designing & developing cloud infrastructure. Holding AWS Certified Solutions Architect Associate & Microsoft Certified Azure Fundamentals certifications.

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## PROFILE SUMMARY

- **Cloud engineer**, working in the **Information Technology (IT) industry**, with more than 6 Years of total Experience.
- **Strong knowledge of AWS** (Compute, Storage, Networking, Databases, Analytics, Migration & Management tools) **services & Azure services** (Fundamental knowledge).
- **Positive attitude towards learning** new things and acquiring new technical skills.
- A good **Team player**, who's always working with Responsibility, Honesty & Punctuality.

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## CORE COMPETENCE

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|---|---------------------------|
| • AWS (EC2, RDS, S3, VPC, EBS, Routed 53, CloudFormation [IAAC], CI/CD Pipelines, Elastic Beanstalk, Security tools, IAM, Management tools, Monitoring tools) | • Azure Fundamentals      |
| • Linux   | • Python                  |
| • JIRA  | • ServiceNow              |
| • BMC Remedy  | • Nagios                  |
| • Microsoft Office  | • Windows OS              |
|   | • Effective Communication |

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## EDUCATION

### SIET, Bijapur (2010 - 14)

Bachelor of Engineering in Electronics & Communication Engineering from SIET Bijapur, Under VTU University, Belgaum.

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## ACHIEVEMENTS

- Achieved **AWS Certified Solutions Architect Associate & Microsoft Certified Azure Fundamentals** certifications.
  - Received **Best Employee award** in Cognizant Technology Solutions – January 2022.
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## WORK EXPERIENCE

### **Systems Engineer – Infrastructure Services | Rocket Software Development India PVT LTD | Pune, India**

**September 2022 – July 2023**

- Managed 12 AWS accounts for the organization, including maintaining, managing, creating & developing Infrastructure for the App & Data Modernization team, Platform & Product Engineering team.
- Managed the InfraOps and InfraSysEng queues and resolved all the requests within the defined SLAs.
- Worked on the cloud optimization tasks to reduce the overall Cloud Platform Cost.
- Held Multiple sessions with the App & Data Modernization team, Platform & Product Engineering team on best practices to be able to use the cloud for better cost, availability, resiliency and security management.
- Worked on frequently raised service requests as well as gathered & documented all the required information to avoid a delay in the request processing.
- Involved in Network foundation & Cloud Strategy discussions and shared required inputs from Cloud side.
- Monitored the cloud infrastructure proactively and took necessary action immediately on alerts.
- Provided immediate response to the network events observed by proactive monitoring.

### **Senior Systems Engineer – Infrastructure Services | Cognizant Technology Solutions India PVT LTD | Pune, India**

**April 2021 – September 2022**

#### **Project - hCelgene, Client - Leading US based multinational pharmaceutical & Healthcare company)**

- Managed Cloud Infrastructure of multinational pharmaceutical & healthcare company.
- Worked on Cloud requests for new infrastructure, modification of exiting EBS volumes, EC2 instances, S3 buckets etc., as well as on multiple alerts.
- Provided appropriate inputs to the Incident & Problem Management team and prepared RCA documents for the cloud incident.
- Worked on various Incidents and Service Requests, raised through ServiceNow.
- Performed sanity checks for critical applications and servers through Cloud & on-premises Monitoring tools.
- Ensured 100% uptime of all the devices in the cloud Infrastructure.
- Coordinated with cross functional teams for high-impact changes.
- Followed escalation matrix appropriately to get the appropriate level of focus from Senior Management to perform actions on high-priority incidents.
- Co-ordinated with the patching team for production, dev/test and DR patching activities.

### **Senior Executive – Major Incident, Problem & Change Management | Vodafone India Services PVT LTD | Bangalore, India**

**September 2018 – April 2021**

- Liaised with the customer as focal point for all High Priority & Major Incidents reported.
- Represented the team while leading a Sev1 and Major incident on technical bridges.
- Provided immediate response to the network events observed by proactive monitoring tools.
- Sent IT Service communication to the customer with timely updates.
- Ensured 100% uptime of all the devices in network.

- Provided technical direction and coordinated to the resolver groups involved.
- Validated sanity checks for critical applications and servers.
- Opened Bridge calls (Technical and Management Bridges).
- Provided appropriate inputs to the Problem Management Process, RCA preparation.
- Analyzed tickets assigned to Onsite and prepare knowledge base to as to improve FCR.
- Maintained and updated Service Catalogue with regular updates and additions.
- Coordinated with change management team for High impact changes.

**Technical Support Engineer | Huawei Telecommunications (India) PVT LTD | Bangalore, India  
December 2015 – January 2017**

- Assisted end-user in their support requests and led people through simple troubleshooting chores politely.
- Acted as the main point of contact for support pertaining to managed products and solutions.
- Analyzed hardware and software of the system and made suggestions for changes to lessen lag and increase overall efficiency.
- Prepared various management related reports using GENEX, GENEX Pro & GENEX Assistant and submitted to client on time.

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## PERSONAL DETAILS

**Name:** Mahesh Tate.

**Nationality:** Indian.

**Date of Birth:** 01/06/1992.

**Address:** Pune, Maharashtra, India.

**Languages known:** English, Hindi, Marathi (Read, Writes & Speak).

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## DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge.

**Date:** \_\_\_\_\_

**Mahesh Tate**