

Venkata Neeraj Mamillapalli

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Professional Summary

- Technically sound software Engineer with more than 5+ years of hands-on experience as Pega developer and working in Banking and Insurance Domains, designing innovative applications and achieving high client satisfaction with **2 years onsite experience**
- Involved in creating and developing end to end journeys in Pega PRPC7 and 8 Versions.
- Experienced in Pega rules includes Section, Decision rules, Data Transform, Activity, Data Pages, Datatypes, Report Definitions, Functions, Ticket, Flow, Flow action, Data flows, Data set etc..
- Good knowledge on integration rules REST, SOAP service Email and file etc..
- Worked on DB related functionalities like Stored procedures, Complex joins, Triggers.
- Used Debugging tools such as Live UI, Clipboard, Tracer and Reviewing Logs.
- Strong understanding on Job Scheduler, Queue-processor, and Agents.
- Experienced with PEGA product upgrade and cloud migration from on-Premise
- Worked in Agile and waterfall methodology.
- Strong interpersonal, communication and excellent organizational skills.

Certifications

- **Certified System Architect (CSA 7.2V)** PEGA Systems-June 18
- **Certified Senior System Architect (CSSA 8.6V)** PEGA Systems -Jan 19
- **Cleared CLSA learning academy badge**

Skills

- BPM tools: Pega Rules process commander-7.2,7.4,8.x
- Strong Knowledge on PEGA rules like: SOAP and REST Integration, file and Email Listeners, DX API
- Background processing Rule : Queue processors and Job Schedulers , BIX
- Languages : C, SQL, CSS, HTML, Basics of Java
- Databases: Oracle, PostGres
- Other tools : QC, JIRA, SOAP UI

- Methodologies: Agile, Waterfall
- 2 years Onsite Experience

Experience

Areteans Technological Solutions, Hyderabad

Project Summary

1) Mar 2022 – Present Boubyan Bank (Senior Developer, PEGA Client Location, Kuwait)

CT Application acts a One Digital solution for all the Customer needs –Customer Onboarding to the Bank, Personal Financing solutions, Savings plans, Card Issuance etc..

Methodology: Agile

Client: Boubyan Bank, Kuwait

Responsibilities:

- Application Owner responsible for Code Quality improvement, Environment Health checkup, Deployments and Resolving PROD issues with in stipulated amount of time.
- End to end journey Development, Unit testing, Deployment Code Migration to Higher Envs for multiple Case types.
- Created SOAP services by utilizing Integration rules for Digitalization of the Existing Journeys.
- Created an Utility to track API pay loads in each service call.
- Consuming external APIs through Connector rules for data warehousing, Document Archival services Etc.
- Creating Datatypes, Correspondence rule and Delegating to the Business Admin team.
- Created Database triggers to populate external tables.
- Developed routing logics based on the routing matrix provided by business.
- Developed Email Approval functionality as per business requirements.
- Debugging and fixing production issues and other issues from test environments.
- Successfully Leading 3-4 junior developers involved in specific module Development.
- Performance Optimization, Identification of Bottle necks, Code review

2) Oct 2021 to Feb 2022– BOS Upgrade (Associate Tech Lead)

PEGA Upgrade from 7.4 to 8.6 Version

Methodology: Waterfall

Client: Bank of Singapore

Responsibilities:

- Upgrading the Application from 7.4 to 8.6.1 through Wizard.
- Optimizing Dynamic layouts to be compatible with new releases, also removal of all line styles and Utilizing Skin rule and CSS helper classes.
- Resolving Final conflicts and Deprecated rules.
- Replacing Advanced agents to Job schedulers
- Replacing standard Agents with Queue processors.
- Upgrading Integration rules with Application setting rule to URL maintainability.
- Comparing Application with previous version to identify UI differences and fixing the issues.
- Managing a team of 3 people and contributing to the project success.
- Daily and weekly status reports and technical design and code review.

TATA Consultancy Services, Hyderabad

3) June 2020 to Oct 2021. – MIDAS Digital

This project involves in handling Disputes arise during the Transactions between Google Pay and Citi Applications.

Methodology: Agile

Client: CITI Bank, NAM region.

Responsibility:

- Worked on Creating New Case Type.
- Created Data pages on different scope based on requirement and used them as a source in various dropdowns.
- Developed Data transform, Data Types, Decision Tables, Declaratives rules, Activities, Section rules, Report Definition Writing Simple SQL Queries.
- Created New Workbaskets, Report Scheduling, Product rules.
- Co-ordinate with team and deployed the rule changes to higher Environments.
- Resolved the defects and incidents within the stipulated time.
- Developing Unit test scripts, code review documents
- Developed Service REST with Money movement services to consume Customer details.

4) January 2020 to June 2020 CITI - INTERACT Requests - Developer

This project dealt with optimization of Existing business functionalities like Opening New Account, Creating business reports.

Methodology: Agile

Responsibility:

- Worked on Flows, Data Transforms.
- Created Data pages on different scope based on requirement and developed report definition to generate reports.

- Developed Data transform, Data Types, Sections and delegate the rules to business Admin.
- Created Access Group and Access Role.
- Created Access role of object on each class to grant access permissions based on access Role.
- Co-ordinate with team and deployed the rule changes to higher Environments.
- Resolved the defects within the stipulated time.

5) July 2019 to Nov 2020 – American Insurance

Group– Developer Methodology: Agile

Work Summary:

Worked as a key resource and involved in Developing new user stories and resolving defects.

Responsibility:

- Involved in analyzing the business requirement and gather the appropriate technical details for the design approach.
- Created Workflows and documented technical design document, Unit test scripts
- Worked on Release Management tasks.
- Handling incidents and analyzing Root Cause & fixing the issue within the stipulated time.
- Have attended multiple Client and business delegation calls.

Achievements:

- Star Performer for Q1 2022, for leading and delivering the requirement within the stipulated timeline.
- Star Performer for Q3 2022, for the successful development of assigned EPICS/ User stories.

