**Jennifer J. Perez**

10237 Stone Gate Drive, Conroe TX 77385

Cell: 281-975-7628 |Email: jenniferjperez3@gmail.com | <http://linkedin.com/in/jennifer-perez-3a4aab46>

**SUPPLY CHAIN MANAGEMENT I.T. PROFESSIONAL**

Over 18 years of experience in the Supply Chain Managed Transportation Industry. This experience includes working closely with I.T. and the business providing 3/4PL services in selecting software and applications to manage transportation. Industry experience in Retail, Automotive, Supply Chain Logistics (1PL- 5PL), Manufacturing, Pharmaceuticals, Oil & Gas and Technology. I am extremely passionate with developing applications that are not only useful for the business, but that offer more value in a single platform vs investing in multiple to manage efficiently day to day operations.

**CORE STRENGTHS & SKILLS**

* Quality Engineering/Analysis
* Implementation Management
* Data Quality/Business Intelligence Analytics
* ITIL Methodologies
* Program Management
* TMS Solution Specialist
* Supply Chain Optimization
* Various CRM, WMS, ERP, TMS system knowledge
* Integration – API, EDI, FTP, SOA, BizTalk etc.
* Global Trade Management
* Oracle OTM/GTM

**EXPERIENCE**

**Senior Functional Analyst, 2018 - 2020**

Modiant LLC – Houston, TX

* Design Functional Requirements for a Transportation Management application
* Generate stories and tasks for development team utilizing Gherkin style/scrum methodologies
* Provide Data structure requirements for application
* Design Functional Requirements for a Tracking Tool for customers to manage carrier freight
* Provide data analysis for incoming data via FTP/EDI
* Generate Integration mapping by converting json methods to XML for EDI 204, 214, 990, 210
* Develop Test Cases and Scenarios for feature releases
* Build Test feature files for automation testing using Cypress with Gherkin/Cucumber
* Perform Regression testing for environment promotion
* Perform Promotion from Development branch to QA and UAT environments utilizing GIT for Bitbucket
* Perform front-end field updates (entry level) in existing code for small bug fixes
* Pull Data and run SQL queries on Application Database
* Perform API calls to Application utilizing Postman with JSON

**Senior Principal Consultant, 2016 - 2018**

KPIT (client NOV) – Houston, TX

* Tower Lead over Support and Development for Oracle’s TMS OTM and GTM
* Provide capacity utilization for a team of 16
* Plan and Manage Bi-Weekly Sprints
* Set Metrics for each Month on feature release and ticket resolution
* Follow ITIL process methodology
* Report Weekly to Client for issues, updates and sprints
* Manage Oracle upgrade releases by reviewing release notes and determining plan of implantation
* Lead small projects provided by client for adding new business
* Reported to internal company client feedback and improvements
* Review and Approve Development team tasks for production
* Develop automation testing scenarios to assist support with recurring tickets
* Performance review of all support and development consultants reporting to me
* Mentor and motivate consultants reporting to me
* Weekly Team meetings to discuss client improvements, updates or concerns as a team
* Document processes of Support for client database
* Document processes of Development for client database
* Document internal processes for specific client for client database
* Manage client Release notes
* Manage environment updates/changes through Documentation
* Perform SQL DB queries for client or data loading as required

**Senior Functional Consultant, 2015 – 2016**

Inspirage – Houston, TX

* Worked on projects for clients Schlumberger and Airforce Army Exchange
* Testing feeds for Mobility project for implementing updates from Cell Phone app
* Supported team by issue resolution for users on Oracles TMS
* Design and Configure Requirements for client in Oracle TMS
* Document Design ‘As is’ and ‘To be’ documentation
* Participate is SOW review and signage
* Document user training material for client
* Discuss process changes with users and validate risks if any
* Risk Management
* Configure all Data withing Oracle TMS using Data Loading or Manual UI entry
* Design Integration mapping from ERP applications to Oracle TMS
* Report Project updates to leads internally
* Work with Technical consultants for configuration needed in Oracle TMS

**Senior Business Analyst – JDE/OTM, 2015 - 2015**

NCI Building Systems – Houston, TX

* Lead for all incoming Oracle Transportation Management application support issues that involved resolution and documentation
* Lead Oracle TMS upgrade activities
* Worked with other IT teams in upgrading Oracle JDE platforms
* Ad hoc reporting using SQL via TMS Database
* Rating contract updates systematically to TMS
* Implement continuous improvements for application as well as business processes

**Senior Functional Consultant, 2014 - 2015**

CSC (now DXC) – Houston, TX

* Worked closely with offshore team for Technical requests for Oracle TMS
* Worked with Gates Rubber Company as Functional Consultant doing all system development
* Documentation of all training, testing and user guides for each client
* Lead Discovery sessions
* Lead Integration mapping sessions
* Lead Design review with client
* Lead process changes
* Data Management – data cleanup, quality and loading into application
* Lead training and testing initiatives
* Implement Order to Cash in Oracle TMS

**Quality Control Analyst (various roles), 2001 - 2014**

Exel/DHL – Houston, TX

* Planned transportation inbound/outbound for various modes (TL, LTL, Intermodal, Rail, Ocean)
* Scheduling IB/OB traffic from plants and warehouses
* Contact Carriers/Steamship lines to arrange freight
* Worked with business to obtain best rates from existing and non-existing carriers
* Import/Export Ocean documentation preparation
* Subject matter export in all things Oracle TMS
* Documentation of business processes/requirements for customers on TMS platform
* Lead Discovery sessions with customers
* Lead TMS core competency training as well as super user training
* Implement Oracle TMS for customers (Order to Cash)
* Work with other ERP, WMS applications for system integration
* Worked with EDI teams for integrating with carriers
* System Integration Testing
* UI Testing
* Lead UAT testing and documentation
* Lead QA Support for Oracle TMS all new and existing projects
* Lead Oracle TMS user Support
* Log review, Data Management, System Ad Hoc reporting
* BI reporting
* Travel to customers facilities for user engagement and continuous improvements
* Lead Oracle TMS upgrades/bug fixe releases
* Document implementation for IT Support project Go Live shift

**ACHIEVEMENTS/STUDIES**

Oracle Transportation Management Cloud Service

2017 Certified Implementation Specialist

2020 Web Development Bootcamp

2020 Javascript- Build Real Projects

Learning Data Structures in Javascript from scratch

ES6 Javascript- The Developers Guide

The Complete React JS & Redux Course – Build Modern Web Apps