**Harinadha Reddy**

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# **O****bjective**

To acquire a challenging career in an organization where I can utilize my existing skills and knowledge and develop new skills to contribute in the accomplishment of organizational goals.

# **Professional Summary**

* Having 3+ Years of experience in Application Development Using **J2EE**, **Spring.**
* Good knowledge on Java 8 and spring boot.
* Expertise in developing application using **Spring and Hibernate**.
* Well versed in Spring framework and **Spring MVC** architecture
* Proficiency in **Java ,JDBC, Servlet, JSP, restful web services.**
* Experience in working with build tool **Maven**.
* Hands on experience in Using **Eclipse ,STS IDE’s** for developing software applications.
* Good Knowledge in **SVN,GIT,BItbucket,Log4j,JSON.**
* Proficient in using various **Design Patterns** like **Strategy, Singleton ,Service Locator, Data Access Object** and **Factory** Design Patterns.
* Good communication and interpersonal skills, committed, result oriented, hard working with a quest and zeal to learn new technologies.
* Have excellent ability and desire to become skilled at new cutting edge technologies

and dedicated team player.

# **Professional Experience**

* Working as a Software Engineer in Birla soft, Hyderabad from June 2016 to till date.

# **Proffesional Degree**

* BSc-Computer Science (2009-2012) with 76% from SVU, Tirupathi, Andhra Pradesh.
* MCA-Computer Applications (2012-2015) with 78% from SVU, Tirupathi, Andhra Pradesh.

# **Technical Proficiency**

**J2EE Technologies :** JDBC, Servlets, JSP

**Framework :** Spring , Spring Boot, Spring Rest, Hibernate, microservices

**Protocols**  **:** HTTP, HTTPS, Web Services,

**Web Technologies :** HTML, XML, Java Script

**Database :** Oracle

**Tools. :** Maven, SVN ,GIT ,Bit bucket ,Log4J,Junit

**Servers :** Apache Tomcat , WebLogic

# **Project Profile**

**Project # 2**

Project Title : Workstation (Customer care WebApplication)  
Client : Synchrony Financial, U.S.A.(G.E. Capital)  
Duration : March 2017 to TillDate

Software : STS, JDBC, Struts, JSP, Oracle, XML,Java Script, Spring, Spring Boot,microservices

**Description:**

Synchrony Financial is a consumer financial services company which providing credit cards globally to different clients like Walmart, JC Penny etc. There are different types of credit cards like PLCC or Store cards ,Dual Cards And Business Related Cards etc., To resolve the consumer problems or issues like pin change, Credit limit increase, Card Lost Stolen such types of problems can resolve using this Application. The Call Centre representative will use Enterprise Application, based on the customer specific details like credit card number or based on first name or last name we can search the Credit Card Related Information

There are many use cases mainly we can highlight the following Screens

1. Account Look Up

2. Search Result

3. Verify

4. Customer Profile

5. Wrap or End Call

6. Promotions

7.WWR

8. Create Request

If any unauthorized person try to access based on the verification elements will process next flow. Here different modes also there Inbound, Outbound, Manual Phone etc Call Forwarding to Superiors likewise different scenarios will come into the picture. For testing this application ST and UAT if pass these all testing scenarios then only moved to Prod Environment.

**Responsibilities:**

* Involved in client meetings to gather the business requirements.
* Actively involved in analysing the requirements.
* Involved in developing the queues functionality to migrating queues to ACM.
* Wored in adding the new queues in workstation.
* Implemented ACM Project using restful webservices.
* Worked on Workwithrequest and Change information use cases.
* Developed Acm microservices using sprinboot.

**Project#1**

Project Title : Collections  
Client : Synchrony Financial, U.S.A.  
Duration : June 2016 to Feb 2017

Softwares : STS, JDBC, Struts, JSP, Oracle, XML,Java Script, Spring, Rest full webservices

**Description:**

Synchrony - Deposits is a Call Center Application. Deposits call center application is a web based front-end system that was designed to be accessible from Customer Service Call Centre and via the internet.  The Synchrony call center Agent uses the application for receiving queries from customers based on the details provided and responds to the same by checking the information with the Deposits application. The details given by customers are verified and only after verification is he given the relevant information or his requests are processed. In addition, work requests can be raised by prospective customers for information that will be serviced by queuing the requests and service later by using workflow manually.