

Anjalin Velankanni Alusious

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CAREER OBJECTIVE

Seeking a passionate position to utilize my skills and explore a challenging environment in an organization that offers research growth and advancement opportunity while being resourceful and innovative.

SUMMARY

- Over 5+ years of experience in Distributed Scheduling & Automation, Deployments and Testing
- Highly skilled Production Control Analyst with a primary focus in customer service
- Ensure a positive customer experience
- Goal oriented with an inquisitive nature towards technology
- Coordinate optimum production plan to meet customer demand
- Dependable and capable of working independently on multiple accounts

SKILLS SET

<ul style="list-style-type: none">➤ Control M v9, v8 & v7➤ TWS➤ PuTTY➤ WinSCP➤ Open Text Socks➤ Humming Bird Socks➤ Citrix	<ul style="list-style-type: none">➤ Netcool➤ Service Now➤ ICD➤ SCCD➤ Microsoft Office➤ Automation➤ Testing	<ul style="list-style-type: none">➤ Deployments➤ Production Control Analyst➤ Midrange Scheduling➤ Operations➤ Focal➤ Trainer➤ Monitoring
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ACADEMIC DETAILS

- **Master's Degree (M.E) in Software Engineering** from Saveetha Engineering College affiliated to Anna University, Chennai, Tamil Nadu, 2019
- **Bachelor's Degree (B.Tech) in Information Technology** from Saveetha Engineering College affiliated to Anna University, Chennai, Tamil Nadu, 2016

WORK EXPERIENCE

Organization	Designation	Duration
Kyndryl Solutions Private Limited	Systems Administrator	September 2021 to date
IBM India Private Limited	Systems Administrator	May 2019 to August 2021
IBM India Private Limited	Service Delivery Specialist	June 2018 to April 2019
IBM India Private Limited	Associate Technical Operations	September 2016 to May 2018

KEY DELIVERABLES

Since April 2020 with American Express, L'Oreal and Economical Insurance (Clients) as Systems Administrator

- Automate and schedule client applications and Operator Instructions relevant to the processing platform
- Second-level support of testing operation in processing and develop/customize clients' scripts
- Recovery activities in automation, production, disaster tests and during a disaster
- Ensure Quality Assurance and Security compliance of all production distributed system environments
- Monitor client change requests and action via IBM's standard Problem and Change tool records to agreed time scales according to agreed processes, including IBM's Change Control Process

May 2019 to March 2020 with The Very Group (Client) as Systems Administrator

- Solve application problems to achieve the service level agreements and support of client in critical situations
- Control the scheduling of ALL processing via approved distributed system scheduling tools
- Work with Application Development teams to develop, implement and control high quality batch applications
- Overall responsibility for production applications, including developing the operational plan, scheduling and control of distributed system processing

June 2018 to April 2019 with Baker Hughes and Shell (Clients) as Service Delivery Specialist

- Perform console monitoring for Distributed systems and lead escalation of high severity incidents
- Ensure all work are entered into tracking tools and all SLO/SLAs are met
- Continually match workload and resource skill to optimize deliverable execution
- Analyze all incoming work thereby deriving a solution that optimizes the execution on a continual basis

September 2016 to May 2018 with Etihad and Mead Johnson Nutrition (Clients) as Associate Technical Operations

- Responsible for monitoring, controlling and operating complex computer systems, networks, applications and distributed systems in a multi vendor environment
- Responsible for analyzing first level problems for all systems, resolving and routing as appropriate, supporting the Systems Management Processes
- Performing I/O (tape and print) duties where appropriate and batch management when required
- Execution of a series of jobs in a set or “batch”

TECHNICAL SKILLS

- Tools: Control M (v9, v8 & v7), TWS, PuTTY, WinSCP, Open Text Socks, Humming Bird Socks, Citrix, Netcool, Service Now, ICD, SCCD
- OS: Windows & Linux
- Programming Languages: C, C++, Core Java, HTML, Data Structures, DBMS

CERTIFICATIONS

- Certified as BMC Accredited Service Provider Professional “BMC Control M v9.x Scheduler”
- Certified in “Web Component Development using Java EE – Level 2” by the Academic Council of NIIT
- Certified in “Web Component Development using Java EE” by Oracle’s Workforce Development Program at NIIT
- Certified in the Beta Testing of the Online Certification Course on “Programming, Data Structures and Algorithms” by NPTEL supported by NASSCOM
- Certified in “PS using C & C++” by ICT Academy of Tamil Nadu
- Certified in “Web Designing & Scripting” by ICT Academy of Tamil Nadu
- Certified in “Computer Software (TALLY and DTP)” by Udhagamandalam Social Service Society

ACHIEVEMENTS

- Awarded as “Star Performer” in recognition of my outstanding contribution by IBM SMO team
- Received appreciation mails for my performance
- Received client recognition mails for achieving targets
- Received Manager’s Choice Awards

DECLARATION

I hereby declare that all information provided above is true to the best of my knowledge. I assure you that, if given a chance, I will prove to be a synergistic addition to the organization.

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