DENNYS O. MOMANYI

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# Objective

A result driven, efficient, self-managed, Microsoft 365 Administrator and Systems Administrator with proven success in troubleshooting, testing, deployment & Optimization of Strategic IT Solutions

Proven ability to design, develop and deliver Software solutions tied to business growth, organizational development and systems security/network security and optimization.

Skilled problem identifier and troubleshooter of application systems, projects in a range of IT environments.

# Education

## BSC information Cyber Security ITT TECHNICAL COLLEGE, Houston TX - October 2016

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Key Skill Areas

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| --- | --- | --- |
| * Office 365 architecture O365 Admin center
* Exchange, SharePoint Server
* Teams / Skype Bus.,Yammer, one drive, planner
* AIP : Azure Information Protection
* ATP : Azure Threat Protection
* DLP Data Loss Prevention
* MCAS : Microsoft Cloud App Security, CASB (Cloud App Sec Broker), Secure Score
* Office 365 Security
 | * O365/Azure Identity Management,Teams
* Git hub projects tracking.
* Trainings– IS0 27001, COBIT, SOX, NIST, HIPAA, HITECH, HiTRUST, PCI-DSS, COSO, FISMa
* AWS Cloud: (EC2, S3, EBS, ELB, Cloud Watch, Elastic IP, RDS, SNS, SQS, Glacier, IAM, VPC, Cloud Formation, Route53) and managing security groups on AWS.
* JIRA SD SAP SEC
 | * SQL Database Design & Management
* Training & Mentoring
* Troubleshooting Servers
* Implemented Windows
* Active Directory, DNS and Internet Information Servers, Exchange Servers.

• Windows Server 2008/2008 R2/2012/2012 R2* MS Exchange, PC Diagnostics, backups
* Hardware Laptops, Desktops, Mobile Phones, printers, POSs
* FTP/ TFTP and VPN Management. • Network /System Security.
* Jira, confluence.
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# Technical Skills MS 365

* Cloud Infrastructure implementation and support for SMB’s.
* Microsoft 365 for SMB’s and Enterprises
* Microsoft Office 2010/2013 and 2016
* Microsoft Project 2016/2013
* SharePoint Online, SharePoint 2010/2013 and Skype for Business
* OneDrive Business/Personal
* Microsoft Windows 2008/2012 Server
* Microsoft Exchange 2007/2012 Server
* Helpdesk Support (ConnectWise/LabTech/NinjaRMM/LMI) for ManagedIT and Office 365 administration.
* Troubleshoot Teams implementations, experience with assessing, architecting and supporting Office 365 Groups.
* Architecture and design of technical solutions regarding Data Loss Prevention (DLP)
* Develop secure system solutions to meet DLP program requirements.

# Experience

## AEONNOVA Houston, TX

### Microsoft 365 Administrator / Security Engineer July 2016 – Current

* Created and managed IT initiatives and collaborated with in-house technical staff on Office 365 Client projects Service Request Fulfillment, Incident Management, Problem Management, Access Management Change Management.
* Designed and implemented advanced functions of Office 365 and/or Azure AD Premium including security, governance and compliance
* Microsoft/Office 365 DLP around Teams/SP/Office 365 as well and probably Azure Information Protection as appropriate.
* Used CASB to support Deployments, Protect Third part apps and services, detect classify label, in apps like Sales force, DropBox. Assess the risk and compliance of Cloud Apps, Continuous monitoring of to detect new risks on CloudApps.
* Expert level knowledge of Microsoft Defender ATP, Microsoft Threat Expertsteam to devise the risk management and security authorization strategy for this integrated, cloud-based systems implementation.
* Created sites and sub sites as per the requirement and developed Workflow in Office 365 (Online)
* Retrieved data from Azure SQL Server and Developed Forms for IT Department (Office 365 Online)
* Experience in SecOps leveraging Threat Protection technologies: Microsoft Defender Advanced Threat Protection, Office Advanced Threat Protection
* Hands-on experience with Microsoft Defender Advanced Threat Protection, Office 365 Advanced Threat Protection, Azure Active Directory Premium, and Microsoft Endpoint Manager (Intune)
* Assist with common security controls and control inheritance guidelines to support a component-based application of the security architecture.
* Assist in developing and documenting system security authorization boundaries for the underlying common services and the applications they support.
* Assist with developing system-specific policy, process and procedures ranging from access control, vulnerability management and key management.
* Assist with developing other security-related documents required for authorization such as categorization, contingency plans, incident response plans and privacy impact assessments
* Participate in continuous monitoring of the system through attendance at change management meetings, identifying impacts to security, performing assessment, and communicating impact to security posture with recommendations and ongoing security control assessments and updates to key documentation.

### 24/7 AM PM LLC. HOUSTON, TX

### POS Compliance Engineer/ANALYST Jan 2017 – Jun 2018

* Assist in POS and network PCI remediation projects, working directly with Cyber Security team(s), network support teams, and business operators focusing on the remediation of non-PCI compliant sites in an effort to minimize the risk of data breach and to provide a greater focus on network compliance and supportability meeting Customers high standards for PCI and network security compliance.
* Work with a project manager to complete large compliance / remediation projects
* Contacting sites to coordinate remediation activities
* Execute project tasks within defined timelines, including but not limited to setting of onsite objectives and deliverables, scheduling, task tracking, status reporting, and conducting project related meetings with team and or business owners.
* Work directly with Business owners SMEs, 3rd party vendors internal technology teams and IT Customers
* Design, review and document network security configurations on remote in-unit network equipment supporting new and existing implementations
* Assist with analyzing, defining, documenting and implementing PCI related operational/technical processes including network diagrams
* Maintain integrity and confidentiality of information collected related to PCI

### COMPUTECH CORP/NCR – Houston, TX

### Service/Security Engineer Nov 2015– Dec 2016

* Management and governance of security projects
* Overall responsibility for all customer environment Information Security strategies, Security, governance, engineering and compliance efforts for customers services company, in various sites.
* ISO 27001 implementation
* PCI-DSS 3.0, 3.1 and 3.2 implementation and preparation for approximately 100 Cardholder Data Environments.
* Successful PCI-DSS AOC efforts in dozens of previously unsuccessful environments
* Install, configure, maintain support security solutions such as anti-virus, backup, disaster recovery, spam filtering.
* Ensure compliance of information security policies and procedures
* Advocate and lead early efforts to ISO 20000-1 compliance for Service Delivery
* Actively contributed to day-to-day Security and Infrastructure projects, training, policies, audit security gaps

### TWC THE VALVE CO. Houston Tx

### Assistant IT Administrator Jan 2013– Sept 2015

* Responsible for support of desktop and laptop computer systems and peripherals, management of desktop and laptop, computers from procurement and lifecycle.
* Network Installation/Maintenance, Hardware/ Software Troubleshooting Network Analysis/Administration Technical/User Support.
* DNS DHCP domains, Server Analysis/Administration Help Desk Management, connecting to customers' computer systems using the Linux command line interface linux security and user management permissions and role management.
* Ensured compliance with IT security, policy and standards. Provided end user support relative to software and hardware break/fix.
* Install, configure, maintain and support desktops, laptops, mobile devices, printers, wireless access points, switches, servers, and firewalls.
* Performed software installations and upgrades and re-imaged computers. Troubleshoot software and hardware issues over the phone and remotely using IT support tools.
* Virus/spyware removal and recovery perform PC imaging, personal firewall technologies. Performed hardware replacement per parts replacement agreement and processes, SLA.
* Peer to Peer data transfer using servers, Ethernet cabling, fire wire, and J5 Connections. Movement of sensitive/classified data.
* Movement of files, provided support for printers, projectors and other PC peripherals. Installation of network Substation, migration and troubleshooting.

### Hewlett Packard Houston TX

### Desktop Systems Engineer Feb 2010 – Dec 2012

* Provide technical assistance and support for incoming queries and issues related to computer systems, software, and hardware.
* Respond to email messages for customers seeking help. Respond to the queries in person or over the phone.
* Create tickets for tasks using Microsoft SCSM ticket system Remedy ticket system creating, updating, and closing tickets.
* Supports both in-house and outside customers determine nature of problem. Run diagnostic programs to resolve problems.
* Walk customer through problem-solving process.
* Follow up with customers to ensure the issue has been resolved and get feedback from customers.
* Write training manuals and provide training sessions to new computer users.
* Maintain switches and patch panels for the server.

### Riverside General Hospital, Houston TX

### Deployment Technician Dec 2008 – Jan 2010

* Supported services include Desktop Support for both Windows.
* Experience in deploying and installing PCs, thin client terminals, and printers (network and local).
* Experience in building and deploying an imaging new equipment
* Manage the installation of new hardware and software.
* Maintain equipment inventory controls and policies.
* Work with Support Center (STSC) on assignment of problems, support issues and concerns with computer systems
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* Write training manuals and provide training sessions to new computer users.
* Professional References
	1. **Mr. Kevin Ratemo** - **Accenture**

 Kevin has a accountCloud Infrastructure Manager

 Tel. 713 703 3600

* 1. Gideon Rabut

**Giddeon Rabut - AEONNOVA**
Managing Partner | Dynamics and Office 365 Consultant
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