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 Salesforce certified professional

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| **PROFESSIONAL SUMMARY**Having 14 years of experience in software development industry across multiple verticals with 8 years of salesforce experience. Experience in defining, analyzing and reviewing technical architecture on force.com platform and coming up with architecture options and recommendations. Good experience with project teams to drive alignment with enterprise blueprints. Good experience in supporting multiple client engagements by providing technical thought leadership and guide the delivery team on best practices for design & development. Experience in deployment concepts and technologies such as ANT, SFDC Metadata API, GitHub. Good experiences in full life cycle project upon implementing Sales Cloud, Service Cloud, Marketing Cloud architecting complex customization (with Apex, Aura and LWC), integrating with on premise systems and cloud App (with SOAP, REST API, Custom webservices), landscaping data migration approach and migrating data with data loader and 3rd Party App. **AREA OF EXPERTISE** SalesforceSolution DesigningSalesforce Solution Architecture Project ManagementSales CloudApplication Development**TECHNCIAL SKILL**Salesforce eco system, Sales Cloud, Service Cloud, Marketing Cloud, MuleSoft, Oracle RDBMS etc.**CAREER TIMELINE****OCT 2013 – TILL DATE (9 YEARS)**Capgemini Technology Services India Limited**OCT 2008 – OCT 2013 (5 YEARS)**Patni Computer System**EDUCATION**Master of Technology (2006-2008)- Metallurgy and Material Sciences, Government College of Engineering Pune (COEP)Bachelor of Engineering (2001-2005) - Metallurgy and Material Sciences, Government College of Engineering Pune (COEP)**CERTIFICATION**Salesforce Certified Sharing and Visibility ArchitectSalesforce Certified Platform Developer ISalesforce Certified Platform App BuilderSalesforce Marketing Cloud Email specialist**PROFESSIONAL EXPERIENCE****PROJECT: 1** Role: Associate Architect Team size: 11 Duration: November 2020 to June 2022**French**[**multinational**](https://en.wikipedia.org/wiki/Multinational_corporation)[**automobile manufacturer**](https://en.wikipedia.org/wiki/Automotive_industry)Responsibility:* Architecting and building solutions around Salesforce CRM.
* Mapping business processes to standard CRM processes.
* Involved in quarterly planning, scoping of new user story and technical task in RPE.
* Involved in pre-grooming and grooming of user story and providing technical solution,

providing estimates, scope and approach as part of solution definition for new implementations.* Actively participate on Design Integrity Forum at BU level.
* Responsible for functional and technical design specification for new features, impact analysis & suggesting effective design solutions around Lead management System.
* Solutioning and Development of complex user story and technical task.
* Technical reviews & Code walk-through with development teams.
* Assisting Development team with troubleshooting, logic formation and maintaining system integrity
* Lead the team of members and guiding them in day-to-day basis. Managing project schedules and resources.
* Conducting functional walk-through for the team.
* Managing and tracking risks and tasks.
* Day to day interaction with Business stakeholders and product owner and point of contact for business team.
* Advise on a variety of broad questions and concerns from customer management regarding project requirements, documents need, technical standards, and conditions. Communicating the status of requests and determines the feasibility of projects documents findings and actions
* Create proof of concepts (POCs) and build prototypes for business improvement
* Worked on RFP on automobile domain.

**PROJECT: 2**Role: Sr. Technical LeadTeam size: 20Duration: May 2019 to March 2021**French**[**multinational**](https://en.wikipedia.org/wiki/Multinational_corporation)[**automotive**](https://en.wikipedia.org/wiki/Automotive_industry)**manufacturing company which produced automobiles and motorcycles under the various brands.**Responsibilities:* Effort estimation, Design end to end solution and road map for three different tracks (Support and Enhancement track, Service track).
* Requirement gathering from client without onshore counterpart.
* Analysis on different risk on project and providing the mitigation plan proactively.
* Providing estimates, scope and approach as part of solution definition for new implementations.
* Solution and development of user stories.
* Support and solving P1 and P2 level bugs within SLA timeframe.
* Sharing project status update to offshore and onshore management.
* Technical framing of user story for new features, impact analysis & suggesting effective design solutions.
* Technical reviews & Code walk-through with development teams.
* Code review of user story developed by team members
* Analyzing complicated JIRA having high business impact and providing solution to meet expectation of customer without any escalations
* Involved in release planning monthly basis.
* Worked towards backlog reduction exercise of overall project by analyzing the obstacles and providing solution to deliver long pending JIRA smoothly

**PROJECT: 3**Role: Module LeadTeam size: 7Duration: June 2017 to April 2019.**US based client working on marketing cloud.** Responsibilities:* Effort estimation, Design end to end solution and road map.
* Working on complex implementation based on visualforce and Apex
* Technical reviews & Code walk-through with development teams.
* Code review of user story developed by team members
* Mentoring freshers and conducting knowledge sharing sessions

Role: Sr. developerTeam size: 4Duration: Jan 2016 to May 2017.**Leading healthcare company in US**Responsibilities:* Providing estimates, scope and approach as part of solution definition for new implementations.
* Responsible for functional and technical design specification for new features, impact analysis.
* Technical reviews code walk-through with development teams.
* Assisting Development team with troubleshooting, logic formation and maintaining system integrity
* Developing of apex classes, triggers and Visualforce pages for different complex business logic.
* Conducting functional walk-through for the team.
* Weekly status reporting with Sr. Management (internal).

**PROJECT: 4**Role: DeveloperTeam size: 12Duration: November 2013 to Dec 2015**An American**[**multinational corporation**](https://en.wikipedia.org/wiki/Multinational_corporation)**that develops medical devices, pharmaceuticals, and consumer packaged goods.** Responsibilities:* Understanding the raw business requirement.
* Analysis and designing of business logic.
* Developing of Apex classes, trigger and Visualforce pages for different complex business logic.
* Creating Salesforce built in components like validation rule, workflow rule, rollup summary fields, Formula fields.
* Providing post-production deployment support.
* Mentoring and guiding team member.

**PROJECT: 5**Role: Module Lead and Sr. developerTeam size:18Duration: Jun 2012 to Oct 2013**Client is based in**[**New Delhi**](https://en.wikipedia.org/wiki/New_Delhi)**is the Indian subsidiary of Japan's**[**Sony**](https://en.wikipedia.org/wiki/Sony)**corporation, headquartered in Tokyo. Principal Indian businesses include Marketing, Sales and After-Sales Service of electronic products & software exports Products: LCD Televisions, Video and Digital Still Cameras, Notebooks and Business Projectors etc.****Responsibilities:*** Mapping business processes to standard CRM processes.
* Providing estimates, scope and approach as part of solution definition for new implementations.
* Responsible for functional and technical design specification for new features, impact analysis & suggesting effective design solutions.
* Development of module
* Functional and unit testing of developer module
* Technical reviews & Code walk-through with development teams.
* Providing UAT support.
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