

MANOJ KUMAR DANTHALA

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Profile Summary

- 5 years of Experience in Salesforce.com which includes Development, Administration, Design and Deployment.
- Extensive experience on customization development like **Apex classes, Triggers, Visual force pages, Javascript.**
- Experience in working with **Einstein Analytics** in salesforce with different dataset approaches, **SAQL** queries and implementing **Apps, Lens** and **Dashboards** in Analytics.
- Experience in working with **External Objects** and Middleware tools.
- Experience in developing **Lightning components** and **SLDS Framework.**
- Good experience on **RESTful** integration web services and Mirth Integration tool.
- Experience in working with Force.com IDE, Data Loader, EmailAgent tools in Salesforce.com (SFDC).
- Hands on experience on **Apache Hadoop** and **IBM Info Sphere BigInsights** for analyzing and visualizing Big Data with Hadoop.

EDUCATION

Master of Technology (M.Tech) Keshav Memorial Institute of Technology, Hyderabad, India	2013 - 2015
Bachelor of Technology (B.E) Methodist College of Engineering & Technology, Hyderabad, India	2009 - 2013

CERTIFICATIONS

- Salesforce.com Certified Administrator
- Salesforce.com Certified Platform Developer I
- Salesforce Einstein Analytics and Discovery Consultant
- Salesforce.com Certified Platform Developer II

EXPERIENCE

mPHATEK System Pvt. Ltd., Pune - IND Senior Salesforce Developer	Jul 2019 – Till Date
AniGlobe Pty Ltd, Johannesburg - SA Senior Software Engineer	Jan 2019 – Jun 2019
Persistent Systems Ltd, Hyderabad - IND Senior Software Engineer	Jan 2017 – Jan 2019
Persistent Systems Ltd, Hyderabad - IND Software Engineer	Nov 2015 – Jan 2017

**SALESFORCE
CERTIFIED**

Administrator

**SALESFORCE
CERTIFIED**

Platform Developer I

**SALESFORCE
CERTIFIED**

Einstein Analytics and
Discovery Consultant

**SALESFORCE
CERTIFIED**

Platform Developer II

SKILLS

Salesforce.com
Einstein Analytics
Apex
VisualForce
Lightning
LWC
Restful Integrations
Communities

Tools
Force.com IDE
Ant Migration
Data Loader
Email Agent
SVN
Mirth

Others
HTML
JavaScript
jQuery

Projects

Physician Relationship Management

Team size: 10

Client: Memorial Sloan Kettering Cancer Center (MSKCC)

Role: Salesforce Developer

The client is leading cancer center in US. The system runs by Physician Liaison and handles the tracking of internal and external physicians, referrals on daily, monthly basis and shows these progress in Einstein Analytics Lenses and EA Dashboards.

The work I have done:

- Worked on Customizations like Apex, VF and lightning components with SLDS
- Worked on different ways to upload Datasets into Einstein Analytics in CSV format and also from Salesforce Objects.
- Developed Einstein Analytics Apps, Datasets, Lens and Dashboards
- Worked on Integrations to pull data from Einstein Analytics to Salesforce application
- Deployed the metadata components to different instances with Change sets
- Migrated the data from existing applications to Salesforce using DataLoader
- Involved in the support of the PRM Application with end users

Patient Access System

Team size: 8

Client: Memorial Sloan Kettering Cancer Center (MSKCC)

Role: Salesforce Developer

The client is leading hospital in US and wanted a system to help improve the patient experience during appointment booking and first visit. The portal is used by care coordinators, access assistants and handles the end-end process right from incoming of patients by different ways of external systems, creating cases and diagnosis, achieving the goals and tasks, processing incoming medical records and booking appointments.

The work I have done:

- Developed and customized Apex, VF pages to suit to the needs of the application
- Worked on Salesforce console components and console integration toolkit
- Worked on EmailAgent tool to read mails from a specified mailbox
- Integrated third party systems through Mirth Middleware engine to consume and expose API's
- Worked on External Data services and Objects to fetch information from external systems

Consumer Durable Loan Originating System

Team size: 6

Client: Kotak Mahindra Bank

Role: Sr. Developer at Client location

The client is leading Bank and finance groups runs various bank services like customer accounts, loans and many other services. Kotak CD LOS application runs by the DSA's to originating the product loan applications for the customers. The applications involves end-end process from creating loan applications, validating customers personal data, approving and disbursements

The work I have done:

- Worked on extensive Apex and visualforce pages customization
- Worked on developing and administrating communities for LOS customers
- Integrated Aadhar, PAN, E-Nach, E-sign, Hunter API's and Kotak's internal bank web services with loan application
- End to end org migration between different salesforce orgs by ANT migration tool
- Closely worked with the business people at client's side and implemented the solutions

Baxter Patients Portal System

Team size: 6

Client: Baxter

Role: Sr. Developer

The client runs a patient's portal system used by patients for requesting prescriptions from physicians, performing E-sign's and place order medicines or equipment

The work I have done:

- Developed lightning components, lightning pages to show order status on Dashboard
- Worked on configuring communities with lightning pages
- Integrated E-sign and internal Baxter's web service with the patient portal system
- Used JIRA for user stories and AutoRabit for deploying metadata between the orgs

Leads and Opportunity Management System

Team size: 12

Client: Absa Bank Group, SA

Role: Sr. Developer at Client location

The client is leading Bank groups in South Africa. This application runs by Business Banker and virtual consultants to contact customers and create leads in salesforce application. It also handles on boarding of customers once they have qualified and met the criteria.

The work I have done:

- Worked on Lightning components to capture leads information
- Integrated Absa's internal web services to check existing leads and for onboarding new leads
- Used Agile Accelerator tool to track and status of User stories

- Integrated Einstein Analytics Dashboards with lightning components

Case Service Management System

Team size: 12

Client: Absa Bank Group, SA

Role: Sr. Developer at Client location (Johannesburg, SA)

The client is leading Bank groups in South Africa. This application runs by Business Banker and virtual consultants to contact customers, create Cases and resolves in salesforce application. It also handles on boarding of customers once they have qualified and met the criteria.

The work I have done:

- Worked closely with Business Analysts to gather and understand requirements from Business and front line people
- Integrated Absa's internal web services to get the existing clients information into Salesforce system
- Worked on Lightning components to fulfill the business requirements.
- Worked on Lightning flows with lightning components and passing design attributes Between the components and flows as per the requirements
- Integrated Einstein Analytics Dashboards with lightning components

Client Onboarding System

Team size: 6

Client: Absa Bank Group, SA

Role: Sr. Developer at Client location (Johannesburg, SA)

The client is leading Bank groups in South Africa. This application runs by Business Banker and virtual consultants to contact customers, and onboard them. This includes Searching whether client is already has account in Bank and Creates or links to primary accounts

The work I have done:

- Worked closely with Business Analysts to gather and understand requirements from Business and front line people
- Integrated Absa's internal web services to get the existing clients information into Salesforce and onboard them
- Worked on Lightning components to fulfill the business requirements.
- Worked on Lightning flows with lightning components to manage the step by step Process to onboard customers