Pratyush Varma Salesforce Developer, Tata Consultancy Services

2+ years of hands-on experience entirely on Salesforce

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**Profile**

A consistent performing salesforce developer and analyst

Completed 4 Salesforce certification and several trailhead super badges

Established rapport with clients and built solutions with deep understanding of business goals. Worked as the deployment manager for critical projects.

Given the responsibility to mentor freshers in Salesforce and train them. Trained more than 20 developers, few of them were on Lightning development.

**Work Experience: 3 years of total experience, entirely in Salesforce**

**Organization Position Technology Period Tata Consultancy Services**  Systems Engineer Salesforce 36 Months

**Certifications**

**Name Salesforce Certified Administrator**

**Salesforce Certified Platform Developer I**

**Salesforce Certified Platform App Builder**

**Flosum Certified Professional**

**Salesforce Certified Service Cloud Consultant**

**Salesforce Experience**

Lightning components development, integration, Lightning visual flows, workflows, process builders, approval processes, sharing rules, validation rules, apex classes, apex triggers, test classes, good amount of experience in Javascript, data loader, Service Cloud experience, JSON.

**Project Experience**

# Fiat Chrysler Automobiles

FCA is one of the leading automobile companies. The project is implemented for customer support. Existing legacy system is implemented in java and the data is distributed on different servers. This project has been divided into various phases over a span of 21 months.

# GT (Global Template) Implementation

Created a global template for the Contact Center Application that would be required for both the NAFTA and EMEA regions. Worked solely on lightning components and apex classes in this phase.

* **RO (Recall Outreach) Implementation**

Purpose of this implementation was to recall all the malfunctioning vehicles designed by FCA. Worked on lightning components, apex classes and test classes in this phase. Also acted as a deployment manager for the production deployment.

# NAFTA Implementation

An extension of the GT implementation, NAFTA was solely devoted to the contact centers of the North American region- USA, Canada and Mexico. Worked on lightning components mixed with visual flows, workflows, process builders, approval processes, apex triggers, apex classes, validation rules in this phase. Acted as deployment manager for the entire span of the project, handling deployments for SIT, UAT and Production. Provided production support as well for two months.

# Dealerlines Implementation

An ongoing project which is an extension of NAFTA, dividing into various lines of business. Worked on configurations which involved building the app, profiles, record types, etc. as well as customization which was required. Also worked on Integrations involving REST callouts.

**Education**

**Qualification College/Institute Percentage Year**

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| --- | --- | --- | --- |
| B.E. Information Technology | SFIT, Mumbai University | 7.56 CGPA. (out of 10) | May 2017 |
| 12th | ISC | 90.4 % | May 2013 |
| 10th | ICSE | 92.2 % | May 2011 |

**Personal Details**

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Date of Birth 12th October 1995

Language Known English, Hindi