**Rahul Reddy Gundam**

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**Summary**

* Overall 5 Years of Salesforce experience.
* A highly motivated and committed software Engineer with **5.1 years of experience** in

**Salesforce.com Administrator & Developer (Cloud Computing).**

* Having a work experience in Integration Projects like **Salesforce Integration with MS Visual Studio Team Foundation Server (TFS).**
* Have knowledge in Apex class **Web Services, Enterprise WSDL, Partner WSDL and Workflow Outbound Messages**.
* Good Knowledge on developing applications using **APEX, Visualforce, Trigger, Batch Apex, schedule apex, SOQL, Lightning App builder, Lightning Web component and aura framework.**
* Extensive domain knowledge and skill set to customize **Salesforce CRM applications**, **Salesforce Customer Community, Reports, Dashboard, Workbench, Data loader and Copado.**
* Customize Salesforce.com fields, page layouts, record types, searching, list views, and queues to drive key business decisions.
* Performing administration tasks such as creating accounts and profiles, defining fields, maintaining drop-down list values etc.
* Maintain **users, roles, security, profiles, workflow rules, sharing settings** etc.
* Proficient in SDLC Process, Product development and Custom Application Development for global users.
* Ability to prepare **design documents** as per the Software requirements
* Possess excellent communication and interpersonal skills, agreeable personality, positive attitude and perseverance to undertake challenging jobs.
* Committed, result oriented, Innovative, hardworking person with quest and zeal to learn new technologies.

**Technical Skills**

Salesforce.com CRMTechnologies : **Apex, Visualforce, Triggers, workflow, Reports & Dashboard,**

**Lightning App builder, Lightning component, Lightning web component and aura framework.**

Salesforce.com CRM Tools : **Apex Data Loader.**

**Certifications**

Salesforce Certified Platform App Builder

Salesforce Certified Platform Developer I

**Working Experience**

**Current Organization :** Capgemini. Hyderabad, India

**Designation :** Consultant.

**Period :** From Sept 2019 till date.

**Organization :** PopcornApps Software Pvt ltd. Hyderabad, India

**Designation :** Software Engineer.

**Period :** From Sept 2016 - Aug 2019

**Organization :** Expert Solution Technologies Pvt Ltd. Chennai, India

**Designation :** Software Engineer.

**Period :** From May 2015 – Sept 2016.

**Education Qulification**

**Highest Degree :** Mtech (Cloud computing) from SRM UNIVERSITY, Chennai.

**Graduation Year :** 2014

**Degree :** Btech (CSE) from NarshimaReddy Engineering, Hyderabad.

**Graduation Year :** 2012

**Inter :** MPC from SriChaitanya jr college, Hyderabad.

**Graduation Year :** 2008

**SSC :** Gayathri Vidyalayam High School, Siddipet.

**Graduation Year :** 2006

**Professional Experience:**

**Project #1 : Distribution**

**Environment :** Force.Com Platform

**Language :** Aura Components, Apex, Triggers,Validation Rules,Process Builder,Custom Notifications.

**Projects Description:**

Distribution handels the leads created in salesforce from various sources such as Data Import Wizard (Corporate users) and Agency Lead Import(Custom Application for agents). Helps the agents to notify the leads assigned to them respectively, when corporate users perform data load activity.

**Primary Responsibilities:**

* Requirement Analysis, Design, Data Modeling and Development
* Define object model and strategic plan to execute the project as per the business requirements.
* Custom objects design and creation.
* User Interface Development using **Aura Components** .
* Create a Apex class as a controller for Aura component.
* Develop **Global** resuable dependency picklist component.
* Custom notifications to notify agents about leads assigned to them respectively, when they login in to salesforce.
* Triggers and Process builder to create and update both parent and child records based on business criteria.

**Project #2 : Claim Managment Portal**

**Environment :** Force.Com Platform

**Language :** Lighning Web Component, Apex, Batch Apex.

**Projects Description:**

Claim managment portal maintains all the claims related to a policy holder in community portal.

Customer can see all the claims associated to the respective policy on the landing page for which a shortpull service is invoked(rest webservice) and on click a any particular claim he can find complete information related to it for which longpull service is invoked(rest webserice).

**Primary Responsibilities:**

* Requirement Analysis, Design, Data Modeling and Development
* Define object model and strategic plan to execute the project as per the business requirements.
* Custom objects design and creation.
* User Interface (Visual Studio Code) Development using **LWC** and **HTML**.
* Create a Apex class as a controller for Lightning web component.
* Creating custom metadata and custom settings as resuable records.

**Project #3 : Warranty**

**Environment :** Force.Com Platform

**Language :** Visualforce, Apex & Trigger, Batch Apex, Lightning Application, Lightning Component.

**Projects Description:**

Warranty life cycle management maintains all the products purchased by customers and also the cases associated to each product purchased. Application evaluates different scenarios such as fraud check, warranty check, malformed Rma, product type and region. Various Integrations such as depot, Product search are involved.

Currently migrating Warranty life cycle management in lightning environment.

**Primary Responsibilities:**

* Requirement Analysis, Design, Data Modeling and Development
* Define object model and strategic plan to execute the project as per the business requirements.
* Custom objects design and creation, workflows using Force.com IDE
* User Interface Development using **Visualforce** and **HTML**
* Create a Apex class as a controller for visual force page
* Responsibility of Sharing Rules and settings.

**Project #4 : Flash TOOL**

**Environment :** Force.Com Platform

**Language :** Visualforce, Apex & Trigger, Lightning Application, Lightning Component.

**Projects Description:**

Flash tool is product that converts Visualforce page to a lightning component. It helps in saving the time to rebuild the logic in lightning.

**Primary Responsibilities:**

* Requirement Analysis and Development.
* Develop reusable components.
* Mapping apex tags and its related attributes to equivalent lightning tags and its related attributes.
* Prepare documentation and useful communication materials.

**Reusable Custom Component’s developed:**

* Lightning DataTable (includes sorting & field level validation).
* Pagination.
* Search.
* DependencyPicklist

**Project #5 : Contract Life Cycle Management**

**Environment :** Force.Com Platform

**Language :** Visualforce, Apex & Trigger, Lightning Application, Lightning Component.

**Projects Description:**

Contract life cycle management manages the service level agreements (SLA). It manages all the SLA’s that are associated to a particular contact by applying sharing rules defined from custom Meta data. It as both agent and customer portal. Agent side is the place from which salesforce persons create records and a contact can login to portal to check his SLA documents that has been published to him.

Developed the Contract life cycle management in both classic and lightning environment.

**Primary Responsibilities:**

* Requirement Analysis, Design, Data Modeling and Development
* Define object model and strategic plan to execute the project as per the business requirements.
* Send email using trigger’s whenever a contract is published (TO, CC & BCC).

**Project#6 : Territory Management**

**Environment :** Force.Com Platform

**Language :** Apex Class, Lightning Application, Lightning Component

**Project Description:**

Territory management display’s a treeview structure based upon user and his associated role.

**Primary Responsibilities:**

* Requirement Analysis, Design flow of integration and Development.
* Define object model and strategic plan to execute the project as per the business requirements.
* Custom objects design and creation.
* Create a Lightning Application & Lightning Component using aura framework.

**Key Skills:**

Apex Class, SOQL, HTML, CSS, JavaScript, Lightning Application, Lightning Components and aura framework.

**Project #7 : Project Management Tool**

**Environment :** Force.Com Platform

**Language :** Visualforce, Apex & Trigger

**Projects Description:**

The Project Management Tool manages the banking related information. It’s helpful to perform search for finding the availability of related records in their database and also user can edit the data of a record on the VF page itself .It has achieved the highest level of performance and experience.

**Primary Responsibilities:**

* Requirement Analysis, Design, Data Modeling and Development
* **Custom objects** design and creation, workflows using Force.com IDE
* User Interface Development using **Visualforce** and **HTML**
* Create a Apex class as a controller for visual force page
* Responsibility of Sharing Rules and settings.

**Project#8 : Integration between Salesforce and TFS (Bi-directional Sync)**

**Environment :** Force.Com Platform, TFS Server

**Language :** Apex Class, WSDL & C# web service

**Project Description:**

**Team Foundation Server (TFS)** is a Microsoft Product for Project management. Create a project in TFS and Configure Work Item Type “Bug” is synchronizing with Case object in salesforce. If we create any cases in salesforce the created/updated information send through Workflow outbound message and created/updated as Bug in TFS server.

**Primary Responsibilities:**

* Requirement Analysis, Design flow of integration and Development
* Create workflow and outbound message for case object in salesforce.
* Create web service class in c# to make synchronization between Salesforce and TFS.
* Create project in TFS configure WORKITEM for sync. And create alert for bugs in TFS.
* Create a global web service apex class in salesforce to receive the Bug and create/update as a Case

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**DECLARATION:**

I hereby declare all information provided is ‘true and to the best of knowledge’

**Place:** Hyderabad.

**Date:**

**(Rahul Reddy)**