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| Kumaresh pBengaluru · +91-8431051281  kumareshpichai@gmail.com  |
| Scaling new heights of success with hard work and dedication and leaving a mark of excellence on every step; targeting assignments as a **Scrum Master /Project Manager / Delivery Manager / Release manager** with an organization of repute, preferably across **Bangalore.** |

# Experience

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| Jan 2020 – Till dateProject Program Management Advisor, NTT DataAs Scrum Master, Responsible for Coaching team on Agile Methodologies and SAFe Framework, Facilitating Ceremonies and Assess Team Maturity. As Project Manager, Lead and managed projects and its delivery through the initiation, planning, execution, control and closing phases.Responsible for End to End Delivery.Oct 2012 – Jan 2020 – 7.4 YearsLead Consultant, Allstate IndiaAs **Scrum Master**, Guiding the team on Agile/Scrum Framework and Lean Agile Principles of SAFe,Assessing the Scrum Maturity of the team and guiding for higher level of maturity, Facilitating Ceremonies and as a servant leader for the team and Product Owner.As **Agile Project Manager**, Plan and manage Agile teams, act as a cross functional leader coordinating with Product owners, Engineering leadership to identify and propose solutions to resource or schedule constraints. |
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| Oct 2009 – Oct 2012 – 3 YearsAssociate functional consultant, Tech Mahindra LtdAs **Senior Tester**, involved in Creating Functional Test automation script and maintain the regression suite updated along with Test plan preparation, Peer review. |

**PROFILE SUMMARY**

* **11.5 years of experience, 5.5 Years as Scrum Master & Agile Project Manager** and 6 Years in Functional Automation Testing. Certified Scrum Master (CSM) and SAFe Agilist & PMP Trained.
* Skilled in Agile Methodology (Scrum, Kanban) and SAFe Principles.
* Guided Teams on the Process and Framework.
* Facilitating Daily Scrum, Sprint Planning, Sprint Review, Backlog refinement retrospectives along with maintaining task board and daily burndown charts.
* Defect Tracking and management in Jira.
* Skilled in Transformation from Waterfall to Agile and to SAFe.
* Ensure Scrum artifacts are updated regularly for better visibility and transparency.
* Communicate development status to Stakeholders.
* Focus and eye for detail, Effective estimation, Velocity based planning, Splitting features into Value chunks.
* Capable of delivering large-scale software development projects on time and within budget by effectively collaborating, facilitating, leading and mentoring multiple Scrum teams
* Specialized in overcoming organizational challenges of transitioning to Agile methodology from traditional project management & development.
* Skills in creating test plans, creating test cases and testing scenarios for assigned functional areas; worked across Telecom OSS, Insurance and ERP Domain.
* Assisting as a Trusted Advisor to the management, performing assessments, developing solutions & innovative techniques and leading the automation infrastructure strategy while ensuring that automation goals are met.
* Interacting with cross-functional teams (Architects, Developers, QA and Devops) for test automation activities across the organization
* worked under different SDLC, STLC Process.
* Hands-on expertise in Automation Testing Tools such as HP Quick Test Professional / HP UFT 12.02 and Selenium Web driver.
* Capabilities in conducting Organization Interviews and Trainings for Team and Internal Employees; bagged various Standing Ovation Awards.
* Utilized qualitative & quantitative skills in defining the scope of testing & managing test documents for all releases; successfully estimated effort for each release & procured the number of resources required.
* Possess valid B1/B2 visa for USA.

**key skills & Highlights**

* Agile Methodologies (Scrum/Kanban)
* SAFe Framework.
* Scrum Implementation
* JIRA tool
* Project Planning & Execution
* Agile Project Management
* Requirement Gathering
* Scrum Ceremonies
* SAFe Principles
* Resource Planning
* SDLC/STLC
* Web applications
* Automation Test Scripts/Plans/Cases
* Team Building & Leadership
* Bagged various Standing Ovation Awards for best performance in 2018
* Received Thanks a Zillion Award for the Best Team in 2018

# Education

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| 2006B.E Computer science, SKP Engineering college |
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# Skills

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| **Project Management Tools:** JIRA, Service Now(Agile)**Test Tools:** HP UFT (Micro Focus) , HP Quality Centre / HP ALM **Programing Language:** VB Script, Python**Other Tools:** IBM ClearCase, Clear Quest, Jenkins and GIT |  |  |

**Personal Details**

**Date of Birth:** 11th March 1984
**Languages Known:** English, Tamil and Kannada

**Address:** HSR Layout, Bangalore

(refer to the annexure for projects managed)

# Annexure

# Organization: NTT DATA

**Title**: Service Now Core

**Period**: Jan 2020-till date

**Environment**: Service Now (Agile Plug-In)

**Role**: Scrum Master / Project Manager

**Description**: Management of service now application for both internal and external customer which is used by multiple organizations to address their services.

**Key Result Areas:**

* Facilitates Scrum ceremonies which include daily stand up, sprint planning, sprint reviews with demo and retrospective
* Coordinates with product owners to track open issues, help prioritize and groom the product backlog toward delivery in accordance with the organization’s product roadmap
* Drive implementation of best agile practices: dynamic team collaboration, informative metrics, lean development, continuous improvement.
* Fosters open communication across teams as well as cross-functionally within the organization to identify cross-team development dependencies and expose risks early and often.
* Create Release Calendar Manages release to live environment.
* Worked with Delivery Managers to develop release calendar and timeline, release tracking and Managed release to live environment
* Working closely with other Project Managers across to mitigate risk and highlight and cross project dependencies.
* Skilled in SAFe Transformation.
* Expert in Coaching teams on Agile Best Practices.
* Have worked with Project/Development teams Remote/Co-located.

# ORGANIzATION: Allstate Solutions Private limited.

**Title**: MMA

**Period**: May’16-till date

**Environment**: JIRA

**Role**: Scrum Master

**Description**: The management of Master Application is a part of ARS Program, which is used by ARS customer support team to assist the customer who has enrolled for this program based on the partner types supported by the Allstate ARS Program.

**Key Result Areas:**

* Facilitating the Scrum Ceremonies that include Sprint Planning, Release Planning, Daily Stand-up Meetings, Backlog Grooming, Sprint Demo and Sprint Retrospective.
* Interacting with the Product Owner and the team for ensuring that ‘Definition of Ready’ and User Story Acceptance criteria are clearly defined and the ‘Definition of Done’ are clearly documented & understood by the team
* Assisting the project owner in backlog management and continuous delivery of features
* Conducting sessions on scrum methodology and agile framework for team members and key stakeholders.
* Have worked with development teams Remote/Co-located.
* Focus and eye for detail, Effective estimation, Velocity based planning, Splitting features into Value chunks.
* Directing and leading development team from project initiation through delivery of final product
* Implementing automation using Selenium Web Driver, Selenium Grid, Jenkins, and GitHub.
* Worked as a Test Developer.
* Implementing Xframium framework in Java from scratch to represent web pages.
* Configuring Maven for automation projects and developing Maven project object model (POM).
* Utilizing Maven & Selenium Grid to execute Selenium automation suites on different platform and browser combinations in parallel.

**Title:** Encompass - Interlink - iclient

**Period:** May’14-May’16

**Environment:** HP-QTP 11, Quality Center ALM

**Key Result Areas:**

* Developed Data Driven Framework for automation Testing Environment
* Created and maintained various reports as a part of team management activity
* Provided automation estimation for the projects
* Generated and executed Automated Test Scripts for Regression test
* Participated in Review Meetings and Knowledge Transfer Activities

# Organization: TECH MAHINDRA

**Title:** Andes iVserve

**Period:** Oct’09-Oct’12

**Environment:**  Oracle Metasolv OSM, HP-QTP, Quality Center