

Yashpal kr. Singh

Desire to learn. Critical thinking. Problem-solving. Managing difficult conversations. Decision-making. Team work. Collaboration. Attentiveness.

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EXPERIENCE

Telecom Spa, Bengaluru — E-commerce Executive

May-2019 - November-2020

- Working on catalog management on online marketplaces.
- Managing relationships with the account manager of the respective marketplace.
- Allocating product SKU in the warehouse for the returned product.
- Uploading catalogs and working on pricing and discounts management.
- Management of returned product & Data.
- Reporting, EOD, MTD, Weekly wise and claiming for returned damaged products of the respective marketplace.

Mazuna Technobridge Pvt Ltd, Bengaluru — Senior CSR Executive.

November-2020 - June-2022

- Monitor accounts to identify Outstanding debits.
- Investigate historical data for each debit or outstanding.
- Update account status and records in dashboard.
- Publishing reports, EOD, MTD.
- Handling PPCA to NPA bucket cases.

Khatabook, Bengaluru — Senior Associate

July - 2022 - Present

- Update account status and records in dashboard.
- Publishing reports, EOD, MTD.
- Timely closure of EDI.
- Dealing with technical issues raised over merchant accounts.

EDUCATION

Rajendra college chapra saran, BSEB — B.sc(Physics honors)

March-2016 - March-2019

- Main sub physics alternative sub as Chemistry and Math.
- Percentage : 68%

TECHNICAL SKILLS

- Advance Excel
- Reporting & Presentation
- MIS
- Ms Operating system & System troubleshooting
- MS office
- Basics of Tableau.

LANGUAGES

- English & Hindi

