

SUMMARY

4+ years experienced web development professional with a proven track record of managing and designing various spectrum of projects and database components to run in Oracle database environment. Adept at implementing data models as per application requirements and creating interfaces to run in the required development tool. Highly skilled in data integration by manipulating and exporting data for spearheading product launches.

KEY SKILLS

- Web Development • Interface Design Management • Project Implementation • Architecture Design
- On-Site Support • Data Integration • Strategy Development • Incident Management
- Opportunity Management • Quote Generation • Documentation

TECHNICAL SKILLS

Languages: C#, PHP, HTML, CSS, JavaScript

Framework: Oracle Service Cloud

Library: jQuery

PROFESSIONAL EXPERIENCE

Senior System Analyst

'18 - Present

Speridian Technologies

Bengaluru, IN

- Administering **project implementation** by scheduling on-site visits for gathering crucial information
- Handling **architecture design** of the entire project and supervising implementation of the same
- Aiding assistance to management in providing **on-site support** for multiple projects post-deployment

Senior Cloud Analyst

'16 - '18

Oracle

Bengaluru, IN

- Assembled required information for **designing and developing** various solutions in Oracle Service Cloud
- Integrated **Oracle Service Cloud** with the external systems while working with system add-ins for smooth data integration
- Liaised with the backend development and quality assurance team to plan **product launches**
- Delivered **product demos** to existing and potential clients while focusing on product visualization in accordance with set standards and guidelines
- Spearheaded **website development** by maneuvering through various languages including C#, PHP, HTML, CSS, JavaScript, and Git

CERTIFICATIONS

- Certified **Oracle B2C Service Integration and Development Implementation Specialist** | '20

EDUCATION

Master of Computer Applications

'16

Vellore Institute of Technology

Vellore, IN

Bachelor of Computer Applications

'14

Punjab University

Chandigarh, IN

SELECTED PROJECTS

• SiriusXM

Satellite radio broadcasting company that provides satellite radio and online radio services

- Customized the **existing system** to meet the requirements of clients
- Integrated new systems with existing structures by using **custom scripts and add-ins**

• Hasbro

Hasbro is a gaming company, which provides gaming and sporting solution to customers.

- Implemented end-to-end **oracle service cloud** for multiple language-specific interfaces

• Royal Golden Eagle

A resource-based industrial group in the Asia Pacific, with businesses in paper, palm oil, construction, and energy

- Supervised **implementation of oracle service cloud** for the legal team
- Developed and designed document generation platform, workflows, and **40 customer portal forms**