**Sampath Paladugula**



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PROFESSIONAL SUMMARY

Certified Scrum Master and Business analyst with over 7+ years of experience in handling multiple projects, coordinating workforce team of 50+ IT associates and analysis aiming to leverage considerable experience and efficiency expertise into your Business analyst role.

 SKILLS 

* Stakeholder Relations
* Planning
* Quality Assurance
* Scheduling
* Systems Development Life Cycle (SDLC)
* Product Delivery
* Sprint Plan and design
* Quality Management
* Leadership
* Conflict Resolution

WORK HISTORY

**Business System analyst**, 08/2019 to Current

**Black Knight Financial Services** –Hyderabad, Telangana

* Plans and coordinates all aspects of technical projects from initiation through delivery.
* Handling Sprint schedules on daily basis.
* Manage project initiation activities that include identifying contractual obligations, client needs and goals, existing situation, necessary contacts, and access to existing information as needed.
* Ensures requirements for internal technology projects align to operational standards. Develops alternate requirements or document exceptions as appropriate.
* Develops, defines and executes project plans, project scope, activities, schedules and deliverables.
* Identifies needed resources for projects; defines and assigns major project roles.
* Assigns and monitors work of project team, providing technical and analytical support and direction.
* Manages project risks, issues/problems, and activity progress to ensure project goals (e.g., deadline, scope and quality) are achieved. Assists with problem resolution or risk mitigation as needed.
* Serves as liaison between technical and non-technical teams to ensure all project targets and requirements are met.
* Identifies project management coordination process gaps or areas for improvement and recommends and implements solutions.

**Business Analyst (Associate), 08/2017 to 08/2019.**

**AmpleLogic (Venkanna Software Services) – Hyderabad, Telangana.**

* Identify operational issues and devise goals and plans to address them.
* Assign tasks to individuals and departments
* Divide tasks appropriately according to departments
* Monitor progress within each department toward goal attainment utilizing measurable data in spreadsheet applications.
* Provides response and takes appropriate action to resolve work order related issues. May interact directly with original requester, advise others on how to respond or escalate to a higher level if needed
* Evaluate current process performance at a higher level for the purpose of identifying and prioritizing new project opportunities
* Work closely with departmental managers to develop more efficient ways to complete various business processes
* Training new team members.
* Constantly looking for ways to improve processes.

**Business Analyst (01/2014- 08/2017)**

**Lince Soft Solutions** –Hyderabad, Telangana

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EDUCATION

**Bachelor of Technologies**: Computer Science, 2013.

**Jawaharlal Nehru Technological University** -Hyd.

CERTIFICATIONS

* Certified Scrum Master (CSM)

ACCOMPLISHMENTS

* Recognized for improving business process standards based on the customer experience (AmpleLogic).
* Ensured continuous improvement in processes and developed customer centric process at all times (AmpleLogic).
* Introduced the "Quality Control Mechanism" for Resource Analyst team and the same has been recognized for Inspiring Innovation (AmpleLogic).
* Awarded "Star of the Quarter" and "Star of the Month" various times (Lince Soft Solutions).

ADDITIONAL INFORMATION

PERSONAL DETAILS

Date of Birth: 05-04-1992

Marital Status: Married

Languages Known: English, Telugu & Hindi

Hobbies: Playing Table Tennis, Cricket.

Nationality: Indian.