

# Gaurav Jain

Full Stack Architect - FORD GCP | AWS | DELL Cloud and Storage |

Enterprise Mobility | **IBM Certified Blockchain Developer** | **LinkedIn**

**Certified Golang Specialist**

B.Tech,SASTRA UNIVERSITY 2003-07

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## Professional Summary

- A Hands-On Technology Specialist who has delivered projects on Multiple Technologies like Golang , Micro services , iOS , React-native , JavaScript , Blockchain , Cloud and Develops .
- **IBM Certified** Blockchain Developer and **LinkedIn** certified **GoLang** Developer
- Delivered projects having no Project Documentation or Code using AI tools like **Tabnine** , **CoPilot** and **Mintlify** .
- Exhaustive experience working with Healthcare clients like Jnj , Pfizer , Abbott , IQVIA etc
- **2 Years Onsite experience working with Middle East clients like Qatar Airways and Aspire Group**
- Involved in End to End process of Client Interaction , Scope Freeze , SOW sign off , Agile Project Delivery and Support & Maintenance
- Manage deliveries of one or more software development teams (team size of ~8-10 members)
- 8+ years of experience as Delivery Lead and Technical Project Manager
- Identify risks, reduce/mitigate risks and plan deliverables
- Instrumental in inculcating COE mindset and setting up COE for emerging technologies
- Worked closely with Dev , QA, Architect, Product Manager, and other stakeholders
- Worked closely with Pre-Sales and Sales team to prepare Presentations , Strategies and Organization Road Map for prospective clients
- Instrumental in Customer retention of clients like FORD , PHILIPS , YATRA , ESHA FOUNDATION , QATAR AIRWAYS , MAGIC-BRICKS
- Proven track record of leading & facilitating large complex Agile Programs, including small, mid-sized or large projects (~\$1-5M) in fast-paced changing priorities & ambiguity environments
- Expert in delivery of Large Code Base projects having Distributed Teams spread across different time zones
- Strong Project Management Skills (Agile /Waterfall) – Project Scope, Scheduling , Risk Management
- Excellent Communication skills and Client Handling experience by working Onsite and Offshore
- Worked with both Big Enterprises and Start-Ups and able to adapt with the Company Culture easily

## Technical Skill Set

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|-----------------------------------|---|
| • <b>Source Control:</b>          | SVN, CVS, GIT                                     |
| • <b>Project MGMT Tools:</b>      | Jira, Azure board, Pivotal tracker                |
| • <b>Deployment:</b>              | Docker, Jenkins , Kubernetes                      |
| • <b>Cloud Services:</b>          | GCP, AWS, Azure, IBM , DELL                       |
| • <b>Programming Languages:</b>   | JavaScript, GoLang, Objective -C , Swift , C, C++ |
| • <b>Databases:</b>               | MySQL, Postgres, MongoDB , Sqlite                 |
| • <b>Web Technologies:</b>        | HTML, CSS, JavaScript                             |
| • <b>Supportive Technologies:</b> | Docker, Jenkins, GCP, AWS, Linux                  |

## Key Skills

- ✓ COE building

- ✓ Product Roadmap Design & Delivery
- ✓ Capacity Planning / Building
- ✓ AWS, Azure, Google Cloud Platform
- ✓ Establishing IT Governance Best Practices
- ✓ Digital Transformations
- ✓ Rescuing Struggling Programmes
- ✓ Establishing Dev-Ops Best Practises
- ✓ Mentoring & Developing Technology Talent
- ✓ New Technology Framework Research New
- ✓ New Technology Adoption
- ✓ Product Management & Improvements
- ✓ People Management & Development
- ✓ IT Infrastructure Improvements
- ✓ Running offshore development centers

- **Pre-sales** : Scoping, proposal making and coordination, estimation and planning
- **Domain** : Aviation, Healthcare , E-Commerce , Telecom

## PROJECT DETAILS

**Organization** : FORD MOTORS - Golang Specialist at Infoservices - (Oct 2023 - Present)

- Working as a Google Cloud Architect on a Product for FORD MOTORS called GCCT Knowledge based search engine .
- HandsOn Golang/Python API Developer developing Microservices using GCP services.
- Provision of Infrastructure on FORD GCP using TERRAFORM .
- Develop CICD pipeline using OPENSIFT Tekton pipelines .
- Working with the Pre-Sales team and developing presentations to help the company get new projects .
- Successfully completed API documentation and Knowledge Transfer before Project Restructuring
- Set up Golang COE and build a GOLANG team for INFOSERVICES and FORD .

**Organization** : DELL EMC - Delivery Lead from SA Technologies - (2022-2023)

- Involved in Effort Estimation , Scope Freeze and Resource Utilization and Delivery Milestones
- Played the role of a Scrum Master and facilitated client in executing Multiple Sprints
- Successfully delivered 2 Releases before planned Release dates
- Successfully completed API documentation and Knowledge Transfer before Project Restructuring
- Set up Golang COE and build GOLANG team of 15 developers for DELL

**Organization** : Self-Employed - (2018-2022)

- Responsible for Unit Testing and System Testing the GoLang code .
- Writing Unit Tests and Integration tests for each module .
- Adding Logs , Error Handling , Panics , Defer and Goroutines to improve the performance .
- Code Profiling and Benchmarking to improve function performance .
- Scoping, Proposal Making and Coordination, Estimation and Planning
- Writing AWS Lambda functions using GoLang
- Used AWS SNS , S3 Bucket , Cloudwatch , SES , AWS API Gateway, DynamoDB

**Organization** : Infovision Labs - Deployed at Mavenir (2017 - 2017) - (Contractual Role)

- Scoping, Proposal Making and Coordination, Estimation and Planning
- Participation in Requirement Gathering , Task Allocation and Task Estimation
- Work closely with development team to successfully deliver results
- Coordinating with different teams spread across various Time Zones and geographical regions .
- Managing a team of 10 Mobile Developers

**Organization** : i-Link Software Pvt Ltd (2016 - 2017) - (Contractual Role)

- Scoping, Proposal Making and Coordination, Estimation and Planning
- Participation in Requirement Gathering , Task Allocation and Task Estimation
- Work closely with development team to successfully deliver results

- Constantly analyze bug patterns and identify areas of improvement
- Manage the day-to-day operations of the engineering team, including task allocation and progress tracking
- Worked closely with Dev, QA, Architect, Product Manager, and other stakeholders to identify existing bottlenecks
- Implement Agile Methodology in Project Delivery and inculcate DevOPS culture at Org level

**Organization :** Compassites INC (2015 - 2016) - (Contractual Role)

- Identifying 'passionate individuals' throughout the organization to serve as 'customer advocates' (CAs) to drive the transformation.
- Strong focus on capability building including technical, communication, and leadership/management skills.
- Codified customer service and lean management knowledge and methodology in easy to use 'how to' guides for developers , qa and managers.
- Increased productivity or capacity of customer-care employees on average by 15 to 25%
- Customer satisfaction improved by more than 15 percentage points for one of the key customer 'journeys' or experiences
- Incorporated Code Hygiene , DevOPS culture and Agile methodology in the Development teams

**Organization :** CIBER INC (2015 - 2015) - (Contractual Role)

- Scoping, Proposal Making and Coordination, Estimation and Planning
- Participation in Requirement Gathering , Task Allocation and Task Estimation
- Work closely with development team to successfully deliver results
- Constantly analyze bug patterns and identify areas of improvement
- Manage the day-to-day operations of the engineering team, including task allocation and progress tracking
- Worked closely with Dev, QA, Architect, Product Manager, and other stakeholders to identify existing bottlenecks
- Implement Agile Methodology in Project Delivery and inculcate DevOPS culture at Org level

**Organization :** IQVIA (2013 - 2015)

- Design , Development , Testing and Deployment of Mobile Apps
- Participation in Requirement Gathering , Task Allocation and Task Estimation
- Work closely with development team to successfully deliver results
- Constantly analyze bug patterns and identify areas of improvement

**Organization :** Sonata Software (2012 - 2013) - Deployed at QATAR AIRWAYS

- Design , Development , Testing and Deployment of Mobile App
- Participation in Requirement Gathering , Task Allocation and Task Estimation
- Onsite Coordinator for Requirement Gathering , Resource Allocation and Client Handling
- Work closely with development team to successfully deliver results

**Organization :** Techmahindra Ltd (2011 - 2012) - Deployed at DOHA

- Design , Development , Testing and Deployment of Mobile App
- Participation in Requirement Gathering , Task Allocation and Task Estimation
- Onsite Coordinator for Requirement Gathering , Resource Allocation and Client Handling

**Organization :** HCL (2010 - 2011)

- Design , Development , Testing and Deployment of Mac App
- Participation in Requirement Gathering , Task Allocation and Task Estimation

**Organization :** Emantras Inc (2009 - 2010) (Contractual Role)

- Design , Development , Testing and Deployment of Mobile App
- Participation in Requirement Gathering , Task Allocation and Task Estimation
- Client Interaction and Pre-Sale activities to pitch in for new projects

**Organization :** UST-Global (2008 - 2009)

- Design , Development , Testing and Deployment of Mobile App
- Participation in Requirement Gathering , Task Allocation and Task Estimation
- Trained over 50 Java , C# and C++ resources and provide Hands-On training on Objective-C and IOS App Development

**Certifications :** <https://www.linkedin.com/in/gaurav-jain-486b1615/details/certifications/>