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| Ankita Pattnaik  Junior Software Engineer at Tech Mahindra  Kalahandi, Odisha · 7978535985  ankitapattnaik1@gmail.com |
| Junior Software Engineer adept at working with customers, team members and project leaders to accomplish software engineering and updating tasks according to timelines. Solid understanding of full development lifecycle. Skilled working with wide range of front- and back-end technologies to test and solve the issues. |

# Work Experience

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| Feb, 2018 – Till dateTech mahindra, HyderabadQuality Analyst, Feb 2018- July 2020  * Worked in Application Lifecycle Management tool for writing test cases, raising defects, uploading test resources and making test plans. * Tested the scripts using UFT automation tool. * Worked on regression testing and agile methodologies in non-prod and prod environments. * Worked on JIRA to track user story and modify if required. * Worked on release for regression testing and Agile methodologies. * Have done both manual testing and Automation testing. * Collaborated with cross-functional development team members to analyze potential system solutions based on evolving client requirements. * Completed both progressive and regressive testing scenarios through application of comprehensive testing frameworks encompassing both. * Created comprehensive test plans, test scripts, and use cases to support testing objectives. * Established functional and technical specifications and standards. |
| Application support engineer, july 2020 – till date  * Upgraded various application such as Microfocus HP Content Manager, OTRS ticketing tool, AML etc. * Worked on application deployments, queries deployment in SQL, troubleshooting issues in Prod and Non- Prod environments. * Resolved product design, acquisition and launch concerns to achieve customer's targeted business goals. * Resolved system test and validation problems to provide normal program functioning. * Improved application performance through optimization of flow processes. * Contributed to continuous improvement and quality assurance tasks. * Supported software integration and implemented maintenance enhancements. * Addressed technical issues and guided end users through resolution.   PROJECTS: -   * CITI Bank, Feb-2018 to July 2020 – Banking Domain * Perpetual, July 2020 to till date – Superannuation Domain |

# Education

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| april 2017Bachelor of science, mits school of biotechnology I have completed my graduation having Biotechnology as honors and Computer Application as major subject from Utkal University. |

# Skills

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| * UFT and Selenium Automation knowledge * JIRA * VB Script * ALM * Test implementation * Manual test case preparation * Writing Integration Tests * Test Script Development * Quality assurance * Basic knowledge on JAVA | * OTRS * AML * Application Upgrade * Application Deployment * Solutions Deployment * Software Documentation * Client Requirements * Build Releases * Basic knowledge on SQL * Basic knowledge on .NET services |

# Activities

* I have worked on banking and superannuation domains.
* As a Quality analyst, I put myself on the position of the end users to understand their needs, how is it going to be used and is it user-friendly.
* I scrutinize every design, every flow and every possible handling of input data as a tester.
* I provide attention to detail to identify the issues that often get missed due to oversight.
* I have the zeal to learn new things to adapt the requirements quickly.
* Have good interpersonal skills and communicational to be a good team player and to articulate the bugs and scenarios to the developers in a comprehensible way.
* Have ability to adapt quickly to changing requirements in case of agile projects.

**LANGUAGES KNOWN**

* English : Read, Write, Speak
* Hindi : Read, Write, Speak
* Odia : Read, Write, Speak