
SHWETA MISHRA

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CAREER OBJECTIVE

Quick learner and enterprising professional seeking to work in a challenging and healthy working environment, experience technical consultant with a demonstrated history working in the information technology and service industry with more than 2 years of experience. Skilled in Salesforce development and Administration with design, build and configure applications to meet business requirements, also I can learn, enhance, and apply my knowledge of Java, .NET, and databases SQL.

TECHNICAL EXPERTISE

ELEMENTS	PARTICULAR
Programming Languages	Apex, SOSL, SOQL,C, .NET, SQL, Java
Web Technologies	Visual force, HTML
Platform	Salesforce.com (Classic and lightning), Heroku, Salesforce Sales & Service Cloud
Salesforce Technology	Salesforce CPQ, Salesforce CRM, Lightning Aura Component, Data security, workflow rules, process builder, approval process, reports and dashboards, permission set, sharing settings (owd), regulatory controls ,test case, validation rules, page layout, Users, profile, roles, Campaigns, standard objects, custom objects, lookup and master details relationship, triggers, soql, sosl, email templates, task and events, schema builder, quotes, cpq, security model, data model, batch and schedule apex, awareness of data migration apex data loader

CERTIFICATION & AWARDS

- Salesforce Certified Platform Developer I on July 20.
- Salesforce Certified Platform Developer I on Udemy by Walid El Horr.
- Debugging Salesforce and Admin's and Developers on Udemy by Francis Pindar
- TCS Gems Award for Successfully released deployment.

PROFESSIONAL EXPERIENCE

Tata Consultancy and Services

- ASE – Trainee (Mar' 18 – May' 18)
 - Learned and Implemented .NET Development Projects in the training period.
- ASE (June' 18 – Mar '19)
 - Worked on SQL and Java based projects.
 - Responsible for building and developing applications based on customers' requirements.
 - Estimated technical requirements help to plan deliveries.
- System Engineer (April ' 19 – Till date)
 - Worked on life Science ISU applications Like – SAIL, UST & RIM as a Salesforce Developer and Administrator.
 - Integrated application with enterprise application as per client requirement.
 - Performed peer reviews and code reviews of the SI partner teams.
 - Delivered Salesforce Build and Application Maintenance Projects with innovative automation ideas and implemented in the project.
 - Customized application as per client requirement with Apex, VisualForce, Lightning web Component, Triggers, Batch and Schedule Apex, VF components and Test classes.
 - Worked on different project methodologies, project lifecycles, major phases, dependencies and milestones within a project, and the required documentation needs.

ROLES AND RESPONSIBILITIES

- Responsible for Code development of application in all Orgs.
- Responsible for unit testing, troubleshooting and debugging.
- Combine technical expertise with the host of software skills, provide effective and scalable solutions to the host of problems.

- Ability to gather data migration requirements, define a data migration plan and perform complex data migrations requiring transformation using a database, and potentially containing very large data sets.
- Responsible for Code Review, Code Optimization on Lightning component and Implement Salesforce Lightning Industry best practices.
- Performing customization and configuration changes.
- Developed technical solutions based on the Salesforce platform.

QUALIFICATION

- B.Tech (Electronics and Communication) from Dr. M.C Saxena college of engineering and Technology, Lucknow in 2017 with 73.2%
- 12th in Science from S.D Sarsvati Vidya Mandir in 2013 with 79.9%
- 10th in computer science with S.D Sarsvati Vidya Mandir in 2011 with 73.4%
- Learned .NET in TCS training center in Trivandrum.

PROFESSIONAL SUMMARY

Self-motivated and cheerful customer service professional with 2+ years of experience helping customers resolving product and service issues. Eager to support in building an impeccable online reputation by providing top-class customer support. Received 98.9% positive ratings at ServiceNow Inc.