# **CV of A.DAVID GUNALAN**

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Phone No: 8680944194,7395890315.

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| **OBJECTIVES** |

Intend to build a career with leading corporate with committed and dedicated people, which will help me to explore myself fully and utilize my potentials. Willing to work as a key player in a challenging and creative environment.

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| **EDUCATIONAL QUALIFICATION** |

* B.C.A (Bachelor in computer application) at Yadava College, Madurai in 2011.
* Higher Secondary at Railway Mixed Hr. Sec. School, Madurai in 2008.

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| **ADDITIONAL QUALIFICATION** |

* **CCNA** (Cisco certification networking Associate). Everonn institute at 2012, Madurai.
* **MCITP** (Microsoft certification it professional). Everonn institute at 2012, Madurai.

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| **EXPERIENCE** |

* **Rehoboth Ads**. – Worked as a sales & admins executive from Jan. 2013 to Nov. 2014

**. ROLE &RESPONSABILITY:**

* Promoting & advertising. (road shows, advertisement boards)
* Event conducting.
* Get advertisement orders from companies& corporate.
* Reporting to manager daily sales lead.
* Manpower handling during event conducting.
* Researched sales opportunities and possible leads to exceed sales goals and increase profits.
* Supervising.
* **Leo Computers** – Worked as Business Development Manager from Dec. 2014 to Feb. 2017.

**. ROLE &RESPONSABILITY:**

* Handled all customer relations issues pleasantly, enabling quick resolution and client satisfaction.
* Sales the computer hardware printer, laptops.
* Installation the OS, software’s and troubleshoot the hardware issues.
* Travelled to customer sites to provide prompt resolutions to issues.
* Direct sales, B2B sales.
* **Oasys cybernetics pvt.ltd** (co-optex-Textile industry) Govt. project – worked as a implementation support engineer (RO engineer).(may-2019 to july -2020).

**ROLES & RESPONSIBILITY:**

* Monitored work performance and quality to maintain standards.
* Resolve the client technical problems & doubts in (billing software).
* Troubleshoot the hardware/Network issues.
* Resolving application problems by remotely.
* Team handling.
* Reporting.( daily report, monthly technical issues report, attendance reports, hardware installation reports).
* Inspected equipment and processes to reduce maintenance-related downtime incidents and mitigate equipment failures.
* Scheduled service calls according to customer location and urgency of need.
* Coordinated with team repairs and maintenance actions for fleet equipment.
* Training and scheduled meeting with team to increase the service productivity.
* Handle routers, switches issues.
* Desktop support to client problem in MS office outlook, email issues, blue screen error.

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| **HOBBIES** |

* Site seeing.
* Coin collection.
* Travelling & bike ride.
* Reading books.
* Wild life photography

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| **Personal Profile** |

**Name** : DAVID GUNALAN .A

**Father’s Name** : D. ANBURAJ

**Date of birth** : 08-04-1991

**Languages** **Known** : Tamil, English &Malayalam.

**Marital status** : Single

**Address** : PLOT: NO: 191, POTRAMARAI

NAGAR, VILANGUDI. Madurai-18.

***Declaration***

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### I hereby declare that all the information furnished above are true to the best of my knowledge and belief.

PLACE : yours faithfully

DATE : **(DAVID GUNALAN A)**