**G. RAM MOHAN**

 **NETWORK ENGINEER**

 Email id: mohan.ramki88@gmail.com

 Mobile: +91-9959739568

**Objective**

 To seek a career in Systems & Networking Administration and bring my training and knowledge to effectively contribute to Network/IT Services of an Organization.

**Technical Expertise**

* Troubleshooting knowledge on Networks (LAN).
* Experience in designing, implementing, and troubleshooting network security solutions.
* Working with email clients & Troubleshooting
* TCP/IP and OSI models of Networking.
* Designing and Implementing Active Directory.
* Installation of OS and Device Drivers.
* Knowledge on Cloud Computing architecture.
* Knowledge on Windows Administration.

**Professional Experience:**

* Worked as a IT Systems Engineer & Linux Engineer in SRIKARAAYA SYSTEMS PVT.LTD from FEB 3rd to OCT 31st 2020.
* Worked. as a Resident engineer in Bharat IT services client (BOI) from Jan 17th 2019 to

Jan 31st 2020.

* Worked as a Desktop Support Engineer in HCL client (TATA CAPITAL services) under the Payroll of OA Compserve pvt ltd. from April 12th 2018 to May23rd 2018.
* Worked as a Desktop Support Engineer in Wipro InfoTech under the payroll of Nexpro

Systems Pvt Ltd from Nov28th 2016 to FEB 6th 2018.

* Worked as a Technical Trainee in Alliance Pro IT Pvt Ltd in Hyderabad from (June 29th to Sep 17th 2016).
* Worked as a Desktop Support Engineer in CyberTans Technologies in Hyderabad from (Feb 2013—Nov 2015).

**Project Details: ( TATA CAPITAL )**

 **Responsibilities as desktop Support Engineer:**

* Solving Technical issues(Hardware, Software and Application)
* Assembling and installation of computer and laptop.
* Responsible of Adding PC’s in domain.
* Raising and Assigning tickets and resolving and escalating issues.
* Troubleshooting LAN, Wifi issues.
* Responsible for maintaining and troubleshooting network printers.
* Responsible for Troubleshooting Internet issues.
* Preparing Inventory of PC’s Network devices and other IT equipments.
* Resolving issues like Windows update, outlook through remote using tools like

Ammy admin, MSTSC, Anydesk.

**Project Details: (Wipro InfoTech)**

* **Bharat Dynamics Ltd:** As a Network engineer monitoring internal database of servers in SAP ERP DATACENTRE.
* **Karvy Millennium Pvt. Ltd:** Troubleshooting calls and Cisco switches product packaging and monitoring ports.
* **Responsibilities As a Network Engineer:**

a) Handling troubleshooting calls and resolving them.

b) Cisco switches product packaging and assigning to consent team.

* **Project Name: National Academy of Agricultural Research Management (NAARM).**

**Description:** NAARM is located in Hyderabad with an extensive setup of 400 Desktops and 100 Laptops and Printers. As a support engineer, I’ve been solving hardware and software issues of this equipment.

**Responsibilities as desktop Support Engineer:**

* Attending troubleshooting calls and resolving them.
* Installation of Hardware and Software’s in PCs.
* Providing Hardware products and packaging devices.
* Maintenance of computer labs and connectivity issues.
* Customize desktop applications to meet user needs.
* Record technical issues and solutions in logs.
* Install, upgrade, support and troubleshoot for printers, computer hardware and any other authorized peripheral equipment.
* Performed remedial repairs on computers, laptops, printers and any other authorized peripheral equipment.
* Working knowledge on protocols like BGP, OSPF, RIP, ARP, RARP.

**Technical Trainer at Alliance Pro IT Pvt Ltd**

Roles and Responsibilities:

* Got an opportunity for training and to work and learn on cloud computing technologies i.e. (AWS, Azure)
* Familiarity with the latest hardware and network security technologies.
* Design, develop, implement, and maintain computer network.

**Desktop Support Engineer in CyberTans**

Roles and Responsibilities:

* Installation of desktop machines and laptops and checking the inventory of the hardware.
* Installation of Hardware and Software’s in PCs.
* Resolved all technical issues in system within timeframe.
* Monitored working of network and security arrangements.

**Education:**

* M.Tech. in Computer Science and Engineering, from VBIT College affiliated to JNTU Hyderabad, 2012.
* B.Tech. in Computer Science and Engineering from TRR College affiliated to JNTU Hyderabad, 2009.
* Completed Intermediate from Guntur Vikas Jr. College, April 2005.
* Completed SSC from Mothers Integral High School April 2003

**Certifications:**

1. Certified MCTS (Microsoft certified technology specialist) 70-680.

**Trainings:**

1. Completed TPD (Telecom protocol development) from convergence labs, Hyderabad.
2. Completed Hardware and networking (MNA+) from Jetking, Hyderabad.
3. Completed VMware VSphere training from SunScreen technologies, Hyderabad.

**Strengths:**

* Strong analytical and problem solving skills.
* Self-motivated and optimistic.
* Positive nature.
* Maintaining the Leadership Abilities.

**Personal Details:**

 **Name :** G RAM MOHAN

 **Date of Birth :** 15-06-1988

 **Gender :** Male

 **Address :** Telephone Colony, Kothapeta, Hyderabad.

**Declaration:**

I hereby, declare that the information furnished above is true to the best of my knowledge and belief

Place: Hyderabad RAMMOHAN G

Date: