**Curriculum Vitae**

Satyendra Ram Tripathi

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**Objective: -**

 To work in area of core competence in a professional organization with very progressive and creative work environment that human values and fosters a spirit of collaborative growth, to utilize my skill and competence fully for the synergic development of the organization and self as an individual.

**Summary: -**

I have total 11 years’ experience 2-year SQL Database support, 3 - IT support and 2-year application support ,3-year MIS and data analyst and 1 – year software development.

**Professional Profile: -**

* Having good knowledge of MS-Excel, Advance Excel, VBA.
* Experience in using T-SQL (DML, DDL) in SQL Server 2019/2014/2008/20005platforms.
* Have knowledge on SQL Server installation (2005, 2008 R2, 2012, 2014,2019), database backup, restore, make script, import and export excel and CVS file in data base.
* Having good knowledge of Installation and configuration of Microsoft Operating Systems (Windows XP,7,8,10, Server 2003, 2008, 2016), Application and system software, Device Drivers etc. on computer devices and printer devices.
* Having good knowledge of Client-Server based environment on Windows Server 2003-2008, Win XP/7/8.1/10.
* Developing and assisting in the implementation of IT Security policies and Standard Operating system policies.
* Working with file systems. Disk partitions, Quotas, and general security such as permissions.
* Having good knowledge of mail configuration and troubleshooting Outlook 365, Mail ID creation, Email Distribution List creation and modification, managing and recovering PST, OST, Configuration of multiple mailboxes in a single outlook profile.
* Good understanding of OOP (Object Oriented Programming), WinForms, ASP.NET, C#, SQL Server, Windows Services and Web services (SOAP, WSDL).
* Good Understanding of Software Development Life cycle.
* Having good knowledge technical design document using UML (Use cases, Class diagrams, Activity diagrams etc.).
* Having good knowledge in reporting technologies like crystal and Power BI.
* Having good Knowledge in both desktop and web technologies.
* I have good knowledge about the Hosting Server (Windows server & IIS).
* I have good knowledge in Networking like Switch, router, and troubleshooting.
* I have good knowledge of SFTP and PGP encryption.
* I have good knowledge of firewall (cyber rom & Cisco).

**Technical Skill: -**

**Programming Languages** : VBA, VB.Net, C#, Visual Basic 6.0
**Dot Net Technologies** : ASP.Net, ADO.Net, Web Services

**Data Analytics** : MS – Excel, MS - Power BI

**Web Related** : ASP, Java Script, HTML, CSS, XML.

**Web & Application Servers** : IIS

**RDBMS**  : MS SQL Server 2005/2008/2008R2/2012/2014/2019, MySQL, Access

**Reporting Tools** : Microsoft SQL Server Reporting Services (SSRS), Crystal Reports.

**Operating Systems** : Windows XP, NT, Vista, Windows 7, Windows 8, Windows 10
**Office Package** : MS-Office (Word, Excel, PowerPoint), Visio

**Knowledge Base** : SSIS, SSAS, Report Builder 3.0

**Work Experience**: -

1. Presently working with **Colorplast System Pvt. Ltd.** (J -19, Sect-63 Noida UP). As Sr. IT Engineer (02, june-2012 to till Date).

**Roles Responsibilities-**

* Installed SQL 2008, 2008R2, 2012, 2014 and 2019
* Managed SQL server security including create Logins, granting server roles, database roles, assign permission.
* Take database backup, make script of database, and restore backup files.
* Automate maintenance job and configuring their schedules.
* Verified and maintained database backups, integrity checks and scheduled jobs.
* Configured and implement log shopping process.
* Wrote store procedure and view.
* Provide support to developers in solving development issue.
* Creating MIS as per customer Need in Excel with use of V-lookup, H - Lookup, pivotable, Sum if, count if, offset, match, Index, mid, left, right, substitute etc.
* Coordinating with the customers for new projects regarding data, keys, and software automation.
* Coordinating with the software development team In-House and third party for the software development for process automation.
* Providing regular updates to Senior Management team for MIS, FF, and new projects. Coordinating with the management for any resources required for the project.
* Validation and Implementation of the newly developed software with the internal teams.
* Performing the key ceremony activities for banking and voucher cards.
* Provide IIS support of ERP of Colorplast systems (Copal).
* Manage SFTP with bitwise software.
* Manage e – scan anti - virus server.
* Handle daily technical support activities on desktop support, network support and server management.
* Responsible for Technical Support, including identifying and resolving Daily basic technical issues occurring in Laptop, Desktop, Printer, Windows, LAN and Wi-Fi Network.
* Good hands-on experience Backup & Restore of Mails, Profiles & Address Books in Mailing Client MS Outlook.
* Solve internet related problem Configuration Basic TCP/IP Setting.
* Performed troubleshooting for LAN problems for individual client basic software.
* Manage firewall (Cyber roam, Cisco).
* Responsible for installation for all types of software.
* Responsible for creating various user accounts.
* provide LAN (Local Area Network) and WAN (Wide Area Network) support to remote end users.
* Responsible for Preparation & maintenance of the MIS Reports on Daily, Weekly, & Monthly metrics (Excel Report and Crystal Report).
* Various MIS Report on time to time.
* Tracking of faulty materials.
* Manage all the data which is provided by client for Variable printing such as serial, pin, length, space, data format, file format, text format, file size etc.

**2.** IT executive in **Sigma Supply Chain Solution Pvt. Ltd.** (C-75, Sec-4, Noida UP) (28 August 2008 to 31 May 2012)

**Roles Responsibilities-**

* Conducted SQL Server production database analysis on a regular basis.
* Performed troubleshooting for LAN problems for individual client basic software.
* Provided customer assistance and support pertaining to database system queries and complaints.
* Generated reports from the database using PL/SQL and SQL.
* Monitoring of Daily MIS-Report of West & North region
* MIS Support if required (Crystal Report and Excel Report)
* Monitoring the preparation of (NRGP, MRR, SRN, RGP, CAM)
* Handling inventory management functions, which involve determining optimum, inventory levels.
* Handle daily technical support activities on desktop support, data network and server management.
* Responsible for Technical Support, including identifying and resolving Daily basic technical issues occurring in Laptop, Desktop, Printer, Windows, LAN and Wi-Fi Network.
* Solve internet related problem Configuration Basic TCP/IP Setting.
* Manage SFTP for data upload and download.
* Decrypt and encrypt data as per need.
* Performed troubleshooting for LAN problems for individual client basic software.
* Manage EPBAX for phone line and speed dial.

**3**.Web developerin **x321 Network solution Pvt. Ltd.** (SomVihar, R. K. Puram, Sec-10, New Delhi)

**Roles Responsibilities-**

* Troubleshoot website problems.
* Maintain and update websites.

**Education: -**

* **Masters of Computer Applications** from **U.P.R.T.O.University, Allahabad (2008)**.
* **P.G.D.C.A.** from **M.C.R.P.O. University, Bhopal (2005).**
* **B.A.** from **Allahabad University (2004).**
* **12th** from U.P.Board, Allahabad (2001).
* **10th** from U.P.Board. Allahabad (1999).

**Personal Details: -**

 Date of Birth : 02 Jan 1984

 Language Know : English, Hindi

 Gender : Male

 Marital Status : Married

 Nationality : Indian

**Declaration**: -

I hereby declare that information provided by me is correct and reliable to the best of my knowledge.

**Date**: 25-06-2022 **Place**: Noida