SURBHI KATNAURIA

Sr. Quality Analyst

📞 +91-8310527670   @ surbhi1992.nith@gmail.com   📍 Mumbai, Maharashtra

SUMMARY

Quality Assurer with **5+ years of hands-on experience** in Software Testing. Having the knowledge in HR, Retail & Social Media domain.

PROFESSIONAL EXPERIENCE

Sr. QA Analyst

Kintree

📅 02/2022 - Present   📍 Mumbai

Kintree is a social platform designed for families who believe in the essence of togetherness.

- Collaboration with the Product & Development team to ensure smooth user journey.
- Investigate product quality in order to make improvements to achieve better customer satisfaction.
- Plan, create and manage the overall Quality Planning strategy to maintain a comprehensive record of testing processes and results.

Senior Manager – Quality Assurance

Zimyo

📅 09/2020 - 02/2022   📍 Gurgaon

Zimyo is a HRMS based product which eases the workload of more than 500 customers currently.

- Worked as a **Team Lead, promoted as Senior Manager QA**.
- Responsible for reviewing the clients' requirements and bugs.
- Testing of software feature involves Functional & non-functional testings.
- Verifying the bugs and categorizing into Critical and priority bugs.
- Test automation implementation with Testng framework

Project Engineer

Wipro

📅 06/2015 - 05/2017   📍 Bengluru

- Worked as a QA in coordination with the "WALMART" account. The project was related to WTS- "Walmart Transportation System" in Retail domain knowledge.
- My Work included requirement gathering, online coordination with clients, testing. Experienced on Issue/Bug tracking tools

Sr. Lecturer

FIITJEE

📅 06/2017 - 02/2019   📍 Hyderabad

- Working in FIITJEE helped me a lot in polishing my leadership qualities.

EDUCATION

B.Tech(Computer Science)

National Institute of Technology

📅 2011 - 2015   📍 Hamirpur, Himachal

High School(CBSE)

D.A.V School

📅 2007 - 2010   📍 Himachal

TECHNICAL SKILLS

✓ **Automation Testing**

Web Automation
Selenium
Java

✓ **Manual Testing**

Integration
System
Regression
Cross-Browser | Cross-Device
Positive | Negative
Sanity

✓ **Quality Assurance Processes and Methodologies**

Agile Frameworks
Product Management
SDLC | STLC
Bug Debugging | Reporting to Dev | Tracking
Creating scenarios on the basis of user stories
Test Plan | Test Case creation

✓ **Testing and Debugging tools**

Project Management tool | Jira
BitBucket
Postman: API testing
BrowserStack
Selenium

ACHIEVEMENTS

Urgent Client Requirement

Pulled off a new requirement given by the client on urgent basis. Worked till 12 in the night, resulting in a successful outcome. While I believe such practices should not become a norm, in exceptional cases, rising to the occasion can be crucial for success

Journey from QA -> Lead -> Manager

Led a team of 4QAs. Got promoted from QA lead to Sr. QA Manager within 1.5 years of hard work.

Best Performer and Team Coordinator

Awarded by the client "Walmart" in Wipro for significant contribution towards outstanding performance, hard work & commitment towards deliverables.

Star Performer of the week

Awarded as the "Star Performer of the Week" in my Zimyo and quoted as : "One such member of the Zimyo tribe, who is relentlessly working hard in excelling her field and Zeal to learn new things.

STRENGTHS

Positive Approach

Leadership   **Patience**