Aditi Singh

aditisinghsnd@gmail.com, +61 456871209(till 2nd August 2019), +91 9079337332(after 2nd August 2019)
LinkedIn Profile: https://www.linkedin.com/in/aditi-singh-117264aa/

Experience:

Associate Salesforce Consultant (SFDC Developer) at Appirio a Wipro Company, Jaipur, India, 5/2017 – Present

In my tenure here as a full-time dedicated Salesforce Developer, I have worked majorly on Service and Sales cloud projects involving heavy customizations and process automations. My responsibilities included the initial research, planning and managing the tasks and stories assigned to me, designing the feature, configuring the backend approach (custom code or customization) and working in alignment with other teams to sort out any kind of dependencies. I am currently working onsite as Salesforce Lightning Developer for one of our clients in Sydney.

Salesforce Developer Intern at Appirio a Wipro Company, Jaipur, India, 10/2016 – 5/2017

Before completing my graduation, I was hired as a full-time intern at Appirio. I went through rigorous training and shadowing during this tenure. I worked on the then new platform like lightning, FSL, CPQ and Omni Channel implementation.

Education:

Suresh Gyan Vihar University, Jaipur, Rajasthan, India
        B. Tech in Computer Science Engineering, May 2017, CGPA – 8.96/10

Technical Skills:

Experience in projects based on hybrid agile and strict agile implementations and working with team members. I have also worked on Project management tools and Dev Ops tools.
Tools:
Programming languages – Apex, Lightning, Visualforce, SOQL, SOSL, JavaScript, HTML/CSS, Java, Dev Ops (GIT and BIT Bucket with Source tree or CLI), API Integrations involved with Salesforce
Other areas learned – Python, jQuery, JIRA, Confluence, LWC (Lightning Web Components)

Project:

NBN Jigsaw (NBN Australia – working Onsite):
This is a Salesforce product that NBN uses internally for its operators who work on their tickets. It's a highly integrated project, it's supposed to be a single pane of glass giving the operators an insight into the multiple data sources at a single page developed in lightning. My responsibilities include working on lightning components both UI and backend, suggesting solution designs and dev ops to multiple sandboxes.

Stryker Nexus:

This is a classic Salesforce project built on Sales Cloud. The aim of the project was to present a unified page to all the sales reps and all others higher in the hierarchy showing all the sales done, budgets, sales outstanding and other key details. The project involved heavy calculations and robust backend implementation, the UI was complex and the solution for made go live for more than a million of users. The account was big and so the project faced blockers in the form of Salesforce limits.

Sabre:

This was another lightning project involving multiple technologies from the Salesforce community. I worked on Salesforce knowledge, Communities and custom lightning components, also multiple types of processes and workflows.

Community Brands:

This was a short-term project and I was majorly involved with ticket resolution for the issues logged in on the portal. The tickets were related to Salesforce service cloud implementation which were raised by business holder in the post deployment stage of the project. The project was based out of Salesforce Community and lightning experience.

Urban Outfitters:

This was a short-term project and based out of Sales Cloud in Salesforce. My key responsibilities were working on the end-to-end implementation of the complete sales flow of the account from web-to-lead to conversion of lead to an opportunity, closing the opportunity and the sales. The project was heavily based out of customizations and less code, trying every feature out of the box with minor tweaks.

Stanford University:

This was a HEDA project that was based out of life events and relationship mapping. The project was implemented on lightning experience including heavy amounts of JavaScript and managed packages. There were multiple custom lightning and classic components created as part of this. My key responsibilities were working on the custom logic and UI and dev ops for the project too for all the features created/updated by me.

Certifications:

- Salesforce Certified Administrator
- Salesforce Certified Service Cloud Consultant
- Salesforce Certified App Builder
- Salesforce Certified Platform Developer I

Other Highlights:

- Was selected as part of trailheadDX 2019 for Appirio a Wipro Company (won competition in LWC)
- Won Technical Excellence and multiple performance awards on my projects
- Trailhead – 122 badges, 103,375 points