

Rana Arunodaya Singh

Salesforce Developer

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Professional Experience:

- Overall, 2+ years of experience in Salesforce.com CRM Configuration and Customization and Development.
- Underwent training in Salesforce and have Hands on experience in Salesforce development and design in Lightning. Worked on sample Module as a part of Salesforce Training.
- Completed 100+ Badge and Super Badge from Trailhead platform provided by Salesforce for Learning.
- Created the Validation Rules, Approval Process, workflows for automated lead routing, lead escalation and Email - Alerts.
- Good in customizing standard features based on business demands.
- Salesforce.com application development on force.com platform using APEX, Controllers, Triggers, Visual Force, Lightning
- Salesforce.com customization and security settings
- Performing complex operations using Process Builders, Validations etc.
- Managing Standard and custom objects, Relationships, Reporting
- Standard Configuration- (Strong understanding of the out of the shelf features) in Test Classes

Technical Proficiency:

<u>Language</u>	Apex, Apex Trigger, Core Java
<u>Scripting Language</u>	JavaScript, Angular6
<u>Database</u>	SQL Server, My SQL
<u>Platform</u>	Salesforce.com with Automation Tool (Process Builder, Workflow, Approval Process)
<u>Framework</u>	Salesforce Lightning Component, Angular
<u>Versioning Tool</u>	GIT, SVN
<u>Reporting Tools</u>	Salesforce Report
<u>IDE</u>	Visual Studio Code, Eclipse

Career Highlights

Organization: - Tavant Technologies

Company Profile: - Tavant is a digital products and solution company that provides impactful results to its customers across a wide range of industries such as Consumer Lending, Aftermarket, Media & Entertainment and Retail in North America, Europe, and Asia Pacific.

Designation: - Software Engineer

Duration: Sept-2018 to Continue

Project Details:

Project 1: Dover ESG Hail Equipment TWoD Based

Tools: - Lightning Components, Apex Class, Triggers, SOQL, Custom Objects, Tabs, Page

Description: - TWOD based on Salesforce Platform to provide their Business a single functional platform for performing various warranty life cycle related activities. The solution envisions automating various claims related activities, phasing out the existing legacy systems and rescuing manual intervention in claims processing thereby improving the warranty life cycle and in turn customer satisfaction, Users and Dealers be able to view warranty registration request, transfer and claims in TWOD. Also, they should be able to monitor the current claim status of the raised claim at any point of time.

Role: - Salesforce Developer and Admin

Team Size- 8

Responsibilities:

- Worked as enhancement team member and performed the role of Salesforce.com Developer and Administrator in the organization.
- Developed lightning component and pages using aura framework to meet business requirement.
- Developed Apex Classes, Controller Classes, extensions and Apex Triggers for various functional needs in the application.
- Developed Workflows and Approval Process to automate functionality. Performing Complex operations using Process Builder, Validations
- Created pick lists, dependent pick lists, lookup relationships, record types, formula fields.
- Created page layouts, links, custom buttons
- Developed Reports and Dashboards.
- Written Apex Test Classes for Unit Testing to ensure at least 75-90% of code coverage is met.

Project 2: AGCO Support Project

Tools: - Lightning Components, Apex Class, Triggers, SOQL, Custom Objects, Tabs, Page

Description: - TWOD based on Salesforce Platform to provide their Business a single functional platform for performing various warranty life cycle related activities. The solution envisions automating various claims related activities, phasing out the existing legacy systems and rescuing manual intervention in claims processing thereby improving the warranty life cycle and in turn customer satisfaction, Users and Dealers be able to view

warranty registration request, transfer and claims in TWOD. Also, they should be able to monitor the current claim status of the raised claim at any point of time.

Role: - Salesforce Developer and Admin

Responsibilities:

- Enhancement in Apex Classes, Controller Classes, extensions and Apex Triggers for various functional needs in the application as per the requirement.
- Developed Workflows and Approval Process to automate functionality. Performing Complex operations using Process Builder, Validations
- Created pick lists, dependent pick lists, lookup relationships, record types, formula fields.
- Written Apex Test Classes for Unit Testing to ensure at least 75-90% of code coverage is met.

Project 3: HERC Rentals

Tools: - VS Code, Angular 6

Description: - Herc Rental is a Web Rental Application for renting Heavy Machineries and parts.

Role: - Software Trainee

Teams Size:- 4

Responsibilities:

- Developed and implemented the software features and solution for the various requirements
- Debugging the features for provided better solutions.
- Created Custom Component based on requirement.

Educational Qualification:

PG-Diploma (Advance Computing) from CDAC- E-City, Bengaluru
Feb 2018 – Aug2018

B.E (Electronics & Communication) from Amity University Haryana, Gurgaon
Aug 2012 – June 2016 (Full Time)

Achievements:

Completed 100+ Badges and Super badges From Trailhead platform provided by Salesforce for learning.

(Rana Arunodaya Singh)