



MUHAMMED RIAZ

Kannur, Kerala, India 
+91 9895 737 369 
muhammedriaz95@gmail.com 
[/in/muhammed-riaz](#) 
[imriaz.ml](#) 

CAREER OBJECTIVE

To secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills. Secure a responsible career opportunity to fully utilize my knowledge training and skills, while making a significant contribution to the success of the company.

TECHNICAL SKILLS

- CCNA Routing & Switching
- CCNP Enterprise (pursuing)
- C, C++, Java, JavaScript, HTML & Python (basics)
- CompTIA A+
- MySQL/MariaDB Databases
- CEH v10 - Certified Ethical Hacking
- Microsoft Technology Associate (MTA): Networking Fundamentals & Security Fundamentals

WORK EXPERIENCE

Senior IT Business Analyst, MGA (Jun 2020 - Present)



- Ability to analyze business performance using advanced statistical methods to justify and drive future business planning decisions.
- Execute all project management duties of Business Systems Projects.
- Expands business footprint with existing clients and vendors.
- Develop annual Marketing budget for the assigned area with inputs from the Marketing team and Line Manager. Ensure timely implementation and compliance of the Marketing team to budget requirements.
- Coordinate on daily basis with sales team, and managers to identify possible marketing requirements and support for the business.
- Liaising between IT and the executive branch, improving the quality of IT services and analyzing business needs, also configure, troubleshoot, support, repair IT equipment, software and networks.
- Builds market position by locating, developing, defining, and closing new business relationships.
- Extensive end to end IT Business analysis, understanding of business process mapping, Knowledge of the business application of IT together with a good understanding of the technical aspects.
- Project management skills, change management and lifecycle planning. Work closely with managers and end users, analyze complex business problems and determine an IT solution
- Conducting independent market research and analysis in depth and providing recommendation emerging industry trends, expansion opportunities and competitive threats.
- Participate in agile conferences and study relevant material to update job knowledge/skill.

- Ensures business needs are translated into user stories that enable the incremental delivery of value to R&D through IT solutions.
- Engage with business departments to gain a stronger understanding of how they work, their key needs and then map IT/business processes.

Implementation Engineer, SITA (Feb 2019 - Dec 2019)



Project: Abu Dhabi Airport, Midfield Terminal Building.

- Technical and functional expertise in Airport Operational Systems such as AODB, RMS, Airport IB, FIDS, BHS, BRS, CUTE, CUSS/Self Service Kiosk.
- Provide technical system solutions, determine overall design direction and provide hardware recommendations for complex technical issues
- Manage the installation activities, monitor the work progress and Ensure designs in compliance with Industry standards and architectural plans.
- Involved in the Testing & Commissioning of CUPPS, CUSS, AMS & FIDS devices.
- Supporting the ORAT (Operational Readiness and Trials) for the new terminal.
- Troubleshoot OS Issues and application issues on the system through remote access for the proper operations as per the requirements of each system type.
- Ensure the quality of the works meets the requirements of the Project Specifications.
- Physical damage inspection of equipment's.
- Document and record all the physical installation of SITA's system.
- Perform hardware platform standardization through installation of firmware and software image updates as required.
- Create technical documents for SITA's system i.e., Method Statement, Staging, Commissioning and Testing Procedure, IB, BRS, AODB/RMS, CUPPS, CUSS, ED, LDCS.
- Overall coordination responsibility for all SITA products inventory.

KEY HIGHLIGHTS

- Top-performing IT expertise with solid experience in Airport and Airline Operation Systems.
- Develop expertise in software technology to arrange data according to business rules.
- Good presentation and customer facing skills with cross-cultural understanding.
- Implement innovations in what we do and how we do to upgrade the value to the business.
- Understand, analyze and provide descriptive answers to the client queries.
- Review and understand all existing business and operational processes and work with business owners to identify opportunities for improvement and design solutions
- Discovers and explores business opportunities, evaluates options and resolves internal priorities that increase revenue.
- Strong experience and proven success in optimizing Airport Operation System, Construction Management, technical and functional improvements.
- Proven to be highly productive, decisive, positive and well-organized under-pressure and thrived under challenging/demanding environments.

EDUCATION

B.E in Computer Science | Mangalore Institute of Technology & Engineering,
India 2014 – 2018

Visvesvaraya Technological University

Higher Secondary | Safa English Medium School, India
2013 – 2014 AISSCE, CBSE

Higher Secondary | Indian Islahi Islamic School, UAE

NETWORKING SKILLS

- Hands on experience and understanding about Routing Protocols like RIP, EIGRP, OSPF.
- Configuring of different kinds of areas like Stub area, totally stubby area and Not So Stubby Area.
- Knowledge about different technologies in switching like Trunk links, Ether channel, Port security.
- Understanding about the WAN technologies like IPSec VPN, GRE.
- Knowledge about Firewall, Access points, Wireless controllers.
- Configure and troubleshoot Inter VLAN Routing, DHCP, EtherChannel.
- Understanding and configuration of DHCP, DHCP starvation and DHCP snooping.
- Configuring Telnet and SSH on Routers and Switches, knowledge of password recovery.
- Worked on IPv6, configuration and troubleshooting.
- Understanding and Configuration of Border Gateway Protocol.

ACADEMIC PROJECTS

OADA Forensic

An Android Application using Java for Forensic department to deal with the obliquity in ligature mark on the neck and provide an objective assessment (final year project).

imriaz.ml/oada

OpenGL Project

A graphic project using OpenGL, selected Public Switched Telephone Network as an example (mini project). imriaz.ml/opengl

SOFT SKILLS

- | | | |
|-------------------|-------------------|-----------------------------|
| • Communication | • Decision Making | • Leadership |
| • Self-motivation | • Teamwork | • Good listener & learner |
| • Troubleshooting | • Creativity | • Disciplined and dedicated |

PERSONAL INFORMATION

Name of Father	:	Muhammed Ali T.P
Name of Mother	:	Razia Muhammed Ali
Date of Birth	:	16, December 1995
Gender	:	Male
Nationality	:	Indian
Known Language	:	English, Malayalam, Hindi, Urdu, Tamil, Kannada

DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge.

Muhammed Riaz