# MANOHAR

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### Oracle SCM Functional Consultant

# CAREER SUMMARY

- Having overall 11 years of experience and 6.4 Months in Oracle E-Business Suite (Oracle Applications ERP) as an Oracle Functional Consultant. Oracle Application SCM modules pertaining to Purchasing, Order Management, Inventory, Advance Pricing, iProcurement within E-Business Suite.
- Have good work experience of BOM, Order to Cash and Procure to Pay cycles.
- Ability to handle critical situations individually with quality deliverables.
- Experience in troubleshooting, Production support and Implementation projects.
- Excellent communication skill with good inter-personality skill with team player capabilities.
- Ability to handle Implementation, Testing, Upgradation, Enhancements and Production support.
- Experience in preparing user manuals, test scripts and provide user training.
- Basic knowledge on Oracle Discrete Manufacturing and Supply Chain Management.

## EDUCATION

#### Jawaharlal Nehru Technological University, Anantapur

Bachelor's Degree in Electrical & Electronics Engineering 2005 – 2009

#### Visweswaraya Technological University, Belgaum

PGD in Power Engineering 2011 - 2012

# PROFESSIONAL EXPERIENCE

#### Nexus System Pvt. Ltd. SCM Functional Consultant

Ø Work with Business Users on a daily basis, providing functional support as well as technical troubleshooting assistance to ensure the successful flow of Business processes. Ø Analysis of all scenarios/paths an order line can go through, and issues that may occur during the full lifecycle of an order.

#### Parishram Resources Pvt. Ltd. SCM Functional Consultant

Ø Implementation of the Purchasing & Inventory modules.

- Ø Post production support
- Ø Functional business support, and resolving day-to-day critical issues.

Ø Creation of SR (Service Request) with Oracle team for Standard Functionality issues.

#### L&T Nabha Power Limited SCM Functional Consultant

Ø Developed Test scripts and successfully completed CRP 1 with Localization. Ø Worked on the Configuration of the INV module including setting up of the Item Catalogs, Defining catalogs, Defining change categories and Types, Defining Item structures.

#### Nov 2021 - Present

May 2012 - May 2020

Dec 2020 - Nov 2021



# PROJECT DETAILS

#### Project : Zamil Plastic Industries Ltd, Mozambique Implementation & Support Duration : Nov 2021 – Till Date Role : Consultant Specialist Modules : INV, PO, OM and Advance Pricing Environment : Oracle R12.2.4

Key Responsibilities:

- Business Requirement Analysis to study existing business process.
- Solution Design to map existing business process with Oracle and identify the gaps that need work around and customization for implementation.
- Preparation of unit & integrated test cases for CRP & UAT.
- Preparation of functional design for customized reports and extensions.
- Preparation of training manual for user training.
- Post Go-Live Support.
- Business Requirement Analysis to study existing business process.
- Solution Design to map existing business process with Oracle and identify the gaps that need work around and customization for implementation.
- Spearheaded a team of Technicians/Manufacturing assistants and delegated the jobs to them.
- Discuss and communicating with the End Users regarding the issue details.
- Identify opportunities for system enhancements that will deliver enhanced functionality and/or simplify system administration
- Discuss with technical team and DBA team for resolving the issues.
- Responsible for resolving various high and complex issues by development instance, testing in Test Instance and deploy the solution into production.
- Providing the solution with detailed screenshots of the issue to users.
- Perform Oracle Apps setups and testing to meet client requirements.
- Interaction with Oracle Support team to rising SR for smooth functioning of modules.
- Analyze original business process and trouble shoots the application setups and transactions.

#### Project : Upgrade and Support for Midal Cables Intl. Pvt Ltd, Australia (2.8) Duration : Dec 2020-Nov 2021 Role : SCM Sr Consultant Modules : Order Management, Inventory, Purchasing, iProcurement and Advance Pricing

#### Modules : Order Management, Inventory, Purchasing, iProcurement and Advance Pricing Environment : Oracle Applications R12

Key Responsibilities:

- Involved in Enhancements and Production Support activities for Inventory,
- Upgraded from 12.0.6 to 12.1.3.
- Analyze functional end user requirements and create Oracle Applications functional detail design documents following Oracle Applications best practices.
- Working On-Site at the Customer locations to get better understanding of their requirements.
- Gathering requirement directly from the users based on Forms and Reports enhancements.
- Working closely with the users on Enhancements in Forms and Reports.
- Preparation of FSD and test case documents.
- Performed UAT along with users.
- Having weekly review calls based on the requirement for Enhancement to the Business Head for their approval.
- Working on functional configuration of Purchasing, Inventory and GST modules as Per business requirements.

#### Project : SeikoEpson Corporation, Japan., Oracle Application Production Support. Duration : Nov 2017 - May 2020 Role : Consultant Specialist Modules : INV, PO, OM and Advance Pricing Environment : Oracle R12.2.4

Key Responsibilities:

- Responsible for production support on supply chain management modules (INV, PO and OM) of Oracle apps R12 as a Functional Consultant.
- Providing production support and Maintenance of the project.
- Troubleshooting and solving the issues related to Oracle SCM Modules.
- Tracking all issues logged by end user and providing functional solution based on priority of the tickets.
- Undertaking all the steps necessary to the tickets raised by the users.
- Working with business users on a daily basis, providing functional support as well as technical troubleshooting assistance to ensure the successful flow of business processes.
- Reproducing the issue of the client reported defect.
- Raising service requests (SR) and following up with Oracle global support team.
- Working closely with end-users/clients through complex problems.
- Interactions with DBA & Technical Consultants.
- Training new users to perform the transactions correctly and to reduce the support logs

Project Type : IBM Application Support Role : Team member. Duration : May 2012 to Oct 2017 Environment : Jaaji Technologies Modules : Energy Management System

Key Responsibilities:

- To eliminate excessive energy consumption due to unidentified equipment inefficiencies and energy data, Punjab state electricity boards want to introduce EMS software to optimize energy usage by Monitoring and Analyzing electricity data.
- Application featured with Monitoring Configuration, Power consumption, Reports, Alarm, Running hours.
- After implementation of EMS software electricity boards has increased their plant production efficiency more than 12%, and 10% in energy savings caters to 11.7 m USD annually by load management system.
- Raising service requests (SR) and following up with support team.
- Working closely with end-users/clients through complex problems.
- Interactions with DBA & Technical Consultants.
- Training new users to perform the transactions correctly and to reduce the support logs.