Sivaram Yanamandra

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Executive Profile:

- A result oriented Agile Project manager with experience in large scale global SAP Development, Deployment, Merger/ Acquisition, transformation, Service Delivery, CRM and Business Process reengineering initiatives. Proficiency in building PMO, defining governance processes, hiring talent that support business strategy execution and influence marginal revenue.
- Certified SAFe POPM and Scrum Master executing complex global programs/ projects on time, under budget with quality in the Manufacturing, Retail and Automobile business domains. Considered by co-workers and customers to possess outstanding skills in SAP product development & implementation. Self-driven, results oriented individual and able to overcome obstacles to meet goals. Effective multi-tasker with willingness and initiative to exceed responsibilities and expectations. Hired top talent, coached teams, promoted organizational learning and demonstrated program delivery excellence.

Professional Highlights

- Agile Project manager with right mix of SAP Functional, Technical skills and successfully delivered Global & complex projects in dynamic environment.
- Expertise on SAP Project management, Resource planning, RFP, SoW, Contract negotiations and PMO activities.
- Extensive experience in leading mid to large scale teams for SAP green and brown field projects.
- Project manager with more than 17 years of SAP FICO consulting experience which includes End to End implementations, Global rollouts, Upgrade, AMS and Testing project experience.
- Led the team as Project Manager for SPM, ITSM, Contract Tracking Tool, Scheduling Tool for Sierra Digital and Overseas clients.
- Led the team as Project Manager for S/4 HANA conversion with SAP Activate methodology for RAK C.
- Leading the onsite/offshore multi-disciplined teams, interacting with multiple business units, successfully managing the stakeholders and key technology vendors.
- Credibility building, rapport establishing and communication maintenance with stakeholders at multiple levels, including externals.
- Defined RAK Ceramics end-to-end SAP business process transformation strategy. Meticulous execution made the operations LEAN and saved $2M per year.
- Defining the road map and prioritizing the backlog of work to meet the vision in a timely manner to meet market and customer demands
- Optimized IT operations, streamlined core IT systems, retired obsolete apps, established scalable platforms to support business growth and strengthened information security. Reduced plant operational IT expenses by $ 250K per year.

Core Competencies

- SAP Project & Program management
- SAP Change Management & FICO Consulting
- Client Relationship Management
- Attention to detail
- Problem solver
- ITIL Process Framework
- IT Budgets and Audits

- SAP Service Delivery & SAP PMO
- Business Process Re-Engineering
- Coach, Mentor & Develop employees
- Stakeholder Management
- Risk Management
- Agile Development
- SDLC

Certifications

- Certified SAFe 5 Product Owner/ Product Manager (27941036-6883)
- Certified Scrum Master from Scrum Alliance (ID – 981857)

Professional Experience

Sierra Support Center Pvt Ltd. – Project Manager   **Since Jan'21**

- ➢ Working with the leadership team to Develop Standards, Reference Architectures and Application Road maps to guide application portfolios across the business to comply with architecture blueprints and future state IT strategies
- ➢ Preparing and rolling out IT budgets and overall P&L for projects, conducting GAP Analysis, recommending solutions, providing resolution during deployment, and addressing escalations.

- Worked with Product Business & Release Management to understand the vision of the product, prioritize and develop release planning and cascade the information to developers.
- Coordinates with product owners to track open issues, help prioritize and groom the product backlog toward delivery in accordance with the organization's product roadmap
- Worked closely with internal and external customers to deliver projects using Agile methodologies, and oversee the design, development, and testing, and troubleshooting of applications.
- Lead Sprint Planning, Sprint Review, Sprint Retrospective and Daily Scrum Meetings, Release Planning & Release Backlog Refinement. Assist with the Product Backlog. Participate in upfront planning and take part in Release Planning & Release Backlog Refinement
- Support the Change Request process including analysis of possible solutions, resource, cost and schedule planning against projects already prioritised
- Clear articulation of risks and issues to the wider IT and Business teams. Ensure projects flow in seamlessly into the development team based on the Project Pipeline
- Empowered teams to self-organize and grow cross-functionality. Protect team from over-commitment, manage backlog, prioritize resolution of defects/bugs as evidenced by the on-time delivery
- Conducted high level requirement gathering interviews and workshops with senior executives and identified gaps in current process flows.
- Led the projects remained within budget, on schedule, meet target milestones, and exceeded client deliverables.
- Communicate with other management, engineers, product managers and support specialists on product issues
- Extremely focused and motivated to achieve in a fast-paced, demanding environment.
- Led Program Management Office and Project Governance Board for project status reporting, issue escalation and resolution.

RAK Ceramics India Pvt. Ltd. - Sr. Manager IT   Jun'15 – Oct'20

- Effectively articulated business objectives into product requirements/epics, defined scope, prepared project plans and ensured accountability for achieving project milestones including critical path activities. Metrics driven project management with increased predictability through performance KPIs and dashboard reporting for executives to assess project ROI accurately.
- Implementing and maintaining ERP & IT strategy by introducing solutions to suit the Business' objects, change management across the business entities. Conducted Gap and risk analysis of existing systems and evaluated benefits of new systems. Coordinate and conduct workshops on new developments and trends in SAP, functionality improvement, recommendation, and implementation of best practices within the business environment
- Manage all aspects of projects including project schedules, plans, establishing policies, procedures including resource management, prioritization, financial analysis, governance, and execution. Identified integration issues in relation to new requirements, driving resolution of integration issues through functional, data conversion, and development teams. Coordinated integration testing using Agile methodology (sprints and scrum).
- Program Managed key strategic initiatives such as MDG, GST, ESS/ MSS, PMS, SAP Success Factor, Dealer Incentives and DMS for RAK C and implemented as per schedule.
- Involved in all the phases of ASAP & Activate methodology. Strong integration knowledge on FI and SD/MM/PP. Carried out GAP Analysis, recommended solution to close the GAP. Indepth knowledge on WRICEF objects
- Leading the onsite/offshore multi-disciplined teams, interacting with multiple business units, successfully managing the stakeholders and key technology vendors.
- Managed the software schedules; coordinated with business, QA, development and architecture, project sizing data and resource capacity, to plan project releases. Collaborated with leadership to evaluate process automation opportunities and business alignment, work closely with CIO to understand, internalize, and incorporate the IT strategy into the IT project portfolio
- Built a Project Management Office by creating a standard framework, governance processes and procedures to follow for all enterprise projects. Deployed common IT service desk system for corporate and contract manufacturing facilities resulting in significant reduction in complex legacy applications
- Lead monthly steering committee with CEO, CFO and CIO to discuss the recommendations and adjustments to the project portfolio. Provide communications and status updates on critical IT programs to IT and business leadership.
- Conduct a senior leadership role in facilitating the annual IT strategic planning process and establishing and tracking the IT budget. Managed program/project from initial determination of scope and requirements gathering through go-live for an end-to-end project or specific area of a project e.g. build or test.

- ➢ Creating and managing all forms and filings with customers, partners, regulatory agencies, and audit consultants (KPMG & Delloitte etc.) by ensuring that all policies and procedures are implemented and well documented.

Tata Consultancy Services Limited - Assistant Consultant   Mar'08 – Apr'15

- ➢ Successfully implemented EBS functionality for Alfuttaim Motors which covers 8 major banks in UAE
- ➢ Worked as Offshore project lead for global rollouts with extensive knowledge on LATAM taxation.
- ➢ Experienced in SAP Implementation, Application development and Support & Maintenance projects. Specialized in Solution design along leading delivery team for consistent delivery excellence. Monitoring resources & cost control is key responsibility while working on internal & external projects
- ➢ Lead support team to ensure delivery of high quality of services to the client. Most roles are client facing and establish & manage client expectations. Experience in preparing plans for release projects, user education, and project transition. Involved in periodic measuring and publishing of dashboards for release projects & tickets on regular basis.
- ➢ Extensive knowledge on data migration from legacy systems to SAP ECC 6.0 and managing projects through SAP Solution Manager. Proficient in conducting blueprint workshops with business owners to manage requirements, showcase SAP capabilities and set right expectations.
- ➢ Participated in change control board for CR review discussions, coordinated with relevant stakeholders, periodic workshop on change management framework. Organized program level CR log, periodic update of CR logs, published CR reports to stakeholders, showing status trends, cost, and SLA; performed periodic audits on CR governance model.

Larsen & Toubro InfoTech Limited - Sr. Software Engineer   Aug'04 – Mar'08

- ➢ Administered delivery focused solution consulting and team management roles, managed business requirement definition, prepared project plans and worked with development teams to identify emerging opportunities.
- ➢ Offshore lead for all aspects of project life cycle, including offshore development.
- ➢ Designed, developed, and implemented automated tools for business testing which resulted in cost saving of 15%; led a team of 10 strong finance functional and technical consultants during configuration, custom application development, testing and implementation phases.
- ➢ Worked as single point of contact (SPC) for all enhancements. Responsible for managing project teams, SLA, Client escalations. Managed escalation and incidents, maintained cross-functional coordination with FI, SD and MM teams
- ➢ Define the support and help desk process for post go live timelines. Define support SLAs and rollout 24/7 delivery model between onsite and offshore.
- ➢ Conducted RCAs to resolve recurring problems, executed process improvements, improved productivity and reduced arising problems; managed application development teams based on on-site-offshore model for cost savings and quality improvements.
- ➢ Worked on multiple RFP`s providing functional inputs to clients requirements in the RFP with objective of meeting requirements through "best practices" or standard SAP configuration with necessary enhancements arising due to statutory or critical business requirements.

- ❖ **Accounting domain experience for a period of 5 years (July 1999 – August 2004)**

Academic Credentials

- • PGDBM (Finance) from Sister Nivedita College of Professional Studies, Hyderabad (Ministry of HRD, New Delhi) in 1999 with 68%

Technical Skills:

- • Tools: JIRA, HPQC, SharePoint, MS –SharePoint and Solution Manager
- • Frameworks: Agile | Scrum | SAFe | Kanban | Waterfall | DevOps |
- • Industry: Consulting, Manufacturing, Retail, FMGC and Automotive.

Personal Details:

Languages known English, Hindi and Telugu